AudioCodes

STAGING SERVICE

Ensuring an efficient, effective, and timely project implementation by configuring AudioCodes products in advance of delivery.

CHALLENGES

Faced with increasingly complex communications demands and advancements in technology, enterprises and service providers require turnkey implementation solutions to minimize deployment risks and meeting business goals. In order to ensure that the efficient, effective, and timely project implementation, it is highly recommended to stage as much of the hardware and software in advance as possible. This will result in an enhanced "out of the box" experience resulting in reduced installation time and costs while maintaining exceptional quality.

SERVICE

To support today's complex multi service networks, AudioCodes has developed a comprehensive Professional Services program that provides responsive, preventive, and consultative support of AudioCodes technologies for your specific networking needs.

AudioCodes Professional Services supports networking devices, applications, and infrastructures, allowing large organizations and service providers to realize the full potential of a high-performance multi-service network.

The foundation for AudioCodes Professional Services is a network life-cycle model based on the four basic phases of planning, design, implementation, operating & optimizing (PDIO). The result is a unique portfolio of complementary and synergistic service components.

These services span the continuum of device, network, and application support for the AudioCodes high-performance solution, supporting your goals of seamless integration, high availability, and nonstop scalability to keep pace with your business and your network demands.

STAGING SERVICE

SOLUTION

Our team of AudioCodes logistics personnel and certified engineers handle all of your staging needs to your satisfaction. They have the ability to provide a variety of deliverables including:

- Preliminary consultation - gather needed customer information to pre-configure
- Bill of Materials (BOM) verification
- Assembly of hardware - unpack all of the hardware and assemble all components
- Software version verification - updating as necessary
- Configuration - apply specific per site parameters as well as functionality configuration
- Burn-in /Testing - verify the unit is fully functional
- Shipping- repack product to insure safe arrival and turn-key installation
- Site Inventory Report - including site location, hardware components, serial numbers and, software versions

In order to help support the customer with the project implementation, AudioCodes can provide on-site installation services. This service is optional and can be purchased separately.

BENEFITS

The AudioCodes Staging Service plays a crucial role in ensuring your AudioCodes products are accurately prepared, configured and tested, ready to support you when it arrives on-site. This service can provide a wide range of service deliverables by tailoring the program to meet specific and growing demands. AudioCodes specializes in customized professional service programs that will complete the requirements to keep your business on top.

To see the complete list of Professional Services click here: **http://www.audiocodes.com/Professional-services**
For additional information or to obtain a quote, please contact your AudioCodes Sales Representative or Partner.

About AudioCodes

AudioCodes Ltd. (NasdaqGS: AUDC) designs, develops and sells advanced Voice over IP (VoIP) and converged VoIP and Data networking products and applications to Service Providers and Enterprises. AudioCodes is a VoIP technology market leader focused on converged VoIP & data communications and its products are deployed globally in Broadband, Mobile, Enterprise networks and Cable. The company provides a range of innovative, cost-effective products including Media Gateways, Multi-Service Business Gateways, Session Border Controllers (SBC), Residential Gateways, IP Phones, Media Servers and Value Added Applications. AudioCodes' underlying technology, VoIPerfectHD™, relies on AudioCodes' leadership in DSP, voice coding and voice processing technologies. AudioCodes High Definition (HD) VoIP technologies and products provide enhanced intelligibility and a better end user communication experience in Voice communications. communication experience in emerging Voice networks.

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