

**Product Notice No: 0124****End of Support Announcement  
Software Version 5.4****A. Notice Subject**

End of Support (EoS) announcement for Software Version 5.4

**B. Notice Date**

February 15, 2011

**C. Notice Effective Date**

Immediately

**D. Notice Details**

This Product Notice serves as formal notification that AudioCodes Software Version 5.4 has reached the End of Support (EoS) stage. No further scheduled maintenance releases or fixes will be provided for this version. For later major software versions than 5.4, in accordance with the Customer's support contract with AudioCodes, we will provide bug fixes, workaround solutions, or patches for critical bugs reported via AudioCodes' Customer Support. It may be necessary to upgrade to the latest production software release to correct certain reported problems. Customers must upgrade to the latest available software version to receive new features. AudioCodes software releases are normally supported during two (2) subsequent releases of major software versions and for a minimum of two (2) years from the initial release date. Additional software support may be provided for specific customers, based on sales agreements, on a case-by-case basis.

**E. Major Software Version Status**

Software Version	Status	End of Support
6.0	Production	Nov. 2012 (Planned)
5.8	Production	April. 2012 (Planned)
5.6	Production	Sept 2011 (Planned)
5.4	EoS	Feb 2011 (Actual)

Planned dates are tentative and subject to change. Further details can be provided by AudioCodes Product Management.

**AudioCodes Inc.**

27 World's Fair Drive, Somerset, NJ 08873  
Tel:+1-732-469-0880 Fax:+1-732-496-2298

**International Headquarters**

1 Hayarden Street, Airport City Lod, 70151  
P.O. Box 255, Ben Gurion Airport, Israel 70100  
Tel: +972-3-976-4000 Fax: +972-3-976-4040

**Web Site**

[www.audiocodes.com](http://www.audiocodes.com)