AudioCodes

PLANNING AND DESIGN CONSULTING SERVICE

Helping you to build a quality foundation to enable rapid, efficient, and successful deployment of AudioCodes products in a network solution that will meet your business needs.

CHALLENGES

The AudioCodes Planning and Design Consulting Service assists clients with solving business problems related to planning the evolution of a network, integrating new technology solutions, creating and launching new services, and optimizing capital and operational expenditures through best-in-class support from AudioCodes. AudioCodes understands the key business and technology challenges faced by service providers and enterprises in today's highly competitive and multi-vendor, multi-technology environment. The consulting portfolio focuses on business, operational and technology issues and provides expert assistance with strategy, planning and implementation when using AudioCodes products.

To ensure success, the solution should be built upon the solid foundation of expert planning and design. AudioCodes can help you achieve this by leveraging our communications and telephony integration and support expertise based on our wealth of experience.

METHODOLOGY

To support today's complex multi service networks, AudioCodes has developed a comprehensive Professional Services program that provides responsive, preventive, and consultative support of AudioCodes technologies for your specific networking needs.

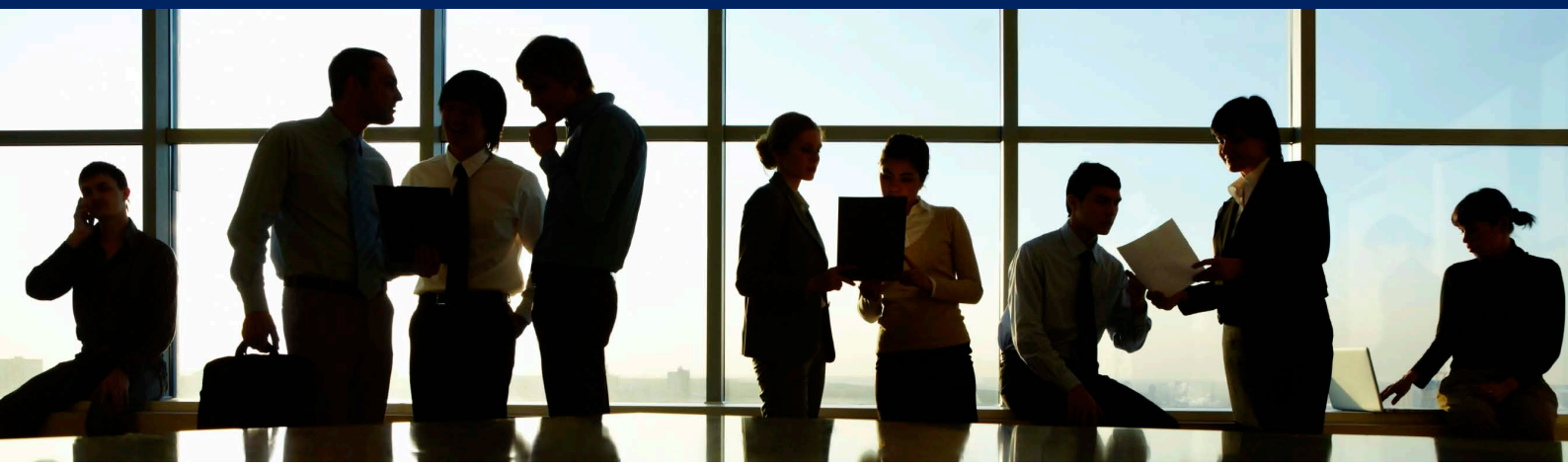
AudioCodes Professional Services supports networking devices, applications, and infrastructures, allowing large organizations and service providers to realize the full potential of a high-performance multi-service network.

The foundation for AudioCodes Professional Services is a network life-cycle model based on the four basic phases of planning, design, implementation, operating & optimizing (PDIO). The result is a unique portfolio of complementary and synergistic service components.

These services span the continuum of device, network, and application support for the AudioCodes high-performance solution, supporting your goals of seamless integration, high availability, and nonstop scalability to keep pace with your business and your network demands.

SOLUTION

AudioCodes Planning and Design Consulting Services works directly with you to determine best practices for the AudioCodes products within the overall solution by sharing our expertise and knowledge in the following areas:



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- Network Design - ensure your goal of a tailored and optimized solutions that fits precisely within your capacity, security, redundancy, and performance requirements
- Proof of Concept/Trial Management support – provide on-site or remote execution support to verify the design either in a lab or small pilot environment as well as making recommendations based on testing and performance results
- Project Planning - share the most efficient methods of practices throughout the project life cycle
- Migration Planning - ensuring a strategy to minimize deployment risks and meet business goals while avoiding costly delays during the deployment, integration, and acceptance phases
- Methods Development - working to ensure best common practices are developed and integrated for implementation and support
- Acceptance Planning - creating, building, and performing quality assurance plans ensuring the success of the solution
- OA&M Planning - provide support in order to maintain network health through day-to-day operations, maximizing coverage, and improve (no backslash)performance to meet business goals

BENEFITS

AudioCodes recognizes that our clients need to address fundamental business challenges to maintain their competitive edge. With AudioCodes Planning and Design Consulting Services, AudioCodes can help ensure the goal of appropriately taking into consideration all of the vital decision areas for maintaining long term success. In addition to the above mentioned deliverables, AudioCodes Consulting Services can provide a wide range of service deliverables by tailoring the program to meet specific and growing demands. AudioCodes specializes in customized professional service programs that will complete the requirements to keep your business on top.

To see the complete list of Professional Services click here: **http://www.audiocodes.com/Professional-services**
For additional information or to obtain a quote, please contact your AudioCodes Sales Representative or Partner.

About AudioCodes

AudioCodes Ltd. (NasdaqGS: AUDC) designs, develops and sells advanced Voice over IP (VoIP) and converged VoIP and Data networking products and applications to Service Providers and Enterprises. AudioCodes is a VoIP technology market leader focused on converged VoIP & data communications and its products are deployed globally in Broadband, Mobile, Enterprise networks and Cable. The company provides a range of innovative, cost-effective products including Media Gateways, Multi-Service Business Gateways, Session Border Controllers (SBC), Residential Gateways, IP Phones, Media Servers and Value Added Applications. AudioCodes' underlying technology, VoIPerfectHD™, relies on AudioCodes' leadership in DSP, voice coding and voice processing technologies. AudioCodes High Definition (HD) VoIP technologies and products provide enhanced intelligibility and a better end user communication experience in Voice communications. communication experience in emerging Voice networks.

International Headquarters
1 Hayarden Street,
Airport City
Lod 70151, Israel
Tel: +972-3-976-4000
Fax: +972-3-976-4040

AudioCodes Inc.
27 World's Fair Drive,
Somerset, NJ 08873
Tel:+1-732-469-0880
Fax:+1-732-496-2298

Contact us: www.audiocodes.com/info
Website: www.audiocodes.com

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