

InTouch™

Enterprise Edition Fax-to-Email Service



- VoIP - T.38 /SIP incoming Fax over IP (FoIP) termination
- TDM - T.30 incoming fax termination
- Incoming faxes automatically sent to user's email account
- Simple incoming fax to email web based routing table
- Web User Interface branding, labeling, localization and customization
- Media Gateway, Media Server and VAS in the same box
- Stand Alone Survivability (SAS) for service continuity
- Supports multi-branched enterprise

InTouch™ Enterprise Edition Fax-to-Email Service (F2E) offers a smooth solution for receiving faxes to the enterprise. Does your fax machine stop functioning or not have enough paper? If so, this could lead to a loss of potential business.

InTouch Enterprise Edition Fax-to-Email Service enables users to set up a simple incoming Fax-number-to-Email account routing. By using a Web screen, the user can set routing rules for incoming faxes. The user has the flexibility to set different email destinations as per the various incoming fax numbers. The Web User Interface can be adjusted to the enterprise's needs, which comprise of branding, labeling, localization and customization.

There is no need for a fax machine. Similarly, there is no cause for concern if there are printing sheets in the fax tray, how to save an incoming fax, or if the fax machine is connected to the electricity or simply turned off.

InTouch Enterprise Edition Fax-to-Email Service routes the incoming faxes to any enterprise or regular email account (external to the company domain). The user receives the incoming fax to their company email Inbox as a regular email with the fax as *.tiff attachment. The user is then able to print, save and forward the fax – similar to what occurs when a regular email with an attachment is received.

InTouch Enterprise Edition Fax-to-Email Service supports a multi-branch enterprise. This way, the enterprise has a single connection to the VoIP network without having to connect each one of its branches directly to the outside world for incoming faxes. In a multi-branch enterprise network, the InTouch Enterprise Edition Fax-to-Email Service will route the incoming faxes to the designated branch email server.

INTOUCH ENTERPRISE EDITION FAX-TO-EMAIL PLATFORM

InTouch Enterprise Edition Fax-to-Email service uses the Mediant™ 1000 platform abilities to provide a single box stand-alone solution for single or multi-branch enterprise offices and SMBs. The Mediant 1000 single box acts as a media gateway, media server and T.38 incoming fax termination to utilize the existing VoIP enterprise infrastructure. InTouch Enterprise Edition platform is designed to operate in a VoIP and TDM environment.

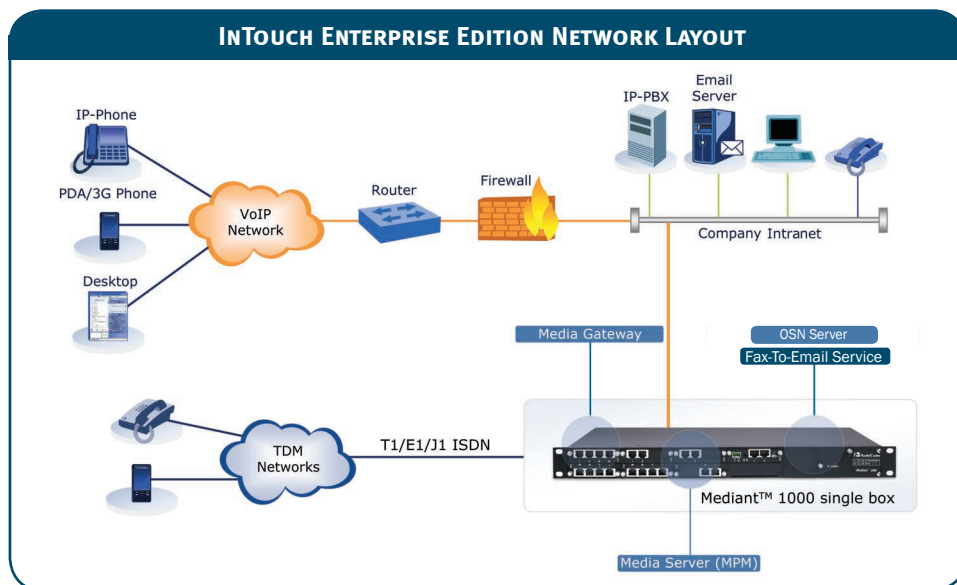
MEDIANT 1000 PLATFORM GENERAL FEATURES

The Mediant 1000 is AudioCodes' cost-effective, converged wireline VoIP media gateway. Intelligently packaged in a stackable 1U chassis, it is designed to interface between TDM & IP networks in enterprises or small-scale carrier locations. Incorporating AudioCodes' innovative Voice over Packet technology, the Mediant 1000 enables rapid time-to-market and reliable cost-effective deployment of next-generation networks. Adding Open Solution Network (OSN) Server to the Mediant 1000 enables the platform to run the Fax-to-Email application.

AudioCodes Applications

InTouch™ (F2E)

INTOUCH ENTERPRISE EDITION NETWORK LAYOUT



SPECIFICATIONS

Interfaces and Protocols

Messaging	SMTP
TDM Telephony	E1/T1/J1, FXS/FXO, BRI
Fax Termination	T.38, T.30
Web	HTML, XML, Java
Database	Standard SQL protocol

Technical Specifications

Number of Concurrent Incoming Fax Ports	2 or 4
Open Solution Network (OSN) Server	CPU: Intel Celeron 600MHz OS: Win2003 Memory: SODIMM slot of 1G RAM Hard Disk: Single/Dual hard disk drives 80G Network interfaces: 10/100 Base-T, USB, RS-232 and audio control

Management Tools

Web Provisioning Tool	Simple routing table enables the set up of routing rules
Fault Management (log files)	Log files contain tracking messages for fault or problem troubleshooting
Administration and Configuration	Web tool to administrate and configure the application for full integration with the enterprise's network

ABOUT AUDIOCODES

AudioCodes Ltd. (NasdaqGS: AUDC) provides innovative, reliable and cost-effective Voice over IP (VoIP) technology, Voice Network Products, and Value Added Applications to Service Providers, Enterprises, OEMs, Network Equipment Providers and System Integrators worldwide. AudioCodes provides a diverse range of flexible, comprehensive media gateway, and media processing enabling technologies based on VoIPerfect™. AudioCodes' underlying, best-of-breed, core media architecture. The company is a market leader in VoIP equipment, focused on VoIP Media Gateway, Media Server, Session Border Controllers (SBC), Security Gateways and Value Added Application network products. AudioCodes has deployed tens of millions of media gateway and media server channels globally over the past ten years and is a key player in the emerging best-of-breed, IMS based, VoIP market. The Company is a VoIP technology leader focused on quality and interoperability, with a proven track record in product and network interoperability with industry leaders in the Service Provider and Enterprise space. AudioCodes Voice Network Products feature media gateway and media server platforms for packet-based applications in the converged, wireline, wireless, broadband access, cable, enhanced voice services, video, and Enterprise IP Telephony markets. AudioCodes' headquarters and R&D are located in Israel with an additional R&D facility in the U.S. Other AudioCodes' offices are located in Europe, India, the Far East, and Latin America.

International Headquarters

1 Hayarden Street,
Airport City
Lod 70151, Israel
Tel: +972-3-976-4000
Fax: +972-3-976-4040

AudioCodes Inc.

27 World's Fair Drive,
Somerset, NJ 08873
Tel: +1-732-469-0880
Fax: +1-732-496-2298

Contact us: www.audiocodes.com/info
Website: www.audiocodes.com

©2008 AudioCodes Ltd. All rights reserved. AudioCodes, AC, Ardito, AudioCoded, NetCoder, TrunkPack, VoicePacketizer, MediaPack, Stretto, Mediant, VoIPerfect and IPmedia, OSN, Open Solutions Network, What's Inside Matters, Your Gateway To VoIP, 3GX, InTouch, CTI2, CTI Squared, Nuera and Netrake are trademarks or registered trademarks of AudioCodes Limited. All other products or trademarks are property of their respective owners.

Ref # LTRM-03005 08/08 V.1