AudioCodes Professional Services – Interoperability Lab

Microsoft[®] Teams Direct Routing Enterprise Model and SaskTel SIP Trunk using AudioCodes Mediant[™] SBC

Version 7.2



Microsoft Partner





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Date Published: May-10-2021

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Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used.

Document Revision Record

LTRT	Description
39345	Initial document release.

Documentation Feedback

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1 Introduction

This Configuration Note describes how to set up the AudioCodes Enterprise Session Border Controller (hereafter, referred to as *SBC*) for interworking between SaskTel's SIP Trunk and Microsoft's Teams Direct Routing environment.

You can also use AudioCodes' SBC Wizard tool to automatically configure the SBC based on this interoperability setup. However, it is recommended to read through this document to better understand the various configuration options. For more information on AudioCodes' SBC Wizard including the download option, visit AudioCodes Web site at https://www.audiocodes.com/partners/sbc-interoperability-list.

1.1 Intended Audience

This document is intended for engineers, or AudioCodes and SaskTel partners who are responsible for installing and configuring SaskTel's SIP Trunk and Microsoft's Teams Direct Routing Service in Enterprise Model for enabling VoIP calls using AudioCodes SBC.

1.2 About Microsoft Teams Direct Routing

Microsoft Teams Direct Routing allows connecting a customer-provided SBC to the Microsoft Phone System. The customer-provided SBC can be connected to almost any telephony trunk or connect with third-party PSTN equipment. The connection allows:

- Using virtually any PSTN trunk with Microsoft Phone System
- Configuring interoperability between customer-owned telephony equipment, such as third-party PBXs, analog devices, and Microsoft Phone System

1.3 About AudioCodes SBC Product Series

AudioCodes' family of SBC devices enables reliable connectivity and security between the Enterprise's and the service provider's VoIP networks.

The SBC provides perimeter defense as a way of protecting Enterprises from malicious VoIP attacks; mediation for allowing the connection of any PBX and/or IP-PBX to any service provider; and Service Assurance for service quality and manageability.

Designed as a cost-effective appliance, the SBC is based on field-proven VoIP and network services with a native host processor, allowing the creation of purpose-built multiservice appliances, providing smooth connectivity to cloud services, with integrated quality of service, SLA monitoring, security and manageability. The native implementation of SBC provides a host of additional capabilities that are not possible with standalone SBC appliances such as VoIP mediation, PSTN access survivability, and third-party value-added services applications. This enables Enterprises to utilize the advantages of converged networks and eliminate the need for standalone appliances.

AudioCodes SBC is available as an integrated solution running on top of its field-proven Mediant Media Gateway and Multi-Service Business Router platforms, or as a software-only solution for deployment with third-party hardware. The SBC can be offered as a Virtualized SBC, supporting the following platforms: Hyper-V, AWS, AZURE, AWP, KVM and VMWare.



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2 Component Information

2.1 AudioCodes SBC Version

Table 2-1: AudioCodes SBC Version

SBC Vendor	AudioCodes
Models	 Mediant 500L/500 Gateway & E-SBC Mediant 800B/C Gateway & E-SBC Mediant 1000B Gateway & E-SBC Mediant 2600 E-SBC Mediant 4000/B SBC Mediant 9000, 9030, 9080 SBC Mediant Software SBC (VE/SE/CE)
Software Version	7.20A.258.559 or later
Protocol	SIP/UDP (to the SaskTel SIP Trunk)SIP/TLS (to the Teams Direct Routing)
Additional Notes	None

2.2 SaskTel SIP Trunking Version

Table 2-2: SaskTel Version

Vendor/Service Provider	SaskTel
SSW Model/Service	Genband CS2K
Software Version	NGSS 9.0
Protocol	SIP
Additional Notes	None

2.3 Microsoft Teams Direct Routing Version

Table 2-3: Microsoft Teams Direct Routing Version

Vendor	Microsoft
Model	Teams Phone System Direct Routing
Software Version	Release v.2021.4.12.3 i.EUWE.7
Protocol	SIP
Additional Notes	None

2.4 Interoperability Test Topology

Microsoft Teams Direct Routing can be implemented in the *Enterprise* or *Hosting* Models.

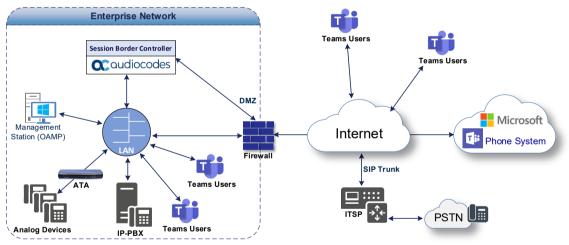
2.4.1 Enterprise Model Implementation

The interoperability testing between AudioCodes SBC and SaskTel SIP Trunk with Teams Direct Routing Enterprise Model was done using the following topology setup:

- Enterprise deployed with third-party IP-PBX, analog devices and the administrator's management station, located on the LAN
- Enterprise deployed with Microsoft Teams Phone System Direct Routing Interface located on the WAN for enhanced communication within the Enterprise
- Enterprise wishes to offer its employees enterprise-voice capabilities and to connect the Enterprise to the PSTN network using SaskTel's SIP Trunking service
- AudioCodes SBC is implemented to interconnect between the SIP Trunk in the Enterprise LAN and Microsoft Teams on the WAN
 - **Session:** Real-time voice session using the IP-based Session Initiation Protocol (SIP).
 - **Border:** IP-to-IP network border the SaskTel's SIP Trunk is located in the Enterprise LAN (or WAN) and the Microsoft Teams Phone Systems is located in the public network.

The figure below illustrates this interoperability test topology:

Figure 2-1: Interoperability Test Topology between SBC and Microsoft Teams Direct Routing Enterprise Model with SaskTel SIP Trunk



2.4.2 Environment Setup

The interoperability test topology includes the following environment setup:

Table 2-4: Environment Setup

Area	Setup
Network	 Both, SaskTel SIP Trunk and Microsoft Teams Direct Routing environment are located on the Enterprise's (or Service Provider's) WAN
Signaling Transcoding	 Microsoft Teams Direct Routing operates with SIP-over-TLS transport type SaskTel SIP Trunk operates with SIP-over-UDP transport type
Codecs Transcoding	 Microsoft Teams Direct Routing supports G.711A-law, G.711U-law, G.729, G.722, SILK (NB and WB) and OPUS coders SaskTel SIP Trunk supports G.711U-law coder only
Media Transcoding	 Microsoft Teams Direct Routing operates with SRTP media type SaskTel SIP Trunk operates with RTP media type

2.4.3 Infrastructure Prerequisites

The table below shows the list of infrastructure prerequisites for deploying Microsoft Teams Direct Routing.

Infrastructure Prerequisite	Details
Certified Session Border Controller (SBC)	
SIP Trunks connected to the SBC	
Office 365 Tenant	
Domains	
Public IP address for the SBC	
Fully Qualified Domain Name (FQDN) for the SBC	See Microsoff's document Plan Direct Pouting
Public DNS entry for the SBC	See Microsoft's document <u>Plan Direct Routing</u> .
Public trusted certificate for the SBC	
Firewall ports for Direct Routing Signaling	
Firewall IP addresses and ports for Direct Routing Media	
Media Transport Profile	
Firewall ports for Teams Clients Media	

Table 2-5: Infrastructure Prerequisites

2.4.4 Known Limitations

There were no limitations observed in the interoperability tests done for the AudioCodes SBC interworking between Microsoft Teams Direct Routing and SaskTel's SIP Trunk.



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3 Configuring Teams Direct Routing

This section describes how to configure Microsoft Teams Direct Routing to operate with AudioCodes SBC.

3.1 **Prerequisites**

Before you begin configuration, make sure you have the following for every SBC you want to pair:

- Public IP address
- FQDN name matching SIP addresses of the users
- Public certificate, issued by one of the supported CAs

3.2 SBC Domain Name in the Teams Enterprise Model

The SBC domain name must be from one of the names registered in 'Domains' of the tenant. You cannot use the ***.onmicrosoft.com** tenant for the domain name. For example, in Figure 3-1, the administrator registered the following DNS names for the tenant:

DNS name	Can be used for SBC FQDN	Examples of FQDN names
ACeducation.info	Yes	 Valid names: sbc.ACeducation.info ussbcs15.ACeducation.info europe.ACeducation.info Invalid name: sbc1.europe.ACeducation.info (requires registering domain name europe.atatum.biz in 'Domains' first)
adatumbiz.onmicrosoft.com	No	Using *.onmicrosoft.com domains is not supported for SBC names
hybridvoice.org	Yes	 Valid names: sbc1.hybridvoice.org ussbcs15.hybridvoice.org europe.hybridvoice.org Invalid name: sbc1.europe.hybridvoice.org (requires registering domain name europe.hybridvoice.org in 'Domains' first

Table 3-1: DNS Names Registered by an Administrator for a Tenant

Users can be from any SIP domain registered for the tenant. For example, you can provide users <u>user@ACeducation.info</u> with the SBC FQDN **int-sbc1.audctrunk.aceducation.info** so long as both names are registered for this tenant.



	Microsoft 365 admin cer	nter						ø	?
≡								🕗 Dark r	mode
ŵ	Home		Domains						
Я	Users	\sim							
የቋየ	Groups	\sim	+ Add domain 🗔 Buy domain 🖒 Refresh			Search		T Filter	=
<u></u> ₽	Roles								
骨	Resources	\sim	Domain name ↑		Status		🖽 Choose columns		
	Billing	\sim	audiocode.biz (Default)	÷	🕑 Healt	thy			
ច្	Support	\sim	int-sbc1.audctrunk.aceducation.info	:	🕑 Healt	hy			
٢	Settings	^	audio-codes.net	:	🕑 Healt	hy			
	Domains Microsoft Search		audiocod.onmicrosoft.com	:	Healt	hy			
	Org settings								
	Add-ins								
	Partner relationships								
Þ	Setup								
Ľ	Reports	\sim							
Ş	Health	\sim							

Figure 3-1: Example of Registered DNS Names

During creation of the Domain, you will be forced to create public DNS record (**int-sbc1.audctrunk.aceducation.info** in our example.)

3.3 Example of the Office 365 Tenant Direct Routing Configuration

Configuration can be done using the web or with PowerShell. For the web, login to the Teams Admin Center (<u>https://admin.teams.microsoft.com</u>) with Tenant Administrator credentials.

Figure 3-2: Teams Admin Center

🦸 D	Dashboard - Microsoft Teams ad 🗙 🕂						
← -	C admin.teams.microsoft.com/dashboard		\$	👼 Incognito 🚦			
	Microsoft Teams admin center			©? 🕕			
≡							
n	Dashboard						
දීලී							
٨	Microsoft Teams upgrade	Deploying Teams workload					
٢	Planning your upgrade to Teams	Use the Start button to create a Teams service management team for					
දී	We are bringing the capabilities of Skype for Business Online into Microsoft Teams to deliver a single hub for	the features you want to roll out. We'll provide you with your					
Ē	teamwork with built-in, fully-integrated voice and video. We have resources and tools vailable to assist you in planning and upgrading some or all of your users to Teams.	organization's assessment, task- driven Planner plan and other resources to streamline the roll out.					
Ē	and upground some or an or your users to reams.	Start					
B	Learn more						
6							
Å	User search						
<i>.</i> 111							
ණ	Search by display or username Q						
ĩ≣							
S	③ Recent searches will show up here.						
Ø							
	View users →						
			⑦ Need help?	Give feedback			

3.3.1 Add New SBC to Direct Routing

The procedure below describes how add a new SBC to Direct Routing.

- > To add New SBC to Direct Routing:
- 1. In the web interface, select **Voice**, and then click **Direct Routing**.
- 2. Under SBCs click Add.

Figure 3-3: Add new SBC to Direct Routing

-	Direct Routing - Microsoft Tea	ms × +				×
÷	$ ightarrow {f C}$ $\ \hat{\ }$ admin.tea	ms.microso	ft.com/direct-routing/v2	\$	🔒 Incog	nito :
	Microsoft Teams adm	nin centei			@ 7	
		≡				
ଜ	Dashboard		Direct Routing	Ø Ma	nage PSTN	usage
දිලි\$	Teams	~	Direct Routing lets you connect a supported Session Border Controller (SBC) to Microsoft Phone System to a	records enable voice		
♣	Devices	~	calling features. You can add, edit, and view information about your SBCs, voice routes, and PSTN usage rec	ords. <u>Learn more</u>		
٢	Locations	~				
දරී	Users		Direct routing summary			
Ē	Meetings	~	2 4 2			
Ę	Messaging policies		Total SBCs Voice routes SBCs with Issues			
B	Teams apps	~				
ବ	Voice	^	SBCs Voice routes			
	Phone numbers		+ Add 🖉 Edit 🗊 Delete items		e	Ø
	Emergency policies		Find Care in Delete Reins		e	~~~
	Dial plans		SBC Network effectiveness () Average call duration ()	TLS connectivity stat	us 🛈	SIP of
			int-sbc1.audctrunk.acedi () 0% (0) 0 sec (0)	Active		Activ
	Voice routing policies					
	Call queues					
	Auto attendants					
	Call park policies		0	Need help?	Give feed	back

3. Configure SBC.

Figure 3-4: Configure new SBC

1	Edit SBC - Microsoft Teams ad		+ >fl.com/direct-routing/int-sbc1.audctrunk.aceducation.info/det	a la contra de la contra de la	\$	-	□ ncognito	×
	Microsoft Teams adm			ans/vz/settings/eart	н	@	?	
		=	Direct Routing \ int-sbc1.audctrunk.aceducation.info					
ŵ	Dashboard		int-sbc1.audctrunk.aceducation.ii	ıfo				
89 4	Teams Devices	~ ~	SBC settings					
٢	Locations	~	When you are adding this SBC, you can turn on or off the SBC	C and change settings that are specific to the SBC.				
8 1	Users	~	Enabled	On				
E	Meetings Messaging policies	Ť	SIP signaling port	5061				
₿	Teams apps	~	Send SIP options ① Forward call history	On On				
ବ	Voice Phone numbers	^	Forward P-Asserted-Identity (PAI) header ①	On On				
	Emergency policies		Concurrent call capacity					
	Dial plans		Failover response codes	408, 503, 504				
	Direct Routing		Failover time (seconds) 🕕	10				
	Voice routing policies Call queues		Preferred country or region for media traffic	Auto			~	
	Auto attendants		SBC supports PIDF/LO for emergency calls	• Off				
	Call park policies		Ring phone while trying to find the user	On ⑦ Need help	o?	Give	feedbac	k

You can use the following PowerShell command for creating a new Online PSTN Gateway: New-CsOnlinePSTNGateway -Identity intsbc1.audctrunk.aceducation.info -SipSignallingPort 5061 -ForwardCallHistory \$True -ForwardPai \$True -MediaBypass \$True -Enabled \$True



Note: Currently, enabling MediaBypass is available only through PowerShell.

3.3.2 Add Voice Route and PSTN Usage

The procedure below describes how add a voice route and PSTN usage.

- To add voice route and PSTN usage:
- 1. In the web interface, under **Direct Routing**, select **Voice routes**, and then click **Add**.

Figure 3-5: Add New Voice Route

👘 Direct Routing - Microsoft Team: x + - 🗆 X											
\leftrightarrow \rightarrow \mathbf{C} $\hat{\mathbf{a}}$ admin.teams.micro	osoft.com/direct-routing/v2/voice-routes			\$	🔒 Inc	ognito					
III Microsoft Teams admin center 🚳 ?											
≡											
🕥 Dashboard	Direct Routing			Ø Mar	nage PSTN	l usage					
ະຕິວຳ Teams 🗸 🗸 🗸	<u> </u>	ted Session Border Controller (Sl	BC) to Microsoft Phone Syster	records n to enable voice							
👌 Devices 🛛 🗸 🗸	Direct Routing lets you connect a supported Session Border Controller (SBC) to Microsoft Phone System to enable voice calling features. You can add, edit, and view information about your SBCs, voice routes, and PSTN usage records.										
🚯 Locations 🗸 🗸											
දිරි Users	Direct routing summary										
🖶 Meetings 🗸 🗸	2 4 2	>									
E Messaging policies	Total SBCs Voice routes S	BCs with issues									
🗄 Teams apps 🗸 🗸											
ි Voice ^	SBCs Voice routes										
Phone numbers						~					
Emergency policies	+ Add ⊘ Edit ↑ Move up	↓ Move down 📋 Delete	items Q S	earch		\$					
Dial plans	✓ Priority	Voice route	Description	Dialed number patt	ern	P	ST				
Direct Routing	1	int-il		^\+		In	nte				
Voice routing policies	2	Israel		^\+972(\d{8})		Is	sra				
Call queues	3	AC-SBCaaS-Any		\d+		S	вс				
Auto attendants		,				_					
Call park policies	4	Test1	Only Testing	⑦ Need help?	Give fee	edback					

2. Create a new Voice Route and associate it with the SBC, configured in the previous step.

	👘 Add voice route - Microsoft Team X + 🗆 X								
÷	$ ightarrow {f C}$ $ ightarrow$ admin.tea	ms.micro	soft.com/direct-routing/v2/voice-routes/add		🖈 🏾 😸 Incognito 🛛 🗄				
	Microsoft Teams adr								
		=	Voice routes \ Add voice route		SBCs enrolled				
					Choose the SBCs you would like to add.				
		~	audc-interop		1 item selected				
		\sim	Description	0					
6)		\sim			ga-sbc1.audctrunk.aceducation.info				
			Priority	1	da-spc1.audctrunk.aceducation.info				
		~							
	Messaging policies		Dialed number pattern	^(\+1[0-9]{10})\$					
	Teams apps	~	cpc II I						
			SBCs enrolled						
ô		^	Select which SBC's you want calls to route to. All SB	C's that you add will be tried in a ra					
			You haven't selected any SBCs yet.						
			Add SBCs _						
			PSTN usage records						
			The voice routing policy is linked to a voice route us order in which the voice routing should be processe		8				
					Ĭ				
			You haven't selected any PSTN usage records yet		•				
			Add PSTN usage		Apply Cancel				
	Caller ID policies								

Figure 3-6: Associate SBC with new Voice Route

3. Add new (or associate existing) PSTN usage.

Figure 3-7: Associate PSTN Usage with New Voice Route

ŵ	👘 Add voice route - Microsoft Tean X + - 🗆 X										
÷	$ ightarrow {f C}$ $ ightarrow$ admin.tea	ms.micro	oft.com/direct-routing/v2/voice-routes/add		🕁 🈁 Inc	ognito :					
	Microsoft Teams adn										
		=	Voice routes \ Add voice route		PSTN usage records						
ഹ					You can add a new PSTN usage record or select one from below.						
දීරි		~	audc-interop 0 items selected								
\$		~	Description								
۲		~			+ Add						
පී			Priority	1	Srael	Û					
Ē		~	Dialed number pattern	^(\+1[0-9]{10})\$	Interop	î.					
Ę					QA-PstnUsage	Ô					
₿		~	SBCs enrolled		SBCaas-PstnUsage	俞					
ବ		^	Select which SBC's you want calls to route to. All SBC's t	hat you add will be tried in a ra		-					
			You haven't selected any SBCs yet.		Testisrael	Û					
			Add SBCs		Unrestricted	Û					
					Israel_Test	Î					
						_					
			PSTN usage records								
			The voice routing policy is linked to a voice route using order in which the voice routing should be processed, a								
			You haven't selected any PSTN usage records yet.								
			Add PSTN usage		Apply Cancel						
	Caller ID policies										

The same operations can be done using following PowerShell commands:

4. Creating an empty PSTN Usage:

Set-CsOnlinePstnUsage -Identity Global -Usage @{Add="Interop"}

5. Creating new Online Voice Route and associating it with PSTN Usage:

```
New-CsOnlineVoiceRoute -Identity "audc-interop" -NumberPattern
"^\+" -OnlinePstnGatewayList int-
sbc1.audctrunk.aceducation.info -Priority 1 -OnlinePstnUsages
"Interop"
```

3.3.3 Add Voice Routing Policy

The procedure below describes how add a voice routing policy

- > To add voice routing policy:
- 1. In the web interface, under **Voice**, select **Voice routing policies** and click **Add**.

Figure 3-8: Add New Voice Routing Policy

ŵ	Voice routin	g policies - Micros													
÷	\rightarrow C	admin.tear	ns.micros	oft.com/polic	ies/teamsonl	linevoicerouting						\$	6	ncognito	
	Micros	oft Teams adm	nin cente	er											
				Voice	routing	g policies									
ŵ	Dashboar	ď		The voice r	outing policy	y will be linked to			N usage records belo						
දිරිදු	Teams		~	records, ch	ange the ord	ler in which the u	sages will be p	rocessed, ar	nd assign the voice ro	outing policy	to users. Lear	n more			
\$	Devices		\sim												
٢	Locations		~	Void	e routing pol	licies summary			User statistics		11				
සී	Users			1		8					Custom policies				
Ē	Meetings		\sim	Defa	ult policy	Custom po	blicies				Default policies				
Ę	Messagin	g policies													
BŶ	Teams ap	ps	~	+ Add	🖉 Edit	Duplicate	🗊 Delete	© Reset	Global policy	s Q	Search			٢	
ଚ	Voice		^	_											
	Phone	numbers		~	Name Î		Description		PSTN usage	records					
	Emerg	ency policies			Global (Org	-wide default)			Israel						
	Dial p	lans			Israel				Israel						
	Direct	Routing			int-il				Interop						
	Call q	Jeues													
	Auto a	attendants													
	Call pa	ark policies									⑦ Need	help?	Give	feedback	

2. Create a new Voice Routing Policy and associate it with PSTN Usage, configured in the previous step.

ŵ	Add voice rout	ing - Microsoft Tea 🗙		- 0	ı x
÷	\rightarrow G	admin.teams.mi	crosoft.com/policies/teamsonlinevoicerouting/add	🖈 👼 Incogni	ito :
		t Teams admin o	enter		
			Voice routing policies \ Add	PSTN usage records	
ඛ				You can add a new PSTN usage record or sele one from below.	ect
ĉĝŝ			audc-interop	1 item selected	
\$			Add a friendly description so you know why it was created	+ Add	
۲				+ Add	
දර			PSTN usage records	Srael (1
Ē			PSTN usages are linked to both voice routing policies, which are assigned to users, and evaluated in the order the are listed until a match is found.	💙 🔽 Interop	Ô
Ę					
BÊ			Add/remove PSTN usage records ↑ Move up ↓ Move down items		
ବ			✓ PSTN usage record		
			Israel		
			Save		
				6	
				I	
				Apply Cancel	

Figure 3-9: Associate PSTN Usage with New Voice Routing Policy

The same operations can be done using following PowerShell command: New-CsOnlineVoiceRoutingPolicy "audc-interop" -OnlinePstnUsages "Interop"



Note: The commands specified in Sections 3.3.4 and 3.3.5, should be run <u>for each</u> Teams user in the company tenant. They are currently available through PowerShell **only**.

3.3.4 Enable Online User

Use the following PowerShell command for enabling online user: Set-CsUser -Identity user1@company.com -EnterpriseVoiceEnabled \$true -HostedVoiceMail \$true -OnPremLineURI tel:+12345678901

3.3.5 Assigning Online User to the Voice Routing Policy

Use following PowerShell command for assigning online user to the Voice Route: Grant-CsOnlineVoiceRoutingPolicy -PolicyName "audc-interop" -Identity userl@company.com

4 Configuring AudioCodes SBC

This section provides step-by-step procedures on how to configure AudioCodes SBC for interworking between Microsoft Teams Direct Routing and the SaskTel SIP Trunk. These configuration procedures are based on the interoperability test topology described in Section 2.4 on page 10, and includes the following main areas:

- SBC LAN interface Management Station
- SBC WAN interface SaskTel SIP Trunking and Teams Direct Routing environment

This configuration is done using the SBC's embedded Web server (hereafter, referred to as *Web interface*).

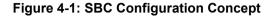
Notes:

- For implementing Microsoft Teams Direct Routing and SaskTel SIP Trunk based on the configuration described in this section, AudioCodes SBC must be installed with a License Key that includes the following software features:
 - MSFT (general Microsoft license) Note: By default, all AudioCodes media gateways and SBCs are shipped with this license (except MSBR products, Mediant 500 SBC, and Mediant 500 Media Gateway).
 - SW/TEAMS (Microsoft Teams license)
 - Number of SBC sessions (based on requirements)
 - Transcoding sessions (only if media transcoding is needed)
 - Coders (based on requirements)
 For more information about the License Key, contact your AudioCodes sales representative.
- The scope of this document does **not** cover all security aspects for configuring this topology. Comprehensive security measures should be implemented per your organization's security policies. For security recommendations on AudioCodes' products, refer to the *Recommended Security Guidelines* document, which can be found at AudioCodes web site



4.1 SBC Configuration Concept in Teams Direct Routing Enterprise Model

The diagram below represents AudioCodes' device configuration concept in the Enterprise Model.



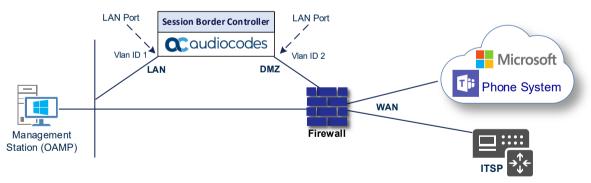


4.2 IP Network Interfaces Configuration

This section describes how to configure the SBC's IP network interfaces. There are several ways to deploy the SBC; however, this interoperability test topology employs the following deployment method:

- SBC interfaces with the following IP entities:
 - Management Servers located on the LAN.
 - Microsoft Teams Direct Routing and SaskTel SIP Trunk, located on the WAN.
- SBC connects to the WAN through a DMZ network
- Physical connection: The type of physical connection depends on the method used to connect to the Enterprise's network. In the interoperability test topology, SBC connects to the LAN and DMZ using dedicated ethernet ports (i.e., two ports and two network cables are used).
- SBC also uses two logical network interfaces:
 - LAN (VLAN ID 1)
 - DMZ (VLAN ID 2)

Figure 4-2: Network Interfaces in Interoperability Test Topology



4.2.1 Configure VLANs

This section describes how to configure VLANs for each of the following interfaces:

- LAN (assigned the name "LAN_IF")
- WAN (assigned the name "WAN_IF")
- To configure the VLANs:
- Open the Ethernet Device table (Setup menu > IP Network tab > Core Entities folder > Ethernet Devices).
- 2. There will be one existing row for VLAN ID 1 and underlying interface GROUP_1.
- 3. Add another VLAN ID 2 for the WAN side

Figure 4-3: Configured VLAN IDs in Ethernet Device

Ethernet Devices (2)							
+ New Edit		I < < Page 1 of 1 ►> ►I Show 10 ▼	records per page 🛛 🔎				
INDEX 🗢	VLAN ID	UNDERLYING INTERFACE NAI	ME TAGGING				
0	1	GROUP_1 vlan	1 Untagged				
1	2	GROUP_2 vlan	n 2 Untagged				

4.2.2 Configure Network Interfaces

This section describes how to configure the IP network interfaces for each of the following interfaces:

- LAN Interface (assigned the name "LAN_IF")
- WAN Interface (assigned the name "WAN_IF")
- > To configure the IP network interfaces:
- Open the IP Interfaces table (Setup menu > IP Network tab > Core Entities folder > IP Interfaces).
- 2. Configure the IP interfaces as follows (your network parameters might be different):

Table 4-1: Configuration	Example of the Network Interface Table
--------------------------	--

Index	Application Types	Interfac e Mode	IP Address	Prefix Length	Gateway	DNS	I/F Name	Ethernet Device
0	OAMP+ Media + Control	IPv4 Manual	10.15.77.77	16	10.15.0.1	10.15.27.1	LAN_IF	vlan 1
1	Media + Control (as this interface points to the internet, enabling OAMP is not recommended)	IPv4 Manual	195.189.192.157 (DMZ IP address of SBC)	25	195.189.192.129 (router's IP address)	According to your Internet provider's instructions		vlan 2

The configured IP network interfaces are shown below:



IP Interfaces (2) .									
+ New	Edit 🗍 🟛		14 <4 Page	1 of 1 🗪	▶ Show 10 ¥	records per page			Q
INDEX 🗢	NAME	APPLICATION TYPE	INTERFACE MODE	IP ADDRESS	PREFIX LENGTH	DEFAULT GATEWAY	PRIMARY DNS	SECONDARY DNS	ETHERNET DEVICE
0	LAN_IF	OAMP + Media	IPv4 Manual	10.15.77.77	16	10.15.0.1	10.15.27.1		vlan 1
1	WAN_IF	Media + Contro	IPv4 Manual	195.189.192.15	24	195.189.192.12	80.179.52.100	80.179.55.100	vlan 2

Figure 4-4: Configured Network Interfaces in IP Interfaces Table

4.3 SIP TLS Connection Configuration

This section describes how to configure the SBC for using a TLS connection with the Microsoft Teams Direct Routing Phone System. This configuration is essential for a secure SIP TLS connection. The configuration instructions in this section are based on the following domain structure that must be implemented as part of the certificate which must be loaded to the host SBC:

- CN: int-sbc1.audctrunk.aceducation.info
- SAN: int-sbc1.audctrunk.aceducation.info

This certificate module is based on the Service Provider's own TLS Certificate. For more certificate structure options, see Microsoft Teams Direct Routing documentation.

The Microsoft Phone System Direct Routing Interface allows *only* TLS connections from SBCs for SIP traffic with a certificate signed by one of the Trusted Certification Authorities.

Currently, supported Certification Authorities can be found in the following link:

https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan#public-trustedcertificate-for-the-sbc

4.3.1 Configure the NTP Server Address

This section describes how to configure the NTP server's IP address. It is recommended to implement an NTP server (Microsoft NTP server or another global server) to ensure that the SBC receives the current date and time. This is necessary for validating certificates of remote parties. It is important, that NTP Server will locate on the OAMP IP Interface (LAN_IF in our case) or will be accessible through it.

- > To configure the NTP server address:
- 1. Open the Time & Date page (Setup menu > Administration tab > Time & Date).
- 2. In the 'Primary NTP Server Address' field, enter the IP address of the NTP server (e.g., **10.15.27.1**).

Figure 4-5: Configuring NTP Server Address

NTP SERVER	
Enable NTP	Enable 🗸
Primary NTP Server Address (IP or FQDN)	• 10.15.27.1
Secondary NTP Server Address (IP or FQDN)	
NTP Update Interval	Hours: 24 Minutes: 0
NTP Authentication Key Identifier	0
NTP Authentication Secret Key	

3. Click Apply.

4.3.2 Create a TLS Context for Teams Direct Routing

This section describes how to configure TLS Context in the SBC. AudioCodes recommends implementing only TLS to avoid flaws in SSL.

To configure the TLS version:

- 1. Open the TLS Contexts table (Setup menu > IP Network tab > Security folder > TLS Contexts).
- 2. Create a new TLS Context by clicking **New** at the top of the interface, and then configure the parameters using the table below as reference:

Table 4-2: New TLS Context

Index	Name	TLS Version
1	Teams (arbitrary descriptive name)	TLSv1.2
	All other parameters can be left unchanged with their defaul	lt values.



Note: The table above exemplifies configuration focusing on interconnecting SIP and media. You might want to configure additional parameters according to your company's policies. For example, you might want to configure Online Certificate Status Protocol (OCSP) to check if SBC certificates presented in the online server are still valid or revoked. For more information on the SBC's configuration, see the *User's Manual*, available for download from https://www.audiocodes.com/library/technical-documents.

Figure 4-6: Configuring TLS Context for Teams Direct Routing

TLS Contexts [Teams]				– ×
GENERAL		OCSP		
Index	1	OCSP Server	Disable	~
Name •	Teams	Primary OCSP Server	0.0.0.0	
TLS Version	TLSv1.2	Secondary OCSP Server	0.0.0.0	
DTLS Version	Any 🗸	OCSP Port	2560	
Cipher Server	DEFAULT	OCSP Default Response	Reject	~
Cipher Client	DEFAULT			
Cipher Server TLS1.3	TLS_AES_256_GCM_SHA384:TLS_CHACH			
Cipher Client TLS1.3	TLS_AES_256_GCM_SHA384:TLS_CHACH			
Key Exchange Groups	X25519:P-256:P-384:X448			
Strict Certificate Extension Validation	Disable 🗸			
DH key Size	2048 🗸			
TLS Renegotiation	Enable 🗸			
	Cano	APPLY		

3. Click Apply.

4.3.3 Configure a Certificate

This section describes how to request a certificate for the SBC and to configure it based on the example of DigiCert Global Root CA. The certificate is used by the SBC to authenticate the connection with Microsoft Teams Direct Routing.

The procedure involves the following main steps:

- a. Generating a Certificate Signing Request (CSR).
- b. Requesting Device Certificate from CA.
- c. Obtaining Trusted Root/ Intermediate Certificate from CA.
- d. Deploying Device and Trusted Root/ Intermediate Certificates on SBC.
- To configure a certificate:
- Open the TLS Contexts page (Setup menu > IP Network tab > Security folder > TLS Contexts).
- 2. In the TLS Contexts page, select the required TLS Context index row, and then click the **Change Certificate** link located below the table; the Context Certificates page appears.
- 3. Under the Certificate Signing Request group, do the following:
 - a. In the 'Subject Name [CN]' field, enter the SBC FQDN name (based on example above, int-sbc1.audctrunk.aceducation.info).
 - b. In the '1st Subject Alternative Name [SAN]' field, change the type to 'DNS' and enter the SBC FQDN name (based on example above, int-sbc1.audctrunk.aceducation.info).



Note: The domain portion of the Common Name [CN] and 1st Subject Alternative Name [SAN] must match the SIP suffix configured for Office 365 users.

- **c.** Change the 'Private Key Size' based on the requirements of your Certification Authority. Many CAs do not support private key of size 1024.
- d. To change the key size on TLS Context, go to: Generate New Private Key, change the 'Private Key Size' to the value required by your CA and then click Generate Private-Key. To use 2048 as a Private Key Size value, you can click Generate Private-Key without changing the default key size value.
- **e.** Fill in the rest of the request fields according to your security provider's instructions.
- f. Click the **Create CSR** button; a textual certificate signing request is displayed in the area below the button:



• TLS Context [#1] > Change Certificates			
CERTIFICATE SIGNING REQUEST			
Common Name [CN]		int-sbc1.au	dctrunk.aceducation.info
Organizational Unit [OU] (optional)			
Company name [O] <i>(optional)</i>			
Locality or city name [L] (optional)			
State [ST] <i>(optional)</i>			
Country code [C] <i>(optional)</i>			
1st Subject Alternative Name [SAN]		DNS 🗸	int-sbc1.audctrunk.aceducation.info
2nd Subject Alternative Name [SAN]		EMAIL 🗸	
3rd Subject Alternative Name [SAN]		EMAIL ~	•
4th Subject Alternative Name [SAN]		EMAIL 🗸	•
5th Subject Alternative Name [SAN]		EMAIL ~	•
Signature Algorithm		SHA-256	~
Press the "Generate Self-Signed Certificate" button to create s Note that the certificate will use the subject name configured i			
	Generate Self-Signed Certificate		
	Create CSR		
After creating the CSR, copy the text below (including the BEGI	N/END lines) and send it to your Certificat	ion Authority	for signing.
<pre>BEGIN CERTIFICATE REQUEST MITCECCAZu-CAQWLijEshCGADUEAwujANSBLXNIY2EUYXVKY3Ryy Y2F0aN0ULm1uZmSwgEiMA0CCSqGSIb3DQEB4QUAAIBDuMaggEKU iQMKgtari39RL)DVIRxtYZ3VB0UJy0e1F1H3IeYGnY+kqFYSIIVF1 J/p6EA6e8UaNLeZsi324VP+1nctA6a00MzZuc=11p09ywNpk3+5r7 P2HwAh0px/dXX0IVEwr+4UF1St0072b2LppDTY0qzKTLTZxTR zafayjfs0WB0NOH6M09u5573JUQXX-36TRXUD0+qbdjiUHf1 bIrgm8Z7DAGRUXNwjipw/sBSQn9F2u2pu3mZrthYEUCMCQ2tjjmW 4CnrgM8Z7DAGRUXNwjipw/sBSQn9F2u2pu3mZrthYEUCMCQ2tjjmW 4CnrgM8Z7DAGRUXNwjipw/SBSQN9F2u2pu3mZrthYEUCMCQ2tjjmW 4CnrgM8Z0AGRUATHSIZEUCMCMUAy5NYZVKdNNdG1vb15pbmZVHA06G CWWLAH18AQ3f0P04X2yf/DXSL0R1+szTEu2GM8BCQ4xMjAwNCG46 I21udC1zYWMtLmF1ZGN0ACFVmBMVLSxcgTdrRACH1q/RP14]0mUTU SNFw6G52jge18rQEBZIU70R4BPM/xhCV3Te4ZYEKDm3JHQ0GHYS1 7x3wG1FCMsf-CFAWWSVtAXVIEF9V0Y1C047yTixNNHZG1HCY8P3 jktQ8UEK0eHbyNg1H7511A6g5F5NU1Y0AAKFnwvEXUJ4kAMXxfn pR5ju2C080HjitF2GC+0xxUM3H0AE</pre>	AcIBAQDBAdaD hm3SE5yU1sBd ZNnXGZKKqpnF grP5mgATaTAI P+VCrkzA5dBY SP/J7mx358Fh AlUdEQQn(VClc CSqGSI5b30QEB plw8hw6upk9 J3xmD1sW/NVx Sud7wlyDUYHA LJISQVQCFyOC		
GENERATE NEW PRIVATE KEY			
Private Key Size		2048	~
Press the "Generate Private Key" button to create new private Important: generation of private key is a lengthy operation du		ted.	
	Generate Private-Key		

Figure 4-7: Example of Certificate Signing Request – Creating CSR

- 4. Copy the CSR from the line "----BEGIN CERTIFICATE" to "END CERTIFICATE REQUEST----" to a text file (such as Notepad), and then save it to a folder on your computer with the file name, for example *certreq.txt*.
- 5. Send *certreq.txt* file to the Certified Authority Administrator for signing.

- 6. After obtaining an SBC signed and Trusted Root/Intermediate Certificate from the CA, in the SBC's Web interface, return to the **TLS Contexts** page and do the following:
 - a. In the TLS Contexts page, select the required TLS Context index row, and then click the **Change Certificate** link located below the table; the Context Certificates page appears.
 - b. Scroll down to the Upload certificates files from your computer group, click the Choose File button corresponding to the 'Send Device Certificate...' field, navigate to the certificate file obtained from the CA, and then click Load File to upload the certificate to the SBC.

Figure 4-8: Uploading the Certificate Obtained from the Certification Authority

UPLOAD CERTIFICATE FILES FROM YOUR C	OMPUTER	
Private key pass-phrase (optional)		
Send Private Key file from your computer The file must be in either PEM or PFX (PKC		
Choose File No file chosen	Load File	
Note: Replacing the private key is not reco		e, it should be over a physically-secure network link.
The file must be in textual PEM format.	impater to the defice.	
Choose File No file chosen	Load File	←

- 7. Confirm that the certificate was uploaded correctly. A message indicating that the certificate was uploaded successfully is displayed in blue in the lower part of the page.
- 8. In the SBC's Web interface, return to the TLS Contexts page, select the required TLS Context index row, and then click the Certificate Information link, located at the bottom of the TLS. Then validate the Key size, certificate status and Subject Name:

Figure 4-9: Certificate Information Example

TLS Context [#1]	Certificate Information	
PRIVATE KEY		
Key size: Status:	2048 bits OK	
CERTIFICATE		
Certificate: Data: Version: 3 (0x2) Serial Number: 45:be:53:11:ad:89:63:80: Signature Algorithm: sha25 Issuer: C=IL, O=Domain The Validity Not Before: May 4 14:24: Subject: CN= int-sbc1.aud Subject: CN= int-sbc1.aud Subject: Public Key Info: Public Key Algorithm: rsa RSA Public-Key: (2048	5WithRSAEncryption Net Technologies Ltd, CN=Domain The Net Technologies Ltd CA for SSL 51 2020 GMT 1 2022 GMT :trunk.aceducation.info	R2

- 9. In the SBC's Web interface, return to the TLS Contexts page.
 - a. In the TLS Contexts page, select the required TLS Context index row, and then click the **Trusted Root Certificates** link, located at the bottom of the TLS Contexts page; the Trusted Certificates page appears.
 - **b.** Click the **Import** button, and then select all Root/Intermediate Certificates obtained from your Certification Authority to load.
- **10.** Click **OK**; the certificate is loaded to the device and listed in the Trusted Certificates store:

Figure 4-10: Example of Configured Trusted Root Certificates

TLS Context [#2] > Trusted Root Certificates								
Viev	v		Import Export Remove					
INDEX 🕈	SUBJECT	ISSUER	EXPIRES					
0	DigiCert Global Root CA	DigiCert Global Root CA	11/10/2031					
1	RapidSSL RSA CA 2018	DigiCert Global Root CA	11/06/2027					
1	RapidSSL RSA CA 2018	DigiCert Global Root CA	11/06/2027					

4.3.4 Method of Generating and Installing the Wildcard Certificate

To use the same certificate on multiple devices, you may prefer using 3rd party application (e.g. <u>DigiCert Certificate Utility for Windows</u>) to process the certificate request from your Certificate Authority on another machine, with this utility installed.

After you've processed the certificate request and response using the DigiCert utility, test the certificate private key and chain and then export the certificate with private key and assign a password.

- To install the certificate:
- Open the TLS Contexts page (Setup menu > IP Network tab > Security folder > TLS Contexts).
- 2. In the TLS Contexts page, select the required TLS Context index row, and then click the **Change Certificate** link located below the table; the Context Certificates page appears.
- 3. Scroll down to the **Upload certificates files from your computer** group and do the following:
 - a. Enter the password assigned during export with the DigiCert utility in the 'Private key pass-phrase' field.
 - **b.** Click the **Choose File** button corresponding to the 'Send **Private Key**...' field and then select the SBC certificate file exported from the DigiCert utility.

4.3.5 Deploy Baltimore Trusted Root Certificate

The DNS name of the Microsoft Teams Direct Routing interface is **sip.pstnhub.microsoft.com**. In this interface, a certificate is presented which is signed by Baltimore Cyber Baltimore CyberTrust Root with Serial Number: 02 00 00 b9 and SHA fingerprint: d4:de:20:d0:5e:66:fc: 53:fe:1a:50:88:2c:78:db:28:52:ca:e4:74.

To trust this certificate, your SBC *must* have the certificate in Trusted Certificates storage. Download the certificate from <u>https://cacert.omniroot.com/bc2025.pem</u> and follow the steps above to import the certificate to the Trusted Root storage.



Note: Before importing the Baltimore Root Certificate into AudioCodes' SBC, make sure it's in .PEM or .PFX format. If it isn't, you need to convert it to .PEM or .PFX format. Otherwise, you will receive a 'Failed to load new certificate' error message. To convert to PEM format, use the Windows local store on any Windows OS and then export it as 'Base-64 encoded X.509 (.CER) certificate'.

4.4 Configure Media Realms

This section describes how to configure Media Realms. The simplest configuration is to create two Media Realms - one for the SIP Trunk traffic and one for the Teams traffic.

To configure Media Realms:

- 1. Open the Media Realms table (Setup menu > Signaling & Media tab > Core Entities folder > Media Realms).
- 2. Configure Media Realms as follows (you can use the default Media Realm (Index 0), but modify it):

Index	Name	Topology Location	IPv4 Interface Name	Port Range Start	Number of Media Session Legs
0	SIPTrunk (arbitrary name)		WAN_IF	6000	100 (media sessions assigned with port range)
1	Teams (arbitrary name)	Up	WAN_IF	7000	100 (media sessions assigned with port range)

Table 4-3: Configuration Example Media Realms in Media Realm Table

The configured Media Realms are shown in the figure below:

Figure 4-11: Configured Media Realms in Media Realm Table

Media Rea	alms (2)									
+ New Edit and the set of the se										
INDEX 🗢	NAME	IPV4 INTERFACE NAME	PORT RANGE START	NUMBER OF MEDIA SESSION LEGS	PORT RANGE END	DEFAULT MEDIA REALM				
0	SIPTrunk	WAN_IF	6000	100	6999	No				
1	Teams	WAN_IF	7000	100	7999	No				

4.5 **Configure SIP Signaling Interfaces**

This section describes how to configure SIP Interfaces. For the interoperability test topology, towards the SIP Trunk and towards the Teams Direct Routing SIP Interfaces must be configured for the SBC.

> To configure SIP Interfaces:

- 1. Open the SIP Interfaces table (Setup menu > Signaling & Media tab > Core Entities folder > SIP Interfaces).
- 2. Configure SIP Interfaces. You can use the default SIP Interface (Index 0), but modify it as shown in the table below. The table below shows an example of the configuration. You can change some parameters according to your requirements.



Note: The Direct Routing interface can only use TLS for a SIP port. It does not support using TCP due to security reasons. The SIP port might be any port of your choice. When pairing the SBC with Office 365, the chosen port is specified in the pairing command.

Index	Name	Network Interface	Application Type	UDP Port	TCP Port	TLS Port	Enable TCP Keepalive	Classification Failure Response Type	Media Realm	TLS Context Name
0	SIPTrunk (arbitrary name)	WAN_IF	SBC	5060 (according to Service Provider requirement)	0	0	Disable (leave default value)	0 (Recommended to prevent DoS attacks)	SIPTrunk	-
1	Teams (arbitrary name)	WAN_IF	SBC	0 (Phone System does not use UDP or TCP for SIP signaling)	0	5061 (as configured in the Office 365)	Enable	0 (Recommended to prevent DoS attacks)	Teams	Teams

Table 4-4: Configured SIP Interfaces in SIP Interface Table

The configured SIP Interfaces are shown in the figure below:

Figure 4-12: Configu	ured SIP Interfaces	s in SIP Interface Table
i iguio + imi ooinige		

SIP Inte	erfaces (2)								
+ New	Edit		ra <a pag<="" th=""><th>ge 1 of 1 🕨</th><th>> > Show 10</th><th>▼ records per</th><th>page</th><th></th><th>Q</th>	ge 1 of 1 🕨	> > Show 10	▼ records per	page		Q
INDEX 🗢	NAME	SRD	NETWORK INTERFACE	APPLICATION TYPE	UDP PORT	TCP PORT	TLS PORT	ENCAPSULATI PROTOCOL	MEDIA REALM
0	SIPTrunk	DefaultSRI	WAN_IF	SBC	5060	0	0	No encapsulati	SIPTrunk
1	Teams	DefaultSRI	WAN_IF	SBC	0	0	5061	No encapsulati	Teams

4.6 Configure Proxy Sets and Proxy Address

This section describes how to configure Proxy Sets. The Proxy Set defines the destination address (IP address or FQDN) of the IP entity server. Proxy Sets can also be used to configure load balancing between multiple servers.

For the interoperability test topology, two Proxy Sets need to be configured for the following IP entities:

- SaskTel SIP Trunk
- Teams Direct Routing

The Proxy Sets will later be applied to the VoIP network by assigning them to IP Groups.

> To configure Proxy Sets:

- 1. Open the Proxy Sets table (Setup menu > Signaling & Media tab > Core Entities folder > Proxy Sets).
- 2. Configure Proxy Sets as shown in the table below:

Table 4-5: Configuration Example Proxy Sets in Proxy Sets Table

Index	Name	SBC IPv4 SIP Interface	TLS Context Name	Proxy Keep-Alive	Proxy Hot Swap	Proxy Load Balancing Method
1	SaskTel (arbitrary name)	SIPTrunk	Default	Using Options	Disable	-
2	Teams (arbitrary name)	Teams	Teams	Using Options	Enable	Random Weights

The configured Proxy Sets are shown in the figure below:

Figure 4-13: Configured Proxy Sets in Proxy Sets Table

Proxy Set	s (3)						
+ New Ed	it 🟛	14 <4	Page 1 of 1 🔛	Show 10 🗸 re	ecords per page		Q
INDEX 🗢	NAME	SRD	GATEWAY IPV4 SIP INTERFACE	SBC IPV4 SIP INTERFACE	PROXY KEEP-ALIVE TIME [SEC]	REDUNDANCY MODE	PROXY HOT SWAP
0	ProxySet_0	DefaultSRD (#0)		SIPTrunk	60		Disable
1	SaskTel	DefaultSRD (#0)		SIPTrunk	60		Disable
2	Teams	DefaultSRD (#0)		Teams	60		Enable

4.6.1 Configure a Proxy Address

This section shows how to configure a Proxy Address.

- > To configure a Proxy Address for SIP Trunk:
- Open the Proxy Sets table (Setup menu > Signaling & Media tab > Core Entities folder > Proxy Sets) and then click the Proxy Set SaskTel, and then click the Proxy Address link located below the table; the Proxy Address table opens.
- 2. Click +New; the following dialog box appears:

Figure 4-14: Configuring Proxy Addresses for SIP Trunk

Proxy Ac	ldress		– ×
	GENERAL		
	Index	0	
	Proxy Address	• 216.174.149.158:5060	
	Transport Type	• UDP	~
	Proxy Priority	0	
	Proxy Random Weight	0	

3. Configure the address of the Proxy Set according to the parameters described in the table below:

Table 4-6: Configuration Proxy Addresses for SIP Trunk

Index	Proxy Address	Transport Type	Proxy Priority	Proxy Random Weight
0	216.174.149.158:5060 (SIP Trunk IP and port)	UDP	0	0

4. Click Apply.

> To configure a Proxy Address for Teams:

- Open the Proxy Sets table (Setup menu > Signaling & Media tab > Core Entities folder > Proxy Sets) and then click the Proxy Set Teams, and then click the Proxy Address link located below the table; the Proxy Address table opens.
- 2. Click +New; the following dialog box appears:

Figure 4-15: Configuring Proxy Address for Teams Direct Routing Interface

Proxy A	Address		– x
	GENERAL		
	Index	0	
	Proxy Address	• sip.pstnhub.microsoft.com:5061	
	Transport Type	• TLS •	
	Proxy Priority	• 1	
	Proxy Random Weight	• 1	

3. Configure the address of the Proxy Set according to the parameters described in the table below:

Index	Proxy Address	Transport Type	Proxy Priority	Proxy Random Weight
0	sip.pstnhub.microsoft.com:5061	TLS	1	1
1	sip2.pstnhub.microsoft.com:5061	TLS	2	1
2	sip3.pstnhub.microsoft.com:5061	TLS	3	1

Table 4-7: Configuration Proxy Address for Teams Direct Routing

4. Click Apply.

4.7 Configure Coders

This section describes how to configure coders (termed *Coder Group*). As Microsoft Teams Direct Routing supports the SILK and OPUS coders while the network connection to SaskTel SIP Trunk may restrict operation with a dedicated coders list, you need to add a Coder Group with the supported coders for each leg, the Microsoft Teams Direct Routing and the SaskTel SIP Trunk.

Note that the Coder Group ID for this entity will be assigned to its corresponding IP Profile in the next step.

- > To configure coders:
- Open the Coder Groups table (Setup menu > Signaling & Media tab > Coders & Profiles folder > Coder Groups).
- 2. Configure a Coder Group for Microsoft Teams Direct Routing:

Parameter	Value
Coder Group Name	AudioCodersGroups_1
Coder Name	 SILK-NB SILK-WB G.711 A-law G.711 U-law G.729

Figure 4-16: Configuring Coder Group for Microsoft Teams Direct Routing

Coder Groups											
	Coder	Group Name	1 : A	udioCodersGrou	ıp	s_1 ▼	Delete	Group			
Coder Name		Packetization	Time	Rate	T	Payload	Туре	Silence Suppression	1	Coder Specific	
SILK-NB	•	20	•	8 🔻	T	103		N/A 🔻			
SILK-WB	•	20	•	16 🔻	Ι	104		N/A 🔻			
G.711A-law	•	20	•	6 4 v	T	8		Disabled 🔹			
G.711U-law	•	20	Ŧ	64 🔻	Ι	0		Disabled 🔹			
G.729	•	20	•	8 🔻	Ι	18		Disabled 🔹			
	•		•	•	Ι			•			

3. Click **Apply**, and then confirm the configuration change in the prompt that pops up.

The procedure below describes how to configure an Allowed Coders Group to ensure that voice sent to the SaskTel SIP Trunk uses the dedicated coders list whenever possible. Note that this Allowed Coders Group ID will be assigned to the IP Profile belonging to the SaskTel SIP Trunk in the next step.

- > To set a preferred coder for the SaskTel SIP Trunk:
- Open the Allowed Audio Coders Groups table (Setup menu > Signaling & Media tab > Coders & Profiles folder > Allowed Audio Coders Groups).
- 2. Click **New** and configure a name for the Allowed Audio Coders Group for SaskTel SIP Trunk.

Allowed Audio Coders Groups [SaskTel Allowed Coders]					
	GENERAL				
	Index	0			
	Name	SaskTel Allowed Coders			

Figure 4-17: Configuring Allowed Coders Group for SaskTel SIP Trunk

- 3. Click Apply.
- 4. Select the new row that you configured, and then click the **Allowed Audio Coders** link located below the table; the Allowed Audio Coders table opens.
- 5. Click **New** and configure an Allowed Coders as follows:

Parameter	Value
Index	0
Coder	G.711 U-law

Figure 4-18: Configuring Allowed Coders for SaskTel SIP Trunk

Allowed	l Audio Coders				– x
	GENERAL				
	Index		0		
	Coder	•	G.711 U-law	~	
	User-defined Coder				

Open the Media Settings page (Setup menu > Signaling & Media tab > Media folder > Media Settings).

Media Settings				
GENERAL			ROBUSTNESS	
NAT Traversal	Disable NAT		New RTP Stream Packets	3
Enable Continuity Tones	Disable 💌 🗲		New RTCP Stream Packets	3
Inbound Media Latch Mode	Dynamic 💌		New SRTP Stream Packets	3
Number of Media Channels	0		New SRTCP Stream Packets	3
Enforce Media Order	Disable 💌		Timeout To Relatch RTP (msec)	200
SDP Session Owner	AudiocodesGW		Timeout To Relatch SRTP (msec)	200
			Timeout To Relatch Silence (msec)	10000
SBC SETTINGS			Timeout To Relatch RTCP (msec)	10000
Preferences Mode	Include Extensions	←		
Enforce Media Order	Disable 💌			
GATEWAY SETTINGS				
Enable Early Media	Disable 👻			
Multiple Packetization Time Format	None			
	Cancel	AP	PPLY	

Figure 4-19: SBC Preferences Mode

- 7. From the 'Preferences Mode' drop-down list, select Include Extensions.
- 8. Click Apply.

4.8 Configure IP Profiles

This section describes how to configure IP Profiles. The IP Profile defines a set of call capabilities relating to signaling (e.g., SIP message terminations such as REFER) and media (e.g., coder and transcoding method).

In this interoperability test topology, IP Profiles need to be configured for the following IP entities:

- SaskTel SIP trunk to operate in non-secure mode using RTP and SIP over UDP
- Microsoft Teams Direct Routing to operate in secure mode using SRTP and SIP over TLS
- > To configure an IP Profile for the SaskTel SIP Trunk:
- 1. Open the IP Profiles table (Setup menu > Signaling & Media tab > Coders & Profiles folder > IP Profiles).
- 2. Click **New**, and then configure the parameters as follows:

Parameter	Value
General	
Index	1
Name	SaskTel
Media Security	
SBC Media Security Mode	Not Secured
SBC Media	
Allowed Audio Coders	SaskTel Allowed Coders
SBC Signaling	
P-Asserted-Identity Header Mode	Add (required for anonymous calls)
SBC Forward and Transfer	
Remote REFER Mode	Handle Locally
Remote Replaces Mode	Handle Locally
Play RBT To Transferee	Yes
Remote 3xx Mode	Handle Locally

GENERAL			SBC SIGNALING		
Index 1			PRACK Mode	Transparent	~
Name • S	askTel		P-Asserted-Identity Header Mode •	Add	~
Created by Routing Server	0		Diversion Header Mode	As Is	~
			History-Info Header Mode	As Is	~
MEDIA SECURITY			Session Expires Mode	Transparent	~
SBC Media Security Mode	Not Secured	~	SIP UPDATE Support	Supported	~
Gateway Media Security Mode	Preferable	~	Remote re-INVITE	Supported	~
Symmetric MKI	Disable	~	Remote Delayed Offer Support	Supported	~
MKI Size	0		MSRP re-INVITE/UPDATE	Supported	~
SBC Enforce MKI Size	Don't enforce	~	MSRP Offer Setup Role	ActPass	~
SBC Media Security Method	SDES	~	MSRP Empty Message Format	Default	~
Reset SRTP Upon Re-key	Disable	~	Remote Representation Mode	According to Operation Mode	~

Figure 4-20: Configuring IP Profile for SaskTel SIP Trunk

- 3. Click Apply.
- > To configure IP Profile for the Microsoft Teams Direct Routing:
- 1. Open the IP Profiles table (Setup menu > Signaling & Media tab > Coders & Profiles folder > IP Profiles).
- 2. Click **New**, and then configure the parameters as follows:

Parameter	Value
General	
Index	2
Name	Teams (arbitrary descriptive name)
Media Security	
SBC Media Security Mode	Secured
SBC Early Media	
Remote Early Media RTP Detection Mode	By Media (required, as Microsoft Teams Direct Routing does not send RTP immediately to remote side when it sends a SIP 18x response)
SBC Media	
Extension Coders Group	AudioCodersGroups_1
RTCP Mode	Generate Always (required, as some ITSPs do not send RTCP packets during while in Hold mode, but Microsoft expected to them)
ICE Mode	Lite (required only when Media Bypass enabled on Microsoft Teams)
SBC Signaling	

SIP UPDATE Support	Not Supported			
Remote re-INVITE Support	Supported Only With SDP			
Remote Delayed Offer Support	Not Supported			
SBC Forward and Transfer				
Remote REFER Mode	Handle Locally			
Remote Replaces Mode	Handle Locally			
Remote 3xx Mode	Handle Locally			

Figure 4-21: Configuring IP Profile for Microsoft Teams Direct Routing

IP Prot	Profiles [Teams]					
	GENERAL			SBC SIGNALING		
	Index	2		PRACK Mode	Transparent	•
	Name • 1	Feams		P-Asserted-Identity Header Mode	As Is	•
	Created by Routing Server	No		Diversion Header Mode	As Is	•
				History-Info Header Mode	As Is	•
	MEDIA SECURITY			Session Expires Mode	Transparent	•
	SBC Media Security Mode	Secured	•	SIP UPDATE Support	Not Supported	•
	Gateway Media Security Mode	Preferable	•	Remote re-INVITE •	Supported only with SDP	•
	Symmetric MKI	Disable	•	Remote Delayed Offer Support 🔹	Not Supported	•
	MKI Size	0		MSRP re-INVITE/UPDATE	Supported	•
	SBC Enforce MKI Size	Don't enforce	•	MSRP Offer Setup Role	ActPass	•
	SBC Media Security Method	SDES	•	MSRP Empty Message Format	Default	•
	Reset SRTP Upon Re-key	Disable	v	Remote Representation Mode	According to Operation Mode	•
			Cancel	APPLY		

4.9 Configure IP Groups

This section describes how to configure IP Groups. The IP Group represents an IP entity on the network with which the SBC communicates. This can be a server (e.g., IP PBX or ITSP) or it can be a group of users (e.g., LAN IP phones). For servers, the IP Group is typically used to define the server's IP address by associating it with a Proxy Set. Once IP Groups are configured, they are used to configure IP-to-IP routing rules for denoting source and destination of the call.

In this interoperability test topology, IP Groups must be configured for the following IP entities:

- SaskTel SIP Trunk located on WAN
- Teams Direct Routing located on WAN
- **To configure IP Groups:**
- Open the IP Groups table (Setup menu > Signaling & Media tab > Core Entities folder > IP Groups).

Parameter	Value
Index	1
Name	SaskTel
Туре	Server
Proxy Set	SaskTel
IP Profile	SaskTel
Media Realm	SIPTrunk
SIP Group Name	216.174.149.158 (according to ITSP requirement)

2. Configure an IP Group for the SaskTel SIP Trunk:

3. Configure an IP Group for the Microsoft Teams Direct Routing:

Parameter	Value
Index	2
Name	Teams
Topology Location	Up
Туре	Server
Proxy Set	Teams
IP Profile	Teams
Media Realm	Teams
SIP Group Name	195.189.192.157 (according to ITSP requirement)
Classify By Proxy Set	Disable
Local Host Name	< FQDN name of your SBC in the Microsoft Teams tenant > (For example, int-sbc1.audctrunk.aceducation.info)
Always Use Src Address	Yes
Proxy Keep-Alive using IP Group settings	Enable

The configured IP Groups are shown in the figure below:

Figure 4-22: Configured IP Groups in IP Group Table

IP Gro	ups (3)										
+ New	Edit 🗍 🏛			🛯 🛹 🛛 Page 🛛	of 1 🕨	Show 10	records	per page			Q
INDEX 🗢	NAME	SRD	TYPE	SBC OPERATION MODE	PROXY SET	IP PROFILE	MEDIA REALM	SIP GROUP NAME	CLASSIFY BY PROXY SET	INBOUND MESSAGE MANIPULAT SET	OUTBOUND MESSAGE MANIPULAT SET
0	Default_IPG	DefaultSF	Server	Not Configui	ProxySet_0			İ	Disable	-1	-1
1	SaskTel	DefaultSF	Server	Not Configui	SaskTel	SaskTel	SIPTrunk		Enable	-1	-1
2	Teams	DefaultSF	Server	Not Configui	Teams	Teams	Teams		Disable	1	-1

4.10 Configure SRTP

This section describes how to configure media security. The Direct Routing Interface needs to use of SRTP only, so you need to configure the SBC to operate in the same manner.

- > To configure media security:
- Open the Media Security page (Setup menu > Signaling & Media tab > Media folder > Media Security).
- 2. From the 'Media Security' drop-down list, select **Enable** to enable SRTP.

Media Security		
GENERAL		
Media Security	• Enable	•
Media Security Behavior	Preferable	•
Offered SRTP Cipher Suites	All	•
Aria Protocol Support	Disable	•
MASTER KEY IDENTIFIER		
Master Key Identifier (MKI) Size	0	
Symmetric MKI	Disable	•

Figure 4-23: Configuring SRTP

4.11 Configuring Message Condition Rules

This section describes how to configure the Message Condition Rules. A Message Condition defines special conditions (pre-requisites) for incoming SIP messages. These rules can be used as additional matching criteria for the IP-to-IP routing rules in the IP-to-IP Routing table. The following condition verifies that the Contact header contains Microsoft Teams FQDN.

> To configure a Message Condition rule:

- 1. Open the Message Conditions table (Setup menu > Signaling & Media tab > Message Manipulation folder > Message Conditions).
- 2. Click **New**, and then configure the parameters as follows:

Parameter	Value
Index	0
Name	Teams-Contact (arbitrary descriptive name)
Condition	header.contact.url.host contains 'pstnhub.microsoft.com'

Figure 4-24: Configuring Condition Table

Messa	ge Conditions [Teams-Conta	ct]	– x
	GENERAL		
	Index	0	
	Name	Teams-Contact	
	Condition	header.contact.url.host contains 'pstnhub.micro: Editor	

4.12 Configuring Classification Rules

This section describes how to configure Classification rules. A Classification rule classifies incoming SIP dialog-initiating requests (e.g., INVITE messages) to a 'source' IP Group. The source IP Group is the SIP entity that sent the SIP dialog request. Once classified, the device uses the IP Group to process the call (manipulation and routing).

You can also use the Classification table for employing SIP-level access control for successfully classified calls, by configuring Classification rules with whitelist and blacklist settings. If a Classification rule is configured as a whitelist ("Allow"), the device accepts the SIP dialog and processes the call. If the Classification rule is configured as a blacklist ("Deny"), the device rejects the SIP dialog.

- > To configure a Classification rule:
- 1. Open the Classification table (Setup menu > Signaling & Media tab > SBC folder > Classification Table).

Parameter	Value
Index	0
Name	Teams
Source SIP Interface	Teams
Source IP Address	52.114.*.*
Destination Host	< FQDN name of your SBC in the Microsoft Teams tenant > (e.g., int-sbc1.audctrunk.aceducation.info)
Message Condition	Teams-Contact
Action Type	Allow
Source IP Group	Teams

2. Click New, and then configure the parameters as follows:

Figure 4-25: Configuring Classification Rule

SR #0 [DefaultSRD] MATCH Index 0 Name • Teams Source SIP Interface • #0 (SIPInterface_0) View Source IP Address • 52.114.** Source Transport Type Any Source Port 0 Source Host • Source Host • Destination Username Pattern • Destination Host • </th <th>lassification [Teams]</th> <th></th> <th></th> <th></th> <th></th> <th>– x</th>	lassification [Teams]					– x
Index 0 Name Teams Source SIP Interface #0 [SIPInterface_0] View Destination Routing Policy Source IP Address 52.114.*.* Source IP Address 52.114.*.* Source Port 0 Source Vsername Pattern * Source Host * Destination Username Pattern *		SRD	#0 [Defau	ultSRD]		
Name • Teams Source SIP Interface • #0 [SIPInterface_0] • View Source IP Address • 52.114.** Source IP Address • 52.114.** Source Transport Type Any Any • IP Group Tag Name Source Port 0 Source Host * Source Host *	MATCH			ACTION		
Source SIP Interface • #0 [SIPInterface_0] View IP Group Selection Source IP Group Source IP Address • 52.114.*.* Source IP Group Source IP Address • Source Transport Type Any Any IP Group Tag Name Source Vsername Pattern * Source Host * Destination Username Pattern *	Index	0		Action Type	Allow	~
Source IP Address 52.114.** Source IP Address Source Transport Type Any IP Group Tag Name default Source Vort 0 IP Profile Source Host * Destination Username Pattern	Name	Teams		Destination Routing Policy	- •	View
Source Transport Type Any Source Port 0 Source Username Pattern * Source Host * Destination Username Pattern	Source SIP Interface	#0 [SIPInterface_0]	w	IP Group Selection	Source IP Group	~
Source Port 0 Source Username Pattern * Source Host * Destination Username Pattern *	Source IP Address	52.114.*.*		Source IP Group •	#2 [Teams]	View
Source Username Pattern * Source Host * Destination Username Pattern *	Source Transport Type	Any	•	IP Group Tag Name	default	
Source Host * Destination Username Pattern *	Source Port	0		IP Profile		View
Destination Username Pattern *	Source Username Pattern	*				
	Source Host	*				
Destination Host int-sbc1.audctrunk.aceducation.info	Destination Username Pattern	*				
	Destination Host	int-sbc1.audctrunk.aceducation.info				
Cancel APPLY		Car	ncel A	PPLY		

4.13 Configure IP-to-IP Call Routing Rules

This section describes how to configure IP-to-IP call routing rules. These rules define the routes for forwarding SIP messages (e.g., INVITE) received from one IP entity to another. The SBC selects the rule whose configured input characteristics (e.g., IP Group) match those of the incoming SIP message. If the input characteristics do not match the first rule in the table, they are compared to the second rule, and so on, until a matching rule is located. If no rule is matched, the message is rejected.

For the interoperability test topology, the following IP-to-IP routing rules need to be configured to route calls between Teams Direct Routing and SaskTel SIP Trunk:

- Terminate SIP OPTIONS messages on the SBC that are received from any entity
- Terminate REFER messages to Teams Direct Routing
- Calls from Teams Direct Routing to SaskTel SIP Trunk
- Calls from SaskTel SIP Trunk to Teams Direct Routing
- **To configure IP-to-IP routing rules:**
- Open the IP-to-IP Routing table (Setup menu > Signaling & Media tab > SBC folder > Routing > IP-to-IP Routing).
- 2. Configure routing rules as shown in the table below:

Index	Name	Source IP Group	Request Type	Call Triger	ReRoute IP Group	Dest Type	Dest IP Group	Internal Action
0	Terminate OPTIONS	Any	OPTIONS			Internal		Reply (Response ='200')
1	Refer from Teams (arbitrary name)	Any		REFER	Teams	Request URI	Teams	
2	Teams to SIP Trunk (arbitrary name)	Teams				IP Group	SaskTel	
3	SIP Trunk to Teams (arbitrary name)	SaskTel				IP Group	Teams	

Table 4-8: Configuration IP-to-IP Routing Rules

The configured routing rules are shown in the figure below:

Figure 4-26: Configured IP-to-IP Routing Rules in IP-to-IP Routing Table

IP-to-If	P Routing (4)										
+ New	Edit Insert	↑ ↓ 1 1	ī 14	e 😽 Page 1	of 1 🕨	► Show 10 ¥] records per p	age			Q
INDEX 🗢	NAME	ROUTING POLICY	ALTERNATIVE ROUTE OPTIONS	SOURCE IP GROUP	REQUEST TYPE	SOURCE USERNAME PATTERN	DESTINATION USERNAME PATTERN	DESTINATION TYPE	DESTINATION	DESTINATION SIP INTERFACE	DESTINATION ADDRESS
0	Terminate OF	Default_SBCR	Route Row	Any	OPTIONS	*	*	Internal			
1	Refer from Te	Default_SBCR	Route Row	Any	All	*	*	Request URI	Teams		
2	Teams to SIP	Default_SBCR	Route Row	Teams	All	*	*	IP Group	SaskTel		
3	SIP Trunk to 1	Default_SBCR	Route Row	SaskTel	All	*	*	IP Group	Teams		



Note: The routing configuration may change according to your specific deployment topology.

4.14 Configuring Firewall Settings (Optional)



Note: AudioCodes highly advised to configure firewall with network traffic filtering rules <u>in front of</u> WAN interface of the SBC. For detailed list of ports, which needed to be open please refer to: <u>https://docs.microsoft.com/en-us/microsoftteams/direct-routingplan#sip-signaling-fqdns-and-firewall-ports</u>.

As an extra security to the above note, there is option to configure traffic filtering rules (*access list*) for incoming traffic on AudioCodes SBC. For each packet received on the configured network interface, the SBC searches the table from top to bottom until the first matching rule is found. The matched rule can permit (*allow*) or deny (*block*) the packet. Once a rule in the table is located, subsequent rules further down the table are ignored. If the end of the table is reached without a match, the packet is accepted. Please note that the firewall is stateless. The blocking rules will apply to all incoming packets, including UDP or TCP responses.

To configure a firewall rule:

- 1. Open the Firewall table (Setup menu > IP Network tab > Security folder> Firewall).
- 2. Configure the following Access list rules for Teams Direct Rout IP Interface:

Index	Source IP	Subnet Prefix	Start Port	End Port	Protocol	Use Specific Interface	Interface ID	Allow Type
0	<public dns="" ip="" server=""> (e.g., 8.8.8.8)</public>	32	0	65535	Any	Enable	WAN_IF	Allow
1	52.114.148.0	32	0	65535	TCP	Enable	WAN_IF	Allow
2	52.114.132.46	32	0	65535	TCP	Enable	WAN_IF	Allow
3	52.114.75.24	32	0	65535	TCP	Enable	WAN_IF	Allow
4	52.114.76.76	32	0	65535	TCP	Enable	WAN_IF	Allow
5	52.114.7.24	32	0	65535	TCP	Enable	WAN_IF	Allow
6	52.114.14.70	32	0	65535	TCP	Enable	WAN_IF	Allow
7	216.174.149.158	32	0	65535	UDP	Enable	WAN_IF	Allow
49	0.0.0.0	0	0	65535	Any	Enable	WAN_IF	Block

Table 4-9: Firewall Table Rules



Note: Be aware, that if in your configuration, connectivity to SIP Trunk (or other entities) is performed through the same IP Interface as Teams (WAN_IF in our example), you <u>must</u> add rules to allow traffic from these entities. See an example in the row of index 7.

4.15 Configure Number Manipulation Rules

This section describes how to configure IP-to-IP manipulation rules. These rules manipulate the SIP Request-URI user part (source or destination number). The manipulation rules use the configured IP Groups (as configured in Section 4.9 on page 36) to denote the source and destination of the call.

/!`	

Note: Adapt the manipulation table according to your environment dial plan.

For example, for this interoperability test topology, a manipulation is configured to replace the "+" (plus sign) with "011" (for international calls) in the destination and source number for calls from the Teams Direct Routing IP Group to the SaskTel SIP Trunk IP Group for all numbers, except those starting with "1".

- > To configure a number manipulation rule:
- Open the Outbound Manipulations table (Setup menu > Signaling & Media tab > SBC folder > Manipulation > Outbound Manipulations).
- 2. Configure the rules according to your setup.

The figure below shows an example of configured IP-to-IP outbound manipulation rules for calls between Teams Direct Routing IP Group and SaskTel SIP Trunk IP Group:

Figure 4-27: Example of Configured IP-to-IP Outbound Manipulation Rules

Outbound Manipulations (2)													
+ New	Edit	nsert 🛉 🛔	, i	14 4	Page 1	of 1 🔛	► Show	10 🗸 record	s per page				Q
INDEX 🗢	NAME	ROUTING POLICY	ADDITION MANIPUL/	SOURCE IP GROUP	DESTINATI IP GROUP	SOURCE USERNAM PATTERN	DESTINATI USERNAM PATTERN	MANIPUL/ ITEM	REMOVE FROM LEFT	REMOVE FROM RIGHT	LEAVE FROM RIGHT	PREFIX TO ADD	SUFFIX TO ADD
0	Remove '+	Default_SE	No	Teams	SaskTel	*	+[2-9]	Destinatio	1	0	255	011	
1	Remove '+	Default_SE	No	Teams	SaskTel	+[2-9]	*	Source UR	1	0	255	011	

Rule Index	Description		
0	Calls from Microsoft Teams IP Group to ITSP IP Group with the prefix destination number "+[2-9]" (meaning all numbers except 1), remove "+" and add "011" to the prefix of the destination number.		
1	Calls from Microsoft Teams IP Group to ITSP IP Group with the prefix source number "+[2-9]" (meaning all numbers except 1), remove "+" and add "011" to the prefix of the source number.		

4.16 Configure Message Manipulation Rules

This section describes how to configure SIP message manipulation rules. SIP message manipulation rules can include insertion, removal, and/or modification of SIP headers. Manipulation rules are grouped into Manipulation Sets, enabling you to apply multiple rules to the same SIP message (IP entity).

Once you have configured the SIP message manipulation rules, you need to assign them to the relevant IP Group (in the IP Group table) and determine whether they must be applied to inbound or outbound messages.

- > To configure SIP message manipulation rule:
- 1. Open the Message Manipulations page (Setup menu > Signaling & Media tab > Message Manipulation folder > Message Manipulations).
- 2. Configure a new manipulation rule (Manipulation Set 1) for Teams. This rule applies to messages received from the Teams IP Group. This removes the SIP P-Asserted-Identity Header.

Parameter	Value
Index	0
Name	Remove PAI
Manipulation Set ID	1
Action Subject	Header.P-Asserted-Identity
Action Type	Remove

Figure 4-28: Configuring SIP Message Manipulation Rule 0 (for Teams)

Messag	ge Manipulations [Remove	PAI]			– ×
	GENERAL		ACTION		
	Index		Action Subject		Editor
	Name Manipulation Set ID	Remove PAI	Action Type Action Value	Remove	Editor
	Row Role	Use Current Condition	Acton value		Luitor
	MATCH				
	Message Type	Editor			
	Condition	Editor			
		Cancel	APPLY		

3. Configure another manipulation rule (Manipulation Set 1) for Teams. This rule applies to messages received from the Teams IP Group. This removes the SIP Privacy Header in all messages, except of call with presentation restriction.

Parameter	Value
Index	1
Name	Remove Privacy Header
Manipulation Set ID	1
Condition	Header.Privacy exists And Header.From.URL !contains 'anonymous'
Action Subject	Header.Privacy
Action Type	Remove

Figure 4-29: Configuring SIP Message Manipulation Rule 1 (for Teams)

Message Manipulations [Rem	nove Privacy Header]			– ×
GENERAL		ACTION		
	1 Remove Privacy Header 1	Action Subject • Action Type • Action Value	Remove	Editor
Row Role	Use Current Condition			
MATCH				
Message Type Condition	Header.Privacy exists And Header.From Editor			
	Cancel	APPLY		

4. Configure another manipulation rule (Manipulation Set 1) for Teams. This rule applies to messages received from the Teams IP Group in a call forward scenario. This removes the second element of the SIP History-Info Header in all messages.

Parameter	Value
Index	2
Name	Remove History-Info.1
Manipulation Set ID	1
Message Type	Any.Request
Action Subject	Header.History-Info.1
Action Type	Remove

Figure 4-30: Configuring SIP Message Manipulation Rule 2 (for Teams)

Messa	ge Manipulations [Rem	ove	History-Info.1]					-	x
	GENERAL				/	ACTION			
	Index Name		2 Remove History-Info.1			Action Subject Action Type	Header.History-Info.1 Remove	Editor	
	Manipulation Set ID		1			Action Value		Editor	
	Row Role		Use Current Condition	~					
	MATCH								
	Message Type	•	Any.Request	Editor					
	Condition			Editor					
				Cancel	APP	LY			

5. Configure another manipulation rule (Manipulation Set 4) for SaskTel SIP Trunk. This rule applies to messages sent to the SaskTel SIP Trunk IP Group in a call forward scenario. This replaces the host part of the SIP History-Info Header with the value from the SIP From Header.

Parameter	Value
Index	3
Name	Change Host of History-Info
Manipulation Set ID	4
Message Type	Any.Request
Condition	Header.History-Info regex (<sip:)(.*)(@)(.*)(;user=phone)(.*)< td=""></sip:)(.*)(@)(.*)(;user=phone)(.*)<>
Action Subject	Header.History-Info
Action Type	Modify
Action Value	\$1+\$2+\$3+Header.From.URL.Host+\$5+\$6

Figure 4-31: Configuring SIP Message Manipulation Rule 3 (for SaskTel SIP Trunk)

Message Manipulations [Change	Host of History-Info]		-
GENERAL		ACTION	
Index Name • Manipulation Set ID • Row Role	3 Change Host of History-Info 4 Use Current Condition	Action Subject • Action Type • Action Value •	Modify V
МАТСН			
Message Type • Condition •			
	Cancel	APPLY	

6. Configure another manipulation rule (Manipulation Set 4) for SaskTel SIP Trunk. This rule applies to messages sent to the SaskTel SIP Trunk IP Group in a call transfer scenario. This replaces the host part of the SIP Referred-By Header with the value from the SIP To Header.

Parameter	Value
Index	4
Name	Change Host of Referred-By Header
Manipulation Set ID	4
Message Type	Any.Request
Condition	Header.Referred-By exists
Action Subject	Header.Referred-By.URL.Host
Action Type	Modify
Action Value	Header.To.URL.Host

Figure 4-32: Configuring SIP Message Manipulation Rule 4 (for SaskTel SIP Trunk)

Message Manipulations [Change	e Host of Referred-By Header]			– x
GENERAL		ACTION		
	4 Change Host of Referred-By Header 4 Use Current Condition	Action Subject • Action Type • Action Value •	Modify	Editor
MATCH				
	Any.Request Editor Header.Referred-By exists Editor			
	Cancel	APPLY		

7. Configure another manipulation rule (Manipulation Set 4) for SaskTel SIP Trunk. This rule is applied to response messages sent to the SaskTel SIP Trunk IP Group for Rejected Calls initiated by the Teams Direct Routing IP Group. This replaces the method type '503' with the value '486', because SaskTel SIP Trunk not recognizes '503' method type.

Parameter	Value
Index	5
Name	Reject Responses
Manipulation Set ID	4
Message Type	Any.Response
Condition	header.request-uri.methodtype=='503'
Action Subject	header.request-uri.methodtype
Action Type	Modify
Action Value	'486'

Figure 4-33: Configuring SIP Message Manipulation Rule 5 (for SaskTel SIP Trunk)

Message Manipulations [Reject	Responses]			-
GENERAL		ACTION		
Index	5	Action Subject	Header.Request-URI.MethodType	Editor
Name	Reject Responses	Action Type	Modify	~
Manipulation Set ID	• 4	Action Value	• '486'	Editor
Row Role	Use Current Condition 🗸			
MATCH				
Message Type	Any.Response Editor			
Condition	• Header.Request-URI.MethodType == '503' Editor			
	Cancel	APPLY		

Message	e Manipulations	5 (6)						
+ New E	Edit Insert 🛧	↓	e 🛹 Page 1	of 1 🕨 🕨 Sho	ow 10 🗸 records	per page		Q
INDEX 🗢	NAME	MANIPULATION SET ID	MESSAGE TYPE	CONDITION	ACTION SUBJECT	ACTION TYPE	ACTION VALUE	ROW ROLE
0	Remove PAI	1			Header.P-Assert	Remove		Use Current Con
1	Remove Privacy I	1		Header.Privacy e	Header.Privacy	Remove		Use Current Cor
2	Remove History-	1	Any.Request		Header.History-I	Remove		Use Current Cor
3	Change Host of F	4	Any.Request	Header.History-I	Header.History-I	Modify	\$1+\$2+\$3+Head	Use Current Con
4	Change Host of F	4	Any.Request	Header.Referred	Header.Referred	Modify	Header.To.URL.H	Use Current Con
5	Reject Response:	4	Any.Response	Header.Request-	Header.Request-	Modify	'486'	Use Current Con

Figure 4-34: Example of Configured SIP Message Manipulation Rules

The table displayed below includes SIP message manipulation rules which are grouped together under Manipulation Set IDs (Manipulation Set IDs 1 and 4) and which are executed for messages sent to and from the SaskTel SIP Trunk IP Group as well as the Teams Direct Routing IP Group. These rules are specifically required to enable proper interworking between SaskTel SIP Trunk and Teams Direct Routing. Refer to the *User's Manual* for further details concerning the full capabilities of header manipulation.

Rule Index	Rule Description	Reason for Introducing Rule
0	This rule applies to messages received from the Teams IP Group. This removes the SIP P-Asserted-Identity Header.	
1	This rule applies to messages sent to the Teams IP Group. This removes the SIP Privacy Header in all messages, except of call with presentation restriction.	
2	This rule applies to messages received from the Teams IP Group in a call forward scenario. This removes the second element of the SIP History-Info Header in all messages.	Microsoft Teams users configured with Tel. URI and SIP URI. In call forward scenario, Microsoft Teams sends SIP History-Info containing both URIs. Most SIP Trunks are required to work with Tel. URI only.
3	This rule applies to messages sent to the SaskTel SIP Trunk IP Group in a call forward scenario. This replaces the host part of the SIP History-Info Header with the value from the SIP From Header.	For Call Forward initiated by Teams Direct Routing, SaskTel SIP Trunk needs to replace the Host part of the SIP History-Info Header with the value from the SIP From Header.
4	This rule applies to messages sent to SaskTel SIP Trunk IP Group in a call transfer scenario. This replaces the host part of the Referred-By Header with the value from the SIP To Header.	For Call Transfer initiated by Teams Direct Routing, SaskTel SIP Trunk needs to replace the Host part of the SIP Referred-By Header with the value from the SIP To Header.
5	This rule is applied to response messages sent to the SaskTel SIP Trunk IP Group for Rejected Calls initiated by the Teams Direct Routing IP Group. This replaces the method type '503' with the value '486'.	SaskTel SIP Trunk does not recognize the '503' method type and continues to send INVITE messages.

- 8. Assign Manipulation Set ID 1 to the Teams Direct Routing IP Group:
 - Open the IP Groups table (Setup menu > Signaling & Media tab > Core Entities folder > IP Groups).
 - b. Select the row of the Teams Direct Routing IP Group, and then click Edit.
 - c. Set the 'Inbound Message Manipulation Set' field to 1.

Figure 4-35: Assigning Manipulation Set to the Teams Direct Routing IP Group

IP Groups [T	eams]					– x
		SRD	#0 [De	faultSRD] 🔻		
GENE	RAL			QUALITY OF EXPERIENC	CE	
Index		2		QoE Profile		✓ View
Name		• Teams		Bandwidth Profile		✓ View
Topol	ogy Location	• Up	~			
Туре		Server	~	MESSAGE MANIPULATI	ON	
Proxy	Set	• #2 [Teams]	▼ View	Inbound Message Manip	ulation Set	
IP Pro	file	• #2 [Teams]	▼ View	Outbound Message Mani	ipulation Set -1	
Media	Realm	• #1 [Teams]	▼ View	Message Manipulation U	ser-Defined String 1	
Interr	al Media Realm		▼ View	Message Manipulation U	ser-Defined String 2	
Conta	ct User			Proxy Keep-Alive using IP	Group settings	\sim
SIP G	oup Name	• 195.189.192.157				
			Cancel	APPLY		

- 9. Assign Manipulation Set ID 4 to the SaskTel SIP trunk IP Group:
 - a. Open the IP Groups table (Setup menu > Signaling & Media tab > Core Entities folder > IP Groups).
 - **b.** Select the row of the SaskTel SIP trunk IP Group, and then click **Edit**.
 - c. Set the 'Outbound Message Manipulation Set' field to 4.

Figure 4-36: Assigning Manipulation Set 4 to the SaskTel SIP Trunk IP Group

oups [SaskTel]		
	SRD	#0 [DefaultSRD]
GENERAL		QUALITY OF EXPERIENCE
Index	1	QoE Profile View
Name	• SaskTel	Bandwidth Profile View
Topology Location	Down	<i>,</i>
Туре	Server	MESSAGE MANIPULATION
Proxy Set	• #1 [SaskTel] Vie	Inbound Message Manipulation Set -1
IP Profile	• #1 [SaskTel] Vie	Outbound Message Manipulation Set
Media Realm	• #0 [SIPTrunk] Vie	W Message Manipulation User-Defined String 1
Internal Media Realm	Vi	W Message Manipulation User-Defined String 2
Contact User		Proxy Keep-Alive using IP Group settings
SIP Group Name	• 216.174.149.158	
	Ca	ncel APPLY

4.17 Miscellaneous Configuration

This section describes miscellaneous SBC configuration.

4.17.1 Configure Call Forking Mode

This section describes how to configure the SBC's handling of SIP 18x responses received for call forking of INVITE messages. For the interoperability test topology, if a SIP 18x response with SDP is received, the SBC opens a voice stream according to the received SDP. The SBC re-opens the stream according to subsequently received 18x responses with SDP or plays a ringback tone if a 180 response without SDP is received. It is mandatory to set this field for the Teams Direct Routing environment.

> To configure call forking:

- 1. Open the SBC General Settings page (Setup menu > Signaling & Media tab > SBC folder > SBC General Settings).
- 2. From the 'SBC Forking Handling Mode' drop-down list, select Sequential.

Figure 4-37: Configuring Forking Mode

S	BC General Settings	
	GENERAL	
	Direct Media	Disable v
	Unclassified Calls	Reject 🔻
>	Forking Handling Mode •	Sequential 🔻
	No Answer Timeout [sec]	600
	BroadWorks Survivability Feature	Disable 🔹
	Max Forwards Limit	70
	Max Call Duration [min]	0
	No RTP Timeout After Connect [ms]	0
	Keep original user in Register	Do not keep user; O 🔻

4.17.2 Optimize CPU Cores Usage for a Specific Service (relevant for Mediant 9000 and Software SBC only)

This section describes how to optimize the SBC's CPU cores usage for a specified profile to achieve maximum capacity for that profile. The supported profiles include:

- SIP profile improves SIP signaling performance, for example, SIP calls per second (CPS)
- SRTP profile improves maximum number of SRTP sessions
- Transcoding profile enables all DSP-required features, for example, transcoding and voice in-band detectors
- > To optimize core allocation for a profile:
- 1. Open the SBC General Settings page (Setup menu > Signaling & Media tab > SBC folder > SBC General Settings).
- 2. From the 'SBC Performance Profile' drop-down list, select the required profile:

SBC Performance Profile

Optimized for transcoding

3. Click **Apply**, and then reset the device with a burn-to-flash for your settings to take effect.

A AudioCodes INI File

The *ini* configuration file of the SBC, corresponding to the Web-based configuration as described in Section 4 on page 21, is shown below:



Note: To load or save an *ini* file, use the Configuration File page (**Setup** menu > **Administration** tab > **Maintenance** folder > **Configuration File**).

```
*********
;** Ini File **
********
;Board: M800B
;Board Type: 72
;Serial Number: 4807217
;Software Version: 7.20A.258.559
;DSP Software Version: 5014AE3 R => 723.11
;Board IP Address: 10.15.77.77
;Board Subnet Mask: 255.255.0.0
;Board Default Gateway: 10.15.0.1
;CPU: Cavium Networks Octeon V0.1 @ 300Mhz, total 2 cores, 2 cpus, 1
sockets
;Cores mapping:
;core #0, on cpu #0, on socket #0
;core #1, on cpu #1, on socket #0
;Memory: 512 MB
;Flash size: 64 MB
;Number of DSP Cores: 3
;Num of physical LAN ports: 4
;;;Key features:;Board Type: M800B ;QOE features: VoiceQualityMonitoring
MediaEnhancement ;DSP Voice features: RTCP-XR ;Security: IPSEC
MediaEncryption StrongEncryption EncryptControlProtocol ;Coders: G723
G729 G728 NETCODER GSM-FR GSM-EFR AMR EVRC-QCELP G727 ILBC EVRC-B AMR-WB
G722 EG711 MS RTA NB MS RTA WB SILK NB SILK WB SPEEX NB SPEEX WB OPUS NB
OPUS WB EVS ; IP Media: Conf VXML ; Channel Type: DspCh=30 IPMediaDspCh=30
;HA ;BRITrunks=4 ;E1Trunks=1 ;T1Trunks=1 ;FXSPorts=4 ;FXOPorts=0 ;Control
Protocols: MGCP SIP SBC=100 MSFT TRANSCODING=100 FEU=100 TestCall=100
SIPRec=10 CODER-TRANSCODING=100 SBC-SIGNALING=100 ELIN HttpProxy TEAMS
;Default features:;Coders: G711 G726;
;----- HW components -----
; Slot # : Module type : # of ports
;-----
; 1 : FALC56 : 1
; 2 : FXS : 4
; 3 : BRI : 4
;-----
;USB Port 1: Empty
;USB Port 2: Empty
               _____
·-----
```

[SYSTEM Params]

```
SyslogServerIP = 10.15.77.100
EnableSyslog = 1
NTPServerUTCOffset = 7200
HALocalMAC = '00908f495a31'
TR069ACSPASSWORD = '$1$qQ=='
TR069CONNECTIONREQUESTPASSWORD = '$1$gQ=='
NTPServerIP = '10.15.27.1'
Tr069VerifyCommonName = 0
SBCWizardFilename = 'templates4.zip'
[BSP Params]
PCMLawSelect = 3
UdpPortSpacing = 10
EnterCpuOverloadPercent = 99
ExitCpuOverloadPercent = 95
[Analog Params]
[ControlProtocols Params]
AdminStateLockControl = 0
[PSTN Params]
V5ProtocolSide = 0
[Voice Engine Params]
BrokenConnectionEventTimeout = 1000
ENABLEMEDIASECURITY = 1
PLThresholdLevelsPerMille 0 = 5
PLThresholdLevelsPerMille 1 = 10
PLThresholdLevelsPerMille_2 = 20
PLThresholdLevelsPerMille 3 = 50
CallProgressTonesFilename = 'usa_tones_13.dat'
[WEB Params]
[SIP Params]
GWDEBUGLEVEL = 5
MSLDAPPRIMARYKEY = 'telephoneNumber'
SBCPREFERENCESMODE = 1
MEDIACDRREPORTLEVEL = 1
SBCFORKINGHANDLINGMODE = 1
ANSWERDETECTORCMD = 10486144
[IPsec Params]
[SNMP Params]
```

```
[ PhysicalPortsTable ]
FORMAT Index = Port, Mode, SpeedDuplex, PortDescription, GroupMember;
PhysicalPortsTable 0 = "GE 4 1", 1, 4, "User Port #0", "GROUP 1";
PhysicalPortsTable 1 = "GE 4 2", 1, 4, "User Port #1", "GROUP 1";
PhysicalPortsTable 2 = "GE 4 3", 1, 4, "User Port #2", "GROUP 2";
PhysicalPortsTable 3 = "GE 4 4", 1, 4, "User Port #3", "GROUP 2";
[ \PhysicalPortsTable ]
[ EtherGroupTable ]
FORMAT Index = Group, Mode, Member1, Member2;
EtherGroupTable 0 = "GROUP 1", 2, "GE 4 1", "GE 4 2";
EtherGroupTable 1 = "GROUP 2", 2, "GE 4 3", "GE 4 4";
EtherGroupTable 2 = "GROUP 3", 0, "", "";
EtherGroupTable 3 = "GROUP 4", 0, "", "";
[ \EtherGroupTable ]
[ DeviceTable ]
FORMAT Index = VlanID, UnderlyingInterface, DeviceName, Tagging, MTU;
DeviceTable 0 = 1, "GROUP_1", "vlan 1", 0, 1500;
DeviceTable 1 = 2, "GROUP_2", "vlan 2", 0, 1500;
[ \DeviceTable ]
[ InterfaceTable ]
FORMAT Index = ApplicationTypes, InterfaceMode, IPAddress, PrefixLength,
Gateway, InterfaceName, PrimaryDNSServerIPAddress,
SecondaryDNSServerIPAddress, UnderlyingDevice;
InterfaceTable 0 = 6, 10, 10.15.77.77, 16, 10.15.0.1, "LAN IF",
10.15.27.1, , "vlan 1";
InterfaceTable 1 = 5, 10, 195.189.192.157, 24, 195.189.192.129, "WAN IF",
80.179.52.100, 80.179.55.100, "vlan 2";
[ \InterfaceTable ]
[ WebUsers ]
FORMAT Index = Username, Password, Status, PwAgeInterval, SessionLimit,
CliSessionLimit, SessionTimeout, BlockTime, UserLevel, PwNonce,
SSHPublicKey;
WebUsers 0 = "Admin",
"$1$bqtdFkqQREJNFRNJHUhDGRtPTuPju+bhteC1ubG4vby9t7fy9fb1oqfyoKmt+KP5/qz9m
ZSTlpyUkpDNzMudz54=", 1, 0, 5, -1, 15, 60, 200,
"e4064f90b5b26631d46fbcdb79f2b7a0", ".fc";
WebUsers 1 = "User",
"$1$Cj46OmhtN3ElJiolcSQnfXh4Ii5+Jn4ZRBQRHR0fHx4bTB9ITE8aVqRQVQUGAAEPXVkCD
```

```
w0GWSEqIHN0dHB2LHE=", 1, 0, 5, -1, 15, 60, 50,
"c26a27dd91a886b99de5e81b9a736232", "";
[ \WebUsers ]
[ TLSContexts ]
FORMAT Index = Name, TLSVersion, DTLSVersion, ServerCipherString,
ClientCipherString, ServerCipherTLS13String, ClientCipherTLS13String,
KeyExchangeGroups, RequireStrictCert, TlsRenegotiation,
MiddleboxCompatMode, OcspEnable, OcspServerPrimary, OcspServerSecondary,
OcspServerPort, OcspDefaultResponse, DHKeySize;
TLSContexts 0 = "default", 0, 0, "DEFAULT", "DEFAULT",
"TLS AES 256 GCM SHA384:TLS CHACHA20 POLY1305 SHA256:TLS AES 128 GCM SHA2
56",
"TLS AES 256 GCM SHA384:TLS CHACHA20 POLY1305 SHA256:TLS AES 128 GCM SHA2
56", "X25519:P-256:P-384:X448", 0, 1, 0, 0, 0.0.0.0, 0.0.0.0, 2560, 0,
2048;
TLSContexts 1 = "Teams", 4, 0, "DEFAULT", "DEFAULT",
"TLS AES 256 GCM SHA384:TLS_CHACHA20_POLY1305_SHA256:TLS_AES_128_GCM_SHA2
56".
"TLS AES 256 GCM SHA384:TLS CHACHA20 POLY1305 SHA256:TLS AES 128 GCM SHA2
56", "X25519:P-256:P-384:X448", 0, 1, 0, 0, 0.0.0.0, 0.0.0.0, 2560, 0,
2048;
[ \TLSContexts ]
[ AudioCodersGroups ]
FORMAT Index = Name;
AudioCodersGroups 0 = "AudioCodersGroups 0";
AudioCodersGroups 1 = "AudioCodersGroups 1";
[ \AudioCodersGroups ]
[ AllowedAudioCodersGroups ]
FORMAT Index = Name;
AllowedAudioCodersGroups 0 = "SaskTel Allowed Coders";
[ \AllowedAudioCodersGroups ]
[ IpProfile ]
FORMAT Index = ProfileName, IpPreference, CodersGroupName, IsFaxUsed,
JitterBufMinDelay, JitterBufOptFactor, IPDiffServ, SigIPDiffServ,
RTPRedundancyDepth, CNGmode, VxxTransportType, NSEMode, IsDTMFUsed,
PlayRBTone2IP, EnableEarlyMedia, ProgressIndicator2IP,
EnableEchoCanceller, CopyDest2RedirectNumber, MediaSecurityBehaviour,
CallLimit, DisconnectOnBrokenConnection, FirstTxDtmfOption,
SecondTxDtmfOption, RxDTMFOption, EnableHold, InputGain, VoiceVolume,
AddIEInSetup, SBCExtensionCodersGroupName, MediaIPVersionPreference,
TranscodingMode, SBCAllowedMediaTypes, SBCAllowedAudioCodersGroupName,
SBCAllowedVideoCodersGroupName, SBCAllowedCodersMode,
SBCMediaSecurityBehaviour, SBCRFC2833Behavior, SBCAlternativeDTMFMethod,
SBCSendMultipleDTMFMethods, SBCAssertIdentity,
AMDSensitivityParameterSuit, AMDSensitivityLevel, AMDMaxGreetingTime,
```

```
AMDMaxPostSilenceGreetingTime, SBCDiversionMode, SBCHistoryInfoMode,
EnableQSIGTunneling, SBCFaxCodersGroupName, SBCFaxBehavior,
SBCFaxOfferMode, SBCFaxAnswerMode, SbcPrackMode, SBCSessionExpiresMode,
SBCRemoteUpdateSupport, SBCRemoteReinviteSupport,
SBCRemoteDelayedOfferSupport, SBCRemoteReferBehavior,
SBCRemote3xxBehavior, SBCRemoteMultiple18xSupport,
SBCRemoteEarlyMediaResponseType, SBCRemoteEarlyMediaSupport,
EnableSymmetricMKI, MKISize, SBCEnforceMKISize, SBCRemoteEarlyMediaRTP,
SBCRemoteSupportsRFC3960, SBCRemoteCanPlayRingback, EnableEarly183,
EarlyAnswerTimeout, SBC2833DTMFPayloadType, SBCUserRegistrationTime,
ResetSRTPStateUponRekey, AmdMode, SBCReliableHeldToneSource,
GenerateSRTPKeys, SBCPlayHeldTone, SBCRemoteHoldFormat,
SBCRemoteReplacesBehavior, SBCSDPPtimeAnswer, SBCPreferredPTime,
SBCUseSilenceSupp, SBCRTPRedundancyBehavior, SBCPlayRBTToTransferee,
SBCRTCPMode, SBCJitterCompensation, SBCRemoteRenegotiateOnFaxDetection,
JitterBufMaxDelay, SBCUserBehindUdpNATRegistrationTime,
SBCUserBehindTcpNATRegistrationTime, SBCSDPHandleRTCPAttribute,
SBCRemoveCryptoLifetimeInSDP, SBCIceMode, SBCRTCPMux,
SBCMediaSecurityMethod, SBCHandleXDetect, SBCRTCPFeedback,
SBCRemoteRepresentationMode, SBCKeepVIAHeaders, SBCKeepRoutingHeaders,
SBCKeepUserAgentHeader, SBCRemoteMultipleEarlyDialogs,
SBCRemoteMultipleAnswersMode, SBCDirectMediaTag,
SBCAdaptRFC2833BWToVoiceCoderBW, CreatedByRoutingServer,
SBCFaxReroutingMode, SBCMaxCallDuration, SBCGenerateRTP,
SBCISUPBodyHandling, SBCISUPVariant, SBCVoiceQualityEnhancement,
SBCMaxOpusBW, SBCEnhancedPlc, LocalRingbackTone, LocalHeldTone,
SBCGenerateNoOp, SBCRemoveUnKnownCrypto, SBCMultipleCoders, DataDiffServ,
SBCMSRPReinviteUpdateSupport, SBCMSRPOfferSetupRole, SBCMSRPEmpMsg,
SBCRenumberMID;
IpProfile 1 = "SaskTel", 1, "AudioCodersGroups_0", 0, 10, 10, 46, 24, 0,
Intering i = Saskier, i, AudiocodersGroups_0, 0, 10, 10, 46, 24, 0,
0, 2, 0, 0, 0, 0, -1, 1, 0, 0, -1, 1, 4, -1, 1, 1, 0, 0, "", "", 0, 0,
"", "SaskTel Allowed Coders", "", 0, 2, 0, 0, 0, 1, 0, 8, 300, 400, 0, 0,
0, "", 0, 0, 1, 3, 0, 2, 2, 1, 3, 2, 1, 0, 1, 0, 0, 0, 0, 0, 1, 0, 0, 0,
0, 0, 0, 1, 0, 0, 0, 1, 0, 0, 0, 0, 1, 0, 0, 0, 300, -1, -1, 0, 0, 0, 0,
0, 0, 0, -1, -1, -1, -1, -1, 0, "", 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, -1, -1,
0, 0, 0, 0, 1, 2, 0, 0;
IpProfile 2 = "Teams", 1, "AudioCodersGroups_0", 0, 10, 10, 46, 24, 0, 0,

      Ipriorite 2
      - reads , 1, Addiceoderscroups_0 , 0, 10, 10, 40, 24, 0, 0

      2, 0, 0, 0, 0, -1, 1, 0, 0, -1, 1, 4, -1, 1, 1, 1, 0, 0, "",

      "AudioCodersGroups_1", 0, 0, -1, 1, 4, -1, 1, 1, 0, 0, 0, 0, 8, 300,

      400, 0, 0, 0, "", 0, 0, 1, 3, 0, 0, 1, 0, 3, 2, 1, 0, 1, 0, 0, 0, 1, 0,

      1, 0, 0, 0, 0, 0, 1, 0, 0, 0, 1, 0, 0, 0, 0, 0, 1, 0, 0, 0, 0, 1, 0,

      1, 0, 0, 0, 0, 0, 0, 1, 0, 0, 0, 1, 0, 0, 0, 0, 0, 1, 0, 0, 300, -1, -1,

      0, 0, 1, 0, 0, 0, -1, -1, -1, -1, 0, "", 0, 0, 0, 0, 0, 0, 0, 0,

0, 0, -1, -1, 0, 0, 0, 0, 1, 2, 0, 0;
[ \IpProfile ]
[ CpMediaRealm ]
FORMAT Index = MediaRealmName, IPv4IF, IPv6IF, RemoteIPv4IF,
RemoteIPv6IF, PortRangeStart, MediaSessionLeg, PortRangeEnd,
TCPPortRangeStart, TCPPortRangeEnd, IsDefault, QoeProfile, BWProfile,
TopologyLocation, UsedByRoutingServer;
CpMediaRealm 0 = "SIPTrunk", "WAN IF", "", "", "", 6000, 100, 6999, 0, 0,
0, "", "", 0, 0;
CpMediaRealm 1 = "Teams", "WAN IF", "", "", "", 7000, 100, 7999, 0, 0, 0,
"", "", 1, 0;
[ \CpMediaRealm ]
[ SBCRoutingPolicy ]
```

```
FORMAT Index = Name, LCREnable, LCRAverageCallLength, LCRDefaultCost,
LdapServerGroupName;
SBCRoutingPolicy 0 = "Default SBCRoutingPolicy", 0, 1, 0, "";
[ \SBCRoutingPolicy ]
[ SRD ]
FORMAT Index = Name, BlockUnRegUsers, MaxNumOfRegUsers,
EnableUnAuthenticatedRegistrations, SharingPolicy, UsedByRoutingServer,
SBCOperationMode, SBCRoutingPolicyName, SBCDialPlanName,
AdmissionProfile;
SRD 0 = "DefaultSRD", 0, -1, 1, 0, 0, 0, "Default SBCRoutingPolicy", "",
....
[\SRD]
[ MessagePolicy ]
FORMAT Index = Name, MaxMessageLength, MaxHeaderLength, MaxBodyLength,
MaxNumHeaders, MaxNumBodies, SendRejection, MethodList, MethodListType,
BodyList, BodyListType, UseMaliciousSignatureDB;
MessagePolicy 0 = "Malicious Signature DB Protection", -1, -1, -1, -1, -
1, 1, "", 0, "", 0, 1;
[ \MessagePolicy ]
[ SIPInterface ]
FORMAT Index = InterfaceName, NetworkInterface,
SCTPSecondaryNetworkInterface, ApplicationType, UDPPort, TCPPort,
TLSPort, SCTPPort, AdditionalUDPPorts, AdditionalUDPPortsMode, SRDName,
MessagePolicyName, TLSContext, TLSMutualAuthentication,
TCPKeepaliveEnable, ClassificationFailureResponseType,
PreClassificationManSet, EncapsulatingProtocol, MediaRealm,
SBCDirectMedia, BlockUnRegUsers, MaxNumOfRegUsers,
EnableUnAuthenticatedRegistrations, UsedByRoutingServer,
TopologyLocation, PreParsingManSetName, AdmissionProfile,
CallSetupRulesSetId;
SIPInterface 0 = "SIPTrunk", "WAN IF", "", 2, 5060, 0, 0, 0, "", 0,
"DefaultSRD", "", "default", -1, 0, 0, -1, 0, "SIPTrunk", 0, -1, -1, -1,
0, 0, "", "", -1;
SIPInterface 1 = "Teams", "WAN IF", "", 2, 0, 0, 5061, 0, "", 0,
"DefaultSRD", "", "Teams", -1, 1, 0, -1, 0, "Teams", 0, -1, -1, -1, 0, 1,
"", "", -1;
[ \SIPInterface ]
[ ProxySet ]
FORMAT Index = ProxyName, EnableProxyKeepAlive, ProxyKeepAliveTime,
ProxyLoadBalancingMethod, IsProxyHotSwap, SRDName, ClassificationInput,
TLSContextName, ProxyRedundancyMode, DNSResolveMethod,
KeepAliveFailureResp, GWIPv4SIPInterfaceName, SBCIPv4SIPInterfaceName,
GWIPv6SIPInterfaceName, SBCIPv6SIPInterfaceName, MinActiveServersLB,
SuccessDetectionRetries, SuccessDetectionInterval,
FailureDetectionRetransmissions;
```

```
ProxySet 0 = "ProxySet 0", 0, 60, 0, 0, "DefaultSRD", 0, "", -1, -1, "",
"", "SIPTrunk", "", "", 1, 1, 10, -1;
ProxySet 1 = "SaskTel", 1, 60, 0, 0, "DefaultSRD", 0, "", -1, -1, "", "",
"SIPTrunk", "", "", 1, 1, 10, -1;
ProxySet 2 = "Teams", 1, 60, 2, 1, "DefaultSRD", 0, "Teams", -1, -1, "",
"", "Teams", "", "", 1, 1, 10, -1;
[ \ProxySet ]
[ IPGroup ]
FORMAT Index = Type, Name, ProxySetName, VoiceAlConnector, SIPGroupName,
ContactUser, SipReRoutingMode, AlwaysUseRouteTable, SRDName, MediaRealm,
InternalMediaRealm, ClassifyByProxySet, ProfileName, MaxNumOfRegUsers,
InboundManSet, OutboundManSet, RegistrationMode, AuthenticationMode,
MethodList, SBCServerAuthType, OAuthHTTPService, EnableSBCClientForking,
SourceUriInput, DestUriInput, ContactName, Username, Password, UUIFormat,
QOEProfile, BWProfile, AlwaysUseSourceAddr, MsgManUserDef1,
MsgManUserDef2, SIPConnect, SBCPSAPMode, DTLSContext,
CreatedByRoutingServer, UsedByRoutingServer, SBCOperationMode,
SBCRouteUsingRequestURIPort, SBCKeepOriginalCallID, TopologyLocation,
SBCDialPlanName, CallSetupRulesSetId, Tags, SBCUserStickiness,
UserUDPPortAssignment, AdmissionProfile, ProxyKeepAliveUsingIPG,
SBCAltRouteReasonsSetName, TeamsLocalMediaOptimization,
TeamsLocalMOInitialBehavior, SIPSourceHostName, TeamsDirectRoutingMode;
IPGroup 0 = 0, "Default_IPG", "ProxySet_0", "", "", "", -1, 0,
"DefaultSRD", "", 0, "", -1, -1, -1, 0, 0, "", -1, "", 0, -1, -1, "",
"", "$1$gQ==", 0, "", "", 0, "", "", 0, 0, "default", 0, 0, -1, 0, 0, 0,
"", -1, "", 0, 0, "", 0, 0, "", 0;
IPGroup 1 = 0, "SaskTel", "SaskTel", "", "216.174.149.158", "", -1, 0,
"DefaultSRD", "SIPTrunk", "", 1, "SaskTel", -1, -1, 4, 0, 0, "", -1, "",
0, -1, -1, "", "", "$1$gQ==", 0, "", "", 0, "", "", 0, 0, "default", 0, 0, -1, 0, 0, 0, "", -1, "", 0, 0, "", 0, "", 0, 0, "", 0;
IPGroup 2 = 0, "Teams", "Teams", "", "195.189.192.157", "", -1, 0,
"DefaultSRD", "Teams", "", 0, "Teams", -1, 1, -1, 0, 0, "", -1, "", 0, -
1, -1, "int-sbcl.audctrunk.aceducation.info", "", "$1$gQ==", 0, "", "",
1, "", ", 0, 0, "default", 0, 0, -1, 0, 0, 1, "", -1, "", 0, 0, "", 1,
"", 0, 0, "", 0;
[ \IPGroup ]
[ ProxyIp ]
FORMAT Index = ProxySetId, ProxyIpIndex, IpAddress, TransportType,
Priority, Weight;
ProxyIp 0 = "1", 0, "216.174.149.158:5060", 0, 0, 0;
ProxyIp 1 = "2", 0, "sip.pstnhub.microsoft.com:5061", 2, 1, 1;
ProxyIp 2 = "2", 1, "sip2.pstnhub.microsoft.com:5061", 2, 2, 1;
ProxyIp 3 = "2", 2, "sip3.pstnhub.microsoft.com:5061", 2, 3, 1;
[ \ProxyIp ]
[ ConditionTable ]
FORMAT Index = Name, Condition;
ConditionTable 0 = "Teams-Contact", "Header.Contact.URL.Host contains
'pstnhub.microsoft.com'";
```

[\ConditionTable]

```
[ IP2IPRouting ]
```

```
FORMAT Index = RouteName, RoutingPolicyName, SrcIPGroupName,
SrcUsernamePrefix, SrcHost, DestUsernamePrefix, DestHost, RequestType,
MessageConditionName, ReRouteIPGroupName, Trigger, CallSetupRulesSetId,
DestType, DestIPGroupName, DestSIPInterfaceName, DestAddress, DestPort,
DestTransportType, AltRouteOptions, GroupPolicy, CostGroup, DestTags,
ModifiedDestUserName, SrcTags, IPGroupSetName, RoutingTagName,
InternalAction;
IP2IPRouting 0 = "Terminate OPTIONS", "Default_SBCRoutingPolicy", "Any",
"*", "*", "*", "*", 6, "", "Any", 0, -1, 13, "", "", "", 0, -1, 0, 0, "", "", "", "", "", "", "", "default", "Reply (Response='200')";
IP2IPRouting 1 = "Refer from Teams", "Default_SBCRoutingPolicy", "Any",
"*", "*", "*", "*", 0, "", "Teams", 2, -1, 2, "Teams", "", "", 0, -1, 0,
0, "", "", "", "", "", "default", "";
IP2IPRouting 2 = "Teams to SIP Trunk", "Default SBCRoutingPolicy",
"Teams", "*", "*", "*", 0, "", "Any", 0, -1, 0, "SaskTel", "", "", 0, -1, 0, 0, "", "", "", "", "default", "";
IP2IPRouting 3 = "SIP Trunk to Teams", "Default_SBCRoutingPolicy",
"SaskTel", "*", "*", "*", 0, "", "Any", 0, -1, 0, "Teams", "", "",
0, -1, 0, 0, "", "", "", "", "default", "";
[ \IP2IPRouting ]
[ Classification ]
FORMAT Index = ClassificationName, MessageConditionName, SRDName,
SrcSIPInterfaceName, SrcAddress, SrcPort, SrcTransportType,
SrcUsernamePrefix, SrcHost, DestUsernamePrefix, DestHost, ActionType,
SrcIPGroupName, DestRoutingPolicy, IpProfileName, IPGroupSelection,
IpGroupTagName;
Classification 0 = "Teams", "Teams-Contact", "DefaultSRD", "Teams",
"52.114.*.*", 0, -1, "*", "*", "*", "int-
sbcl.audctrunk.aceducation.info", 1, "Teams", "", 0, "default";
[ \Classification ]
[ IPOutboundManipulation ]
FORMAT Index = ManipulationName, RoutingPolicyName,
IsAdditionalManipulation, SrcIPGroupName, DestIPGroupName,
SrcUsernamePrefix, SrcHost, DestUsernamePrefix, DestHost,
CallingNamePrefix, MessageConditionName, RequestType, ReRouteIPGroupName,
Trigger, ManipulatedURI, RemoveFromLeft, RemoveFromRight, LeaveFromRight,
Prefix2Add, Suffix2Add, PrivacyRestrictionMode, DestTags, SrcTags;
IPOutboundManipulation 0 = "Remove '+' in Dest",
"Default_SBCRoutingPolicy", 0, "Teams", "SaskTel", "*", "*", "+[2-9]",
"*", "*", "", 0, "Any", 0, 1, 1, 0, 255, "011", "", 0, "", "";
IPOutboundManipulation 1 = "Remove '+' in Src",
"Default_SBCRoutingPolicy", 0, "Teams", "SaskTel", "+[2-9]", "*", "*", "*", "*", ", 0, "Any", 0, 0, 1, 0, 255, "011", "", 0, "", "";
[ \IPOutboundManipulation ]
```

[MessageManipulations]

```
FORMAT Index = ManipulationName, ManSetID, MessageType, Condition,
ActionSubject, ActionType, ActionValue, RowRole;
MessageManipulations 0 = "Remove PAI", 1, "", "Header.P-Asserted-
Identity", 1, "", 0;
MessageManipulations 1 = "Remove Privacy Header", 1, "", "Header.Privacy
exists And Header.From.URL !contains 'anonymous'", "Header.Privacy", 1,
"", 0;
MessageManipulations 2 = "Remove History-Info.1", 1, "Any.Request", "",
"Header.History-Info.1", 1, "", 0;
MessageManipulations 3 = "Change Host of History-Info", 4, "Any.Request",
"Header.History-Info regex (<sip:)(.*)(@)(.*)(;user=phone)(.*)",
"Header.History-Info", 2, "$1+$2+$3+Header.From.URL.Host+$5+$6", 0;
MessageManipulations 4 = "Change Host of Referred-By Header", 4,
"Any.Request", "Header.Referred-By exists", "Header.Referred-
By.URL.Host", 2, "Header.To.URL.Host", 0;
MessageManipulations 5 = "Reject Responses", 4, "Any.Response",
"Header.Request-URI.MethodType == '503'", "Header.Request-
URI.MethodType", 2, "'486'", 0;
[ \MessageManipulations ]
[ GwRoutingPolicy ]
FORMAT Index = Name, LCREnable, LCRAverageCallLength, LCRDefaultCost,
LdapServerGroupName;
GwRoutingPolicy 0 = "GwRoutingPolicy", 0, 1, 0, "";
[ \GwRoutingPolicy ]
[ ResourcePriorityNetworkDomains ]
FORMAT Index = Name, Ip2TelInterworking;
ResourcePriorityNetworkDomains 1 = "dsn", 1;
ResourcePriorityNetworkDomains 2 = "dod", 1;
ResourcePriorityNetworkDomains 3 = "drsn", 1;
ResourcePriorityNetworkDomains 5 = "uc", 1;
ResourcePriorityNetworkDomains 7 = "cuc", 1;
[ \ResourcePriorityNetworkDomains ]
[ MaliciousSignatureDB ]
FORMAT Index = Name, Pattern;
MaliciousSignatureDB 0 = "SIPVicious", "Header.User-Agent.content prefix
'friendly-scanner'";
MaliciousSignatureDB 1 = "SIPScan", "Header.User-Agent.content prefix
'sip-scan'";
MaliciousSignatureDB 2 = "Smap", "Header.User-Agent.content prefix
'smap'";
MaliciousSignatureDB 3 = "Sipsak", "Header.User-Agent.content prefix
'sipsak'";
MaliciousSignatureDB 4 = "Sipcli", "Header.User-Agent.content prefix
'sipcli'";
MaliciousSignatureDB 5 = "Sivus", "Header.User-Agent.content prefix
'SIVuS'";
```

Caudiocodes

```
MaliciousSignatureDB 6 = "Gulp", "Header.User-Agent.content prefix
'Gulp'";
MaliciousSignatureDB 7 = "Sipv", "Header.User-Agent.content prefix
'sipv'";
MaliciousSignatureDB 8 = "Sundayddr Worm", "Header.User-Agent.content
prefix 'sundayddr'";
MaliciousSignatureDB 9 = "VaxIPUserAgent", "Header.User-Agent.content
prefix 'VaxIPUserAgent'";
MaliciousSignatureDB 10 = "VaxSIPUserAgent", "Header.User-Agent.content
prefix 'VaxSIPUserAgent'";
MaliciousSignatureDB 11 = "SipArmyKnife", "Header.User-Agent.content
prefix 'siparmyknife'";
[ \MaliciousSignatureDB ]
[ AllowedAudioCoders ]
FORMAT Index = AllowedAudioCodersGroupName, AllowedAudioCodersIndex,
CoderID, UserDefineCoder;
AllowedAudioCoders 0 = "SaskTel Allowed Coders", 0, 2, "";
[ \AllowedAudioCoders ]
[ AudioCoders ]
FORMAT Index = AudioCodersGroupId, AudioCodersIndex, Name, pTime, rate,
PayloadType, Sce, CoderSpecific;
AudioCoders 0 = "AudioCodersGroups 0", 0, 1, 2, 90, -1, 0, "";
AudioCoders 1 = "AudioCodersGroups_1", 0, 35, 2, 19, 103, 0, "";
AudioCoders 2 = "AudioCodersGroups_1", 1, 36, 2, 43, 104, 0, "";
AudioCoders 3 = "AudioCodersGroups 1", 2, 1, 2, 90, -1, 0, "";
AudioCoders 4 = "AudioCodersGroups 1", 3, 2, 2, 90, -1, 0, "";
AudioCoders 5 = "AudioCodersGroups 1", 4, 3, 2, 19, -1, 0, "";
AudioCoders 6 = "AudioCodersGroups 0", 1, 2, 2, 90, -1, 0,
                                                            "";
[ \AudioCoders ]
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Document #: LTRT-39345

