



AudioCodes

GLOBAL LOGISTICS SERVICES

AudioCodes Global Logistics service provides end-to-end delivery service for AudioCodes products around the world.

Offering

AudioCodes Global Logistics service provides customers the opportunity to benefit from AudioCodes' long-term partnership with leading forwarders; forwarders responsible for handling AudioCodes' ongoing world-wide deliveries.

Benefits

AudioCodes' experience with worldwide shipments and the longstanding relationship with our manufacturing partners both give us a significant degree of control over outgoing shipments from our manufacturing facilities. You benefit from having just one interface and partner, thus reducing risk and avoiding the need to obtain a third-party approval for shipping (causing delays). You gain full transparency of your shipment's status and arrival schedule. This process enables you to get your products shipped in the most straightforward and hassle-free way.

Challenges

From initial equipment delivery through extensions and spares deliveries, there are many times, when it is necessary to have worldwide logistics coverage to provide door-to-door delivery, by express freight forwarders, with minimal overhead and reduced total cost of ownership.

The table below lists AudioCodes' main shipping destinations with respective delivery lead times:

(For information about shipment to countries not listed below, please contact your local AudioCodes representative.)

Territory	Destination Country	Door to Door Shipment	Delivered Duty Paid (DDP)**	Delivery Lead Time/business days*
	France	Yes	Yes	2-5
	Germany	Yes	Yes	2-5
	Italy	Yes	Yes	2-5
	Portugal	Yes	Yes	2-5
	Spain	Yes	Yes	2-5
	Switzerland	Yes	Yes	2-5
	Netherlands	Yes	Yes	2-5
	UK	Yes	Yes	2-5
	Canada	Yes	Yes	2-5
	US	Yes	Yes	2-4
	Australia	Yes	Yes	2-3
	Bangladesh	Yes	Yes	2-3
	Indonesia	Yes	Yes	2-3
	Malaysia	Yes	Yes	2-3
	New Zealand	Yes	Yes	2-3
	Philippines	Yes	Yes	2-3
	Singapore	Yes	Yes	2-3
	Thailand	Yes	Yes	2-3
	Vietnam	Yes	Yes	2-3
	Argentina	Yes	No	5-6
	Chile	Yes	Yes	5-6
	Colombia	Yes	Yes	5-6
	Guatemala	Yes	Yes	5-6
	Mexico	Yes	Yes	5-6
	Peru	Yes	Yes	5-6
	Venezuela	Yes	Yes	5-6

* Pickup day is excluded. Delivery time given excludes security/customs delays.

** Although DDP (Delivered Duty Paid) is allowed in LATAM countries, authorities may require that shipment be treated differently (e.g., as if sent under CIF terms, where receiver would be the one clearing the shipment at destination), not allowing sender to clear shipment.

For additional information or for obtaining a quote, please contact your AudioCodes Sales Representative or Partner.

For more information on AudioCodes Professional Services offering visit our website:

<http://www.audiocodes.com/professional-services>

or contact your AudioCodes Sales Representative or Partner.

Service availability varies per geographical location.

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