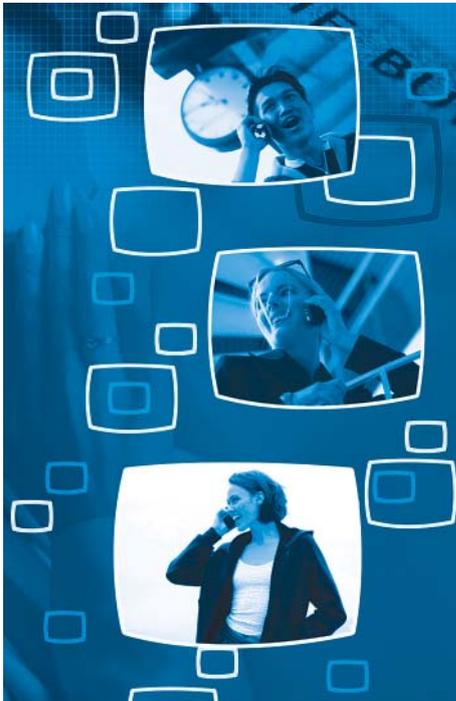


InTouch™ Messaging Services



- Increase and generate new revenue streams
- IMS-compliant - ready for converged networks
- Unique offering for IPTV
- Fine-tune services to suit both mass market and targeted market segments
- Accessible - anywhere, at anytime, on any device
- Real time notifications
- Visual access to messages via IPTV, Web and Mobile applications

InTouch™ Messaging Services allow broadband, mobile and fixed line service providers and operators to offer subscribers the convenience of receiving, accessing, responding and managing of all their messages (voice, video, fax and email) through a single mailbox. Subscribers receiving this service are comprised of enterprise and residential users.

NEXT GEN MESSAGING SERVICES

InTouch Messaging Services are designed to interoperate with various types of Telecom providers: Cellular operators and Cable/MSO, VoIP and Fixed-line providers. Triple and Quad-players in the cable environment and providers who adopt the IMS architecture will find a lucrative offering with InTouch Messaging Services to meet their demands for IPTV solutions and for Fixed-Mobile-Convergence (FMC).

OPENVOICEMAIL

OPENVoicemail is the natural progression of the recognized standard voicemail service that subscribers have become accustomed to over the past few years. OPENVoicemail maintains all standard voicemail features and additional enhanced and appealing services that boost subscriber usage and satisfaction thereby generating new revenue streams for the service provider. The OPENVoicemail mailbox includes voice and fax calls completion, Message Waiting Indication (MWI), greetings and enhanced capabilities such as, empty call capture, callback (call return), voice to MMS, family mailbox, personal settings, and SMS notifications of new incoming messages.

VOICEMAILPLUS

VoicemailPLUS takes the OPENVoicemail service one-step further by providing visual access to the voicemail mailbox. VoicemailPLUS offers enhanced voicemail functionality including visual access via Web, IPTV, or mobile data devices. With the VoicemailPLUS service, voice and fax messages may be analyzed prior to selecting which message to listen to or view. Using mobile clients, messages can be retrieved and managed via 2.5/3/3.5G or VoIP networks to stimulate data traffic and services. VoicemailPLUS offers a distinctive IPTV application allowing subscribers to view and respond to voice and fax messages through their television sets. The IPTV application enables subscribers to receive on-line notifications of new messages while watching TV. Subscribers can instantaneously enter their mailbox and navigate between all types of messages via a simple and intuitive user interface. Voicemail provisioning settings are also available via the Web interface, including the recording of personal greetings, mailbox configuration, set up of SMS notification and address book management.

UNIFIED MESSAGING

Unified Messaging is the most advanced of all messaging services. It combines all types of communications and media (email, fax, voice, and video) and all kinds of devices (mobile and fixed-line phones, television, PCs and PDAs), into one unified mailbox. Unified Messaging enables flexibility of handling messages including forwarding of voice and fax messages to an email address, sending email to a fax machine, using an address book and message archiving. Unified Messaging supports the management of incoming calls and advanced message notification and delivery.

AudioCodes Applications

InTouch™

FEATURES

Caller Features*

Multilanguage Support	Subscriber selects preferred language
Greetings	Personal, scheduled, busy or canned system (phone number)
Voice Signature	A subscriber can state his or her name instead of phone number
Find Me - Follow Me	Let the caller find you at your preferred number

Subscriber Features*

Visual Access	Access to the mailbox via visual interfaces (TV, Web, or Mobile) provides navigation between messages before listening or viewing, message management, and mailbox provisioning in a simple and intuitive way
Message Playback Controls	Play, repeat, pause, fast-forward, rewind, forward to another user or a mailing list, play previous message, save and more
Mailbox Access	Private access using PIN on the telephone or password on visual devices
Record & Send	Record a message and send it to a phone, an email address or to another subscriber mailbox
Multilanguage Support	Select your preferred language for your mailbox menus or interfaces
Message Management	Delete, save, mark as new, heard, or saved, archive, print
Call Return	Call the message sender and return to the mailbox at any time
Message Information	Listen or view the sender name, sender details, time and date message was received
Text to Speech (TTS)	TTS engine enables listening to email messages in any language via a phone
Voice to MMS	Forward your voice messages to your mobile phone as an MMS message
Never Miss a Call	Receive an SMS message whenever a caller reached your mailbox and did not leave a message
Fax Retrieval	Retrieve faxes and print them on a local printer, a personal fax machine or a group of fax machines
Message Options	Mark the message as urgent, confidential
Message Waiting Indication (MWI)	New message indication as stutter dial tone, SMS message, email message, out-dial phone call, or pager
Sub-mailboxes	While using one mailbox, subscribers can create personalized mailboxes (with private PINs) for family members or colleagues at work
Address Book	A personal address book with the capability to import external contact lists from Microsoft® Outlook®, Microsoft® Outlook Express, etc.
Forward a Message	Forward messages to email address, fax machine, telephone, or other subscriber mailbox
Fax to Email	Receive your faxes to your personal email address as attachments
Voice to Email	Receive your voicemails to your email address as voice attachments

Administrative Features*

Provisioning Client	Intuitive client enables creation/modification/deletion of profiles, users, or organizations
Provisioning API	API that provides remote access to the system for provisioning services, profiles and subscribers
Broadcast Messages	Record a message and broadcast to specific organizations, profiles or subscribers
Quota	Set specific email quota per organization or profile
Mailbox usage	Set reminders for subscribers per usage percentage
Defaults	Set default values for subscribers and profiles including PIN, password, quota, mailbox settings and more
Reports	Create reports on services usage, subscribers and more for marketing, administrative, and maintenance evaluations

ABOUT AUDIOCODES

AudioCodes Ltd. (NASDAQ: AUDC) provides innovative, reliable and cost-effective Voice over IP (VoIP) technology, Voice Network Products, and Value Added Applications to Service Providers, Enterprises, OEMs, Network Equipment Providers and System Integrators worldwide. AudioCodes provides a diverse range of flexible, comprehensive media gateway, and media processing enabling technologies based on VoIPerfect™ - AudioCodes' underlying, best-of-breed, core media architecture. The company is a market leader in VoIP equipment, focused on VoIP Media Gateway, Media Server, Session Border Controllers (SBC), Security Gateways and Value Added Application network products. AudioCodes has deployed tens of millions of media gateway and media server channels globally over the past ten years and is a key player in the emerging best-of-breed, IMS based, VoIP market. The Company is a VoIP technology leader focused on quality and interoperability, with a proven track record in product and network interoperability with industry leaders in the Service Provider and Enterprise space. AudioCodes Voice Network Products feature media gateway and media server platforms for packet-based applications in the converged, wireline, wireless, broadband access, cable, enhanced voice services, video, and Enterprise IP Telephony markets. AudioCodes' headquarters are located in Israel with R&D in the U.S. Other AudioCodes' offices are located in Europe, India, the Far East, and Latin America.

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*Features are service dependent - not all the features are available for all the services

