AudioCodes Product Notice

Product Notice No: 0098

End of Support Announcement

Software Version 5.2

A. Notice Subject

End of Support (EoS) announcement for Software Version 5.2

B. Notice Date

June 1, 2010

C. Notice Effective Date

Immediately

D. Notice Details

This Product Notice serves as formal notification that AudioCodes Software Version 5.2 has reached the End of Support (EoS) stage. No further scheduled maintenance releases or fixes will be provided for this version. For later major software versions than 5.2, in accordance with the Customer's support contract with AudioCodes, we will provide bug fixes, workaround solutions, or patches for critical bugs reported via AudioCodes' Customer Support. It may be necessary to upgrade to the latest production software release to correct certain reported problems. Customers must upgrade to the latest available software version to receive new features. AudioCodes software releases are normally supported during two (2) subsequent releases of major software versions and for a minimum of two (2) years from the initial release date. Additional software support may be provided for specific customers, based on sales agreements, on a case-by-case basis.

E. Major Software Version Status

Software Version	Status	End of Support
5.8	Production	Dec. 2011 (Planned)
5.6	Supported	May 2011 (Planned)
5.4	Supported	Oct. 2010 (Planned)
5.2	EoS	June 2010 (Actual)

Planned dates are tentative and subject to change. Further details can be provided by Audiocodes Product Management.

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