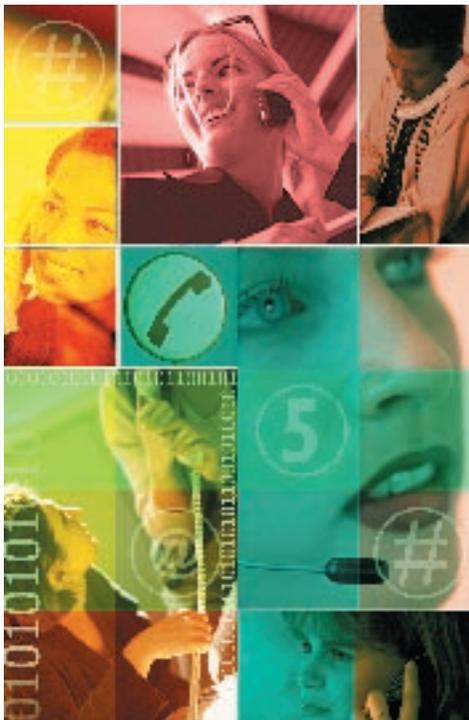


## InTouch™

## Conferencing



- Voice and Video conferences
- Ad hoc or scheduled conferences
- Recurrent conferences
- Scalable from several participants to thousands of participants
- Invitations and reminders via email message, SMS message or an Outlook® meeting appointment
- Web portals for scheduling conferences and conference management
- Online view of the conference attendees and status
- Support multiple languages

**InTouch™ Conferencing Services** offer a conferencing solution for both the residential and enterprise markets. Would you like to schedule a weekly call with your sales team or arrange an ad hoc conference call between your husband and bank manager? How can you save outsourcing costs for conferencing? InTouch Conferencing Services is the ideal solution.

InTouch Conferencing services support a high volume of simultaneous conference calls with a large number of attendees in each session. Preparing a conference call is simple and straightforward. While arranging either an ad hoc or a scheduled conference for thousands of attendees, it is possible to distribute invitations and reminders whilst selecting your specific preferences. In addition, a moderator may control the conference by using a feature-rich Web client. InTouch Conferencing Services provide a Free Scheduling option which enables service providers to attract unsubscribed users to schedule a conference, test the service and encourage them to subscribe.

InTouch Conferencing services work in conjunction with AudioCodes IPmedia™ Server to deliver audio and video call bridging, quality, background noise reduction, call bridging, and conference management. InTouch Conferencing services can work in Cable, VoIP and TDM networks, leveraging the existing infrastructure to provide appealing services.

Conferences can be effortlessly scheduled, modified and cancelled, providing customers with full control of their calendar. Customers are flexible as they are able to control any stage of the conference including the type of call (lecture-only, conversation), state of conference (lock, extend time), and many other features.

### **VOICE CONFERENCING**

Voice Conferencing enables subscribers to initiate conference calls over the phone. While speaking on the phone, the moderator can use a feature-rich Web client or a Visual Mobile client for conference management, including mute and disconnecting participants, inviting new participants to join the conference, and more. Ad hoc conferences are also available and can be set via the phone or the Web.

### **VIDEO CONFERENCING**

Video Conferencing stimulates the 3G or Cable networks providing attractive video conference calls. Regardless of their location, all required participants, colleagues, friends or family can join a conference call. Video Conferencing provides tools for conference management, adjustable screen layouts, and additional activities.

# AudioCodes Applications

## InTouch™

### FEATURES

Conference Scheduling Controls*	
Scheduling	Web portal for scheduled, recurrent or ad hoc conferences Ad hoc conference can also be set up via the phone
Participants	Each participant can be defined either as a moderator or a standard attendee
Group	A group of participants can be invited
Dial Out/Dial In	Decide method of attendee joining the conference: call the attendee (dial out) or let the attendee call the system (dial in)
Invitations	To be sent via email, SMS, or Microsoft® Outlook® meeting invitations
Reminders	Reminders to be sent before the conference starts by email or SMS
Preferences	Conference preferences can be defined to meet the moderator requirements, i.e. Should the conference start only when the moderator joins the call, etc.
Priority scheduling	Set a priority for the conference and define a minimal number of participants that are essential for the call
Entry announcement	On participant entry – should participant be able hear a sound or a name announcement
Resource Management	Conference ports are managed to verify availability of ports for scheduled conferences
Free scheduling	Free service that enables unsubscribed users to schedule a conference while having a limited set of features
Bridge	Always-on conference with dedicated access number and a provisioned access code
Conference Moderator Controls*	
Web portal	Web portal for conference moderation
Telephone	Telephone interface enables conference moderation as well
Visual mobile client	Web portal adjusted for mobile browsers for conference moderation
Add new participant	Dial out to join new participants during an active conference call
Mute/Un-mute	Mute/Un-mute individual attendees
Lock	Lock the conference and prevent any new participant from joining
End	End the conference before the scheduled time arrives
Roll Call	Moderators can listen to the number of participants or to names recorded at the conference entry
Disconnect	Disconnect individual attendees
Mute All	Set a conference for a lecture mode while muting all attendees but the moderators
Extend	Extend the conference time as needed
Conference Attendee Environment*	
Access	Access to the conference from any wireless, wireline, or IP phone
Reminders	Receive reminders about upcoming conferences
Mute	Listen-only mode
Administrator Features*	
Provisioning Client	Provisioning client with intuitive UI enables creation/modification/deletion of profiles or users
CDRs	CDRs are generated and can be used for feature usage, reports and billing
Reports	Generate reports on completed conferences for marketing, administrative and maintenance evaluations
Time Zone	Built-in support for multi-time zone

\* Features are service dependant – not all the features are available for all the services

### ABOUT AUDIOCODES

AudioCodes Ltd. (NASDAQ: AUCD) provides innovative, reliable and cost-effective Voice over IP (VoIP) technology, Voice Network Products, and Value Added Applications to Service Providers, Enterprises, OEMs, Network Equipment Providers and System Integrators worldwide. AudioCodes provides a diverse range of flexible, comprehensive media gateway, and media processing enabling technologies based on VoIPerfect™ – AudioCodes' underlying, best-of-breed, core media architecture. The company is a market leader in VoIP equipment, focused on VoIP Media Gateway, Media Server, Session Border Controllers (SBC), Security Gateways and Value Added Application network products. AudioCodes has deployed tens of millions of media gateway and media server channels globally over the past ten years and is a key player in the emerging best-of-breed, IMS based, VoIP market. The Company is a VoIP technology leader focused on quality and interoperability, with a proven track record in product and network interoperability with industry leaders in the Service Provider and Enterprise space. AudioCodes Voice Network Products feature media gateway and media server platforms for packet-based applications in the converged, wireline, wireless, broadband access, cable, enhanced voice services, video, and Enterprise IP Telephony markets. AudioCodes' headquarters are located in Israel with R&D in the U.S. Other AudioCodes' offices are located in Europe, India, the Far East, and Latin America.

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