

### **Company Contacts**

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## **AudioCodes Reports First Quarter 2024 Results**

Lod, Israel - May 7, 2024 -

## **First Quarter Highlights**

- Quarterly revenues increased by 1.5% year-over-year to \$60.1 million;
- Quarterly service revenues increased by 3.3% year-over-year to \$31.5 million;
- GAAP results:
  - Quarterly GAAP gross margin was 64.4%;
  - Quarterly GAAP operating margin was 5.5%;
  - Quarterly GAAP net income was \$2.1 million, or \$0.07 per diluted share.
- Non-GAAP results:
  - Quarterly Non-GAAP gross margin was 65.2%;
  - Quarterly Non-GAAP operating margin was 10.5%;
  - Quarterly Non-GAAP net income was \$5.2 million, or \$0.17 per diluted share.
- Net cash provided by operating activities was \$15.0 million for the quarter.
- AudioCodes declared a cash dividend of 18 cents per share. The dividend, in the aggregate amount of \$5.5 million, was paid on March 6, 2024 to shareholders of record on February 20, 2024.
- AudioCodes repurchased 301,937 of its ordinary shares during the quarter at an aggregate cost of \$3.6 million.



### **Details**

AudioCodes (NASDAQ: AUDC), a leading vendor of advanced communications software, products and productivity solutions for the digital workplace, today announced its financial results for the first quarter ended March 31, 2024.

Revenues for the first quarter of 2024 were \$60.1 million compared to \$59.2 million for the first quarter of 2023.

Net income was \$2.1 million, or \$0.07 per diluted share, for the first quarter of 2024 compared to net loss of \$0.2 million, or \$0.01 per diluted share, for the first quarter of 2023.

On a Non-GAAP basis, net income was \$5.2 million, or \$0.17 per diluted share, for the first quarter of 2024 compared to \$2.7 million, or \$0.08 per diluted share, for the first quarter of 2023.

Non-GAAP net income excludes: (i) share-based compensation expenses; (ii) amortization expenses related to intangible assets; (iii) expenses related to deferred payments in connection with the acquisition of Callverso Ltd; (iv) financial income related to exchange rate differences in connection with revaluation of assets and liabilities in non-dollar denominated currencies; (v) non-cash deferred tax expenses (income); and (vi) non-cash lease expense which is required to be recorded during the quarter even though this is a free rent period under the lease for the Company's new headquarters. A reconciliation of net income on a GAAP basis to a non-GAAP basis is provided in the tables that accompany the condensed consolidated financial statements contained in this press release.

Net cash provided by operating activities was \$15.0 million for the first quarter of 2024. Cash and cash equivalents, long and short-term bank deposits, long and short-term marketable securities and long and short-term financial investments were \$106.0 million as of March 31, 2024 compared to \$106.7 million as of December 31, 2023. The decrease in cash and cash equivalents, long and short-term bank deposits, long and short-term marketable securities and long and short-term financial investments was the result of the use of cash for the continued repurchasing of the Company's ordinary shares pursuant to its share repurchase program and the payment of a cash dividend during the first quarter of 2024, , offset, in part, by cash from operating activities.

"Our first quarter 2024 results were highlighted by healthy revenue growth of 1.5% year-over-year and progress made in strategic areas for our business", said Shabtai Adlersberg, President and Chief Executive Officer of AudioCodes. "In parallel with the nice growth in key business lines such as Microsoft Teams, voice services for CX, and conversational AI applications, we saw continued decline in our legacy gateway networking business, similar to trends seen in 2023. The continued transition from capex to recurring revenue model also posed revenue headwinds in the quarter.



Growth in key business lines for our future continued as planned. Microsoft business grew 8% year-over-year, with steady increase in the Live managed services, which grew 45% year-over-year, and have reached ARR of \$53M exiting 1Q24. We are thus confident that we are on track to achieve our Live ARR plan of \$64-\$70 million for 2024. Live managed services represent now nearly 45% of our Microsoft business compared to 25% in the year ago quarter, and thus we believe the impact of our shift to recurring revenue model should ease in coming quarters. We also enjoyed growth in total contract value of Live services which grew above 45% year-over-year. Additionally, we have seen strong performance in customer experience (CX) and conversational AI (CAI), up 15% and 50% year over year, respectively. The strength has been driven by sales of our voice connectivity solutions in the CX market, and cross-selling of our Voca CIC AI first, Azure-native contact center for Teams. We are heartened by the market's growing recognition of Voca CIC, which has recently been awarded by CX Today as the best Microsoft Teams Contact Center solution. We expect Voca CIC to be a major growth pillar of our CX and of the Company over the long-term. We believe we are the de facto leader for complete calling and contact center solutions for Microsoft Teams.

On the financial front, we enjoyed strong positive cash flow from operations in the quarter. To support further margin expansion, we have recently initiated the second phase of cost rationalization plans discussed previously.

Overall, while we had a slower than expected start of revenue growth to the year due to the decline in gateways and muted business spending as a result of the elevated interest rate environment in 2024, we remain confident in our ability to sustain healthy top-line growth long-term while driving significant margin expansion in 2024 and beyond," concluded Mr. Adlersberg.



### **Share Buy Back Program and Cash Dividend**

In December 2023, the Company received court approval in Israel to purchase up to an aggregate amount of \$20 million of additional ordinary shares. The court approval also permits AudioCodes to declare a dividend out of any part of this amount. The approval is valid through June 18, 2024.

On February 6, 2024, the Company declared a cash dividend of 18 cents per share. The dividend, in the aggregate amount of approximately \$5.5 million, was paid on March 6, 2024 to all of the Company's shareholders of record on February 20, 2024.

During the quarter ended March 31, 2024, the Company acquired 301,937 of its ordinary shares under its share repurchase program for a total consideration of \$3.6 million.

As of March 31, 2024, the Company had \$10.2 million available under this approval for the repurchase of shares and/or declaration of cash dividends.

#### **Conference Call & Web Cast Information**

AudioCodes will conduct a conference call at 8:30 A.M., Eastern Time today to discuss the Company's first quarter of 2024 operating performance, financial results and outlook. Interested parties may participate in the conference call by dialing one the following numbers:

United States Participants: 888-506-0062

International Participants: +1 (973) 528-0011

The conference call will also be simultaneously webcast. Investors are invited to listen to the call live via webcast at the AudioCodes investor website at <a href="http://www.audiocodes.com/investors-lobby">http://www.audiocodes.com/investors-lobby</a>.

### Follow AudioCodes' social media channels:

AudioCodes invites you to join our online community and follow us on: <u>AudioCodes Voice Blog</u>, <u>LinkedIn</u>, <u>Twitter</u>, <u>Facebook</u>, and <u>YouTube</u>.

#### About AudioCodes

AudioCodes Ltd. (NASDAQ, TASE: AUDC) is a leading vendor of advanced communications software, products and productivity solutions for the digital workplace. AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for unified communications, contact centers, and hosted business services. AudioCodes offers a broad range of innovative products, solutions and services that are used by large multi-national enterprises and leading tier-1 operators around the world.

For more information on AudioCodes, visit <a href="http://www.audiocodes.com">http://www.audiocodes.com</a>.



Statements concerning AudioCodes' business outlook or future economic performance; product introductions and plans and objectives related thereto; and statements concerning assumptions made or expectations as to any future events, conditions, performance or other matters, are "forward-looking statements" as that term is defined under U.S. Federal securities laws. Forward-looking statements are subject to various risks, uncertainties and other factors that could cause actual results to differ materially from those stated in such statements. These risks, uncertainties and factors include, but are not limited to: the effect of global economic conditions in general and conditions in AudioCodes' industry and target markets in particular; shifts in supply and demand; market acceptance of new products and the demand for existing products; the impact of competitive products and pricing on AudioCodes' and its customers' products and markets; timely product and technology development, upgrades and the ability to manage changes in market conditions as needed; possible need for additional financing; the ability to satisfy covenants in the Company's loan agreements; possible disruptions from acquisitions; the ability of AudioCodes to successfully integrate the products and operations of acquired companies into AudioCodes' business; possible adverse impact of the COVID-19 pandemic on our business and results of operations; the effects of the current terrorist attacks by Hamas in Israel, and the war and hostilities between Israel and Hamas, and Israel and Hezbollah as well as the possibility that this could develop into a broader regional conflict involving Israel with other parties, may affect our operations and may limit our ability to produce and sell our solutions; any disruption in our operations by the obligations of our personnel to perform military service as a result of current or future military actions involving Israel; and other factors detailed in AudioCodes' filings with the U.S. Securities and Exchange Commissi

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## Summary financial data follows



U.S. dollars in thousands

# AUDIOCODES LTD. AND ITS SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

#### March 31, December 31, 2024 2023 (Unaudited) (Audited) **ASSETS CURRENT ASSETS:** \$ 30,410 Cash and cash equivalents \$ 30,546 Short-term and restricted bank deposits 208 212 7,438 Short-term marketable securities 15,322 Trade receivables, net 48,977 51,125 Other receivables and prepaid expenses 8,841 9,381 Inventories 40,658 43,959 Total current assets 144,416 142,661 LONG-TERM ASSETS: Long-term Trade receivables \$ 16,630 \$ 16,798 Long-term marketable securities 57,532 65,732 Long-term financial investments 2,543 2,730 Deferred tax assets 6,890 6,208 Operating lease right-of-use assets 35,061 36,712 Severance pay funds 17,202 17,219 Total long-term assets 135,875 145,382 PROPERTY AND EQUIPMENT, NET 17,394 10,893 GOODWILL, INTANGIBLE ASSETS AND OTHER, NET 38,448 38,581 \$ 337,517 Total assets \$ 336,133 LIABILITIES AND SHAREHOLDERS' EQUITY **CURRENT LIABILITIES:** Trade payables 7,322 7,556

28,460

44,312

6,474

86,568

\$ 16,569

17,929

31,435

65,933

183,632

\$ 336,133

Other payables and accrued expenses

Short-term operating lease liabilities

Deferred revenues and other liabilities

Long-term operating lease liabilities

Total liabilities and shareholders' equity

Deferred revenues

Total current liabilities

LONG-TERM LIABILITIES:
Accrued severance pay

Total long-term liabilities

Total shareholders' equity

29,943

38,820

7,878

84,197

\$ 16,662

17,142

31,404

65,208

188,112

\$ 337,517



# AUDIOCODES LTD. AND ITS SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

## U.S. dollars in thousands, except per share data

# Three months ended March 31,

	March	131,	
	2024	2023	
	(Unaud	ited)	
Revenues:			
Products	\$ 28,550	\$ 28,693	
Services	31,526	30,520	
<u>Total</u> Revenues	60,076	59,213	
Cost of revenues:			
Products	11,825	13,044	
Services	9,584	9,626	
<u>Total</u> Cost of revenues	21,409	22,670	
Gross profit	38,667	36,543	
Operating expenses:			
Research and development, net	13,933	15,009	
Selling and marketing	17,367	17,847	
General and administrative		4,531	
General and administrative	4,086	4,331	
Total operating expenses	35,386	37,387	
Operating income (loss)	3,281	(844)	
Financial income, net	23	949	
Income before taxes on income	3,304	105	
Taxes on income, net	(1,221)	(287)	
Net income (loss)	\$ 2,083	\$ (182)	
Basic net earnings (loss) per share	\$ 0.07	\$ (0.01)	
Diluted net earnings (loss) per share	\$ 0.07	\$ (0.01)	
Weighted average number of shares used in computing basic net earnings per share (in thousands)	30,333	31,750	
Weighted average number of shares used in computing diluted net earnings per share (in thousands)	30,793	32,148	



# AUDIOCODES LTD. AND ITS SUBSIDIARIES RECONCILIATION OF GAAP NET INCOME TO NON-GAAP NET INCOME

## U.S. dollars in thousands, except per share data

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	March 31,		
	2024	2023	
	(Unaudite	ed)	
GAAP net income (loss)	\$ 2,083	\$ (182)	
GAAP net earnings (loss) per share	\$ 0.07	\$ (0.01)	
Cost of revenues:			
Share-based compensation (1)	79	107	
Amortization expenses (2)	122	135	
Lease expenses (6)	304	-	
	505	242	
Research and development, net:			
Share-based compensation (1)	592	743	
Deferred payments expenses (3)	-	125	
Lease expenses (6)	342		
	934	868	
Selling and marketing:			
Share-based compensation (1)	723	1,237	
Amortization expenses (2)	11	1,257	
Deferred payments expenses (3)	_	125	
Lease expenses (6)	38	125	
Lease expenses (o)	772	1,373	
General and administrative:	772	1,373	
Share-based compensation (1)	742	1,259	
Lease expenses (6)	76	1,233	
Lease expenses (o)	818	1,259	
Financial expenses:	010	1,233	
Exchange rate differences (4)	(364)	(541)	
Exchange rate affectives (4)	(504)	(341)	
Income taxes:			
Deferred tax (5)	471	(338)	
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Non-GAAP net income	\$ 5,219	\$ 2,681	
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Non-GAAP diluted net earnings per share	\$ 0.17	\$ 0.08	
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Weighted average number of shares used in computing Non-GAAP			
diluted net earnings per share (in thousands)	31,570	33,056	

<sup>(1)</sup> Share-based compensation expenses related to options and restricted share units granted to employees and others.

**Note:** Non-GAAP measures should be considered in addition to, and not as a substitute for, the results prepared in accordance with GAAP. The Company believes that non-GAAP information is useful because it can enhance the understanding of its ongoing economic performance and therefore uses internally this non-GAAP information to evaluate and manage its operations. The Company has chosen to provide this information to investors to enable them to perform comparisons of operating results in a manner similar to how the Company analyzes its operating results and because many comparable companies report this type of information.

<sup>(2)</sup> Amortization expenses related to intangible assets.

<sup>(3)</sup> Expenses related to deferred payments in connection with the acquisition of Callverso Ltd.

<sup>(4)</sup> Financial expenses related to exchange rate differences in connection with revaluation of assets and liabilities in non-dollar denominated currencies.

<sup>(5)</sup> Non-cash deferred tax expenses.

<sup>(6)</sup> Non-cash lease expense which is required to be recorded during the quarter even though this is a free rent period under the lease for the Company's new headquarters.



# AUDIOCODES LTD. AND ITS SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

### U.S. dollars in thousands

## Three months ended March 31,

	IVIAICII 31	•,
	2024	2023
	(Unaudite	d)
Cash flows from operating activities:		
Net income (loss)	\$ 2,083	\$ (182)
Adjustments required to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	523	651
Amortization of marketable securities premiums and accretion of		
discounts, net	314	372
Increase (decrease) in accrued severance pay, net	(110)	16
Share-based compensation expenses	2,136	3,346
Increase in deferred tax assets, net	(786)	(366)
Cash financial loss (income), net	85	(390)
Decrease in operating lease right-of-use assets	2,389	2,150
Decrease in operating lease liabilities	(2,111)	(3,537)
Decrease in trade receivables, net	2,316	6,511
Decrease in other receivables and prepaid expenses	540	184
Decrease (increase) in inventories	3,258	(5,766)
Decrease in trade payables	(234)	(756)
Decrease in other payables and accrued expenses	(1,732)	(4,065)
Increase in deferred revenues	6,310	5,060
Net cash provided by operating activities	14,981	3,228
Cash flows from investing activities:		
Proceeds from short-term deposits	4	5,004
Proceeds from financial investment	21	-
Proceeds from redemption of marketable securities	500	1,000
Proceeds from redemption of financial investments	-	2,749
Purchase of property and equipment	(6,785)	(1,316)
Net cash provided by (used in) investing activities	(6,260)	7,437



# AUDIOCODES LTD. AND ITS SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

### U.S. dollars in thousands

### Three months ended

	March 31,		
	2024	2023	
	(Unaudited)		
Cash flows from financing activities:			
Purchase of treasury shares	(3,584)	-	
Cash dividends paid to shareholders	(5,453)	(5,718)	
Proceeds from issuance of shares upon exercise of options	180	96	
Net cash used in financing activities	(8,857)	(5,622)	
Net increase (decrease) in cash, cash equivalents, and restricted cash	(136)	5,043	
Cash, cash equivalents and restricted cash at beginning of period	30,546	24,535	
Cash, cash equivalents and restricted cash at end of period	\$ 30,410	\$ 29,578	