

Meeting Insights On-Prem

Version 2.4.1

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Notice

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from <https://www.audiocodes.com/library/technical-documents>.

This document is subject to change without notice.

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Security Vulnerabilities

All security vulnerabilities should be reported to vulnerability@audiocodes.com.

Customer Support

Customer technical support and services are provided by AudioCodes or by an authorized AudioCodes Service Partner. For more information on how to buy technical support for AudioCodes products and for contact information, please visit our website at <https://www.audiocodes.com/services-support/maintenance-and-support>.

Stay in the Loop with AudioCodes



Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used.

Throughout this manual, unless otherwise specified, the term *device* refers to the AudioCodes products.

Related Documentation

| Document Name |
|--|
| Meeting Insights On-Prem Installation Manual |

Document Revision Record

| LTRT | Description |
|-------|---------------------------------------|
| 26030 | Initial document release (Ver. 2.4.1) |

Software Revision Record

| Version | Released Date |
|---------|----------------|
| 2.4.1 | June, 2025 |
| 2.2.0 | January, 2025 |
| 2.0.0 | September 2024 |

Microservices Revision Record

| Component | Version |
|------------------------------|-------------------------|
| ATS Recording Client | 2.2.5 |
| ATS Offline Client | 2.2.19 |
| ATS Proofing Client | 2.2.8 |
| Keycloak-themes | 2.0.11 |
| Mailer server | 1.5.3 |
| Backend server (Hrec server) | 2.2.10 |
| Exchange calendar server | 1.2.3 |
| Recording Bot | 1.1.2 |
| Watch-transcriber | 2.4.102 |
| Proofing backend | 3.4.2 |
| ac_ai_gw | 0.1.3 / 0.1.0 |
| STT/ Factory | D20.16.0677 / F20.21.00 |
| NLP/Factory | N50.10.037 / N50.00.04 |

Documentation Feedback

AudioCodes continually strives to produce high quality documentation. If you have any comments (suggestions or errors) regarding this document, please fill out the Documentation Feedback form on our website at <https://online.audiocodes.com/documentation-feedback>.

1 Introduction

This document describes the software version releases for AudioCodes' Meeting Insights On-Prem.

2 Released Versions

This chapter describes the released Meeting Insights On-Prem versions.

2.1 Version 2.4.1

This version is the first released version based on task format and includes new features and resolved constraints.

2.1.1 New Features

This section describes the new features introduced in this version.

2.1.1.1 Tenant management

- Customization of logos.
- Customization of templates
 - Supporting multiple templates
 - Configuring default template.
 - Monitor

2.1.1.2 Multi language support

- UI supported in English and Hebrew.
- Transcription support for he-il and he-en

2.1.1.3 Environment and installation

- All-in-one installation script deploying the solution on one machine.
- Support distributed installation (without installation script)
- Self-signed certificate support
- Support multiple stt/SRD/NLP configuration for different languages.

2.1.1.4 Support AI insights

- Support AI meeting summary.
- Support AI main points summary.

2.1.2 Resolved Constraints

This section lists resolved constraints.

Table 1: Resolved Constraints in Version 2.4.1

| Incident | Description |
|-----------|--|
| ATSOC-190 | UI/UX fixes. |
| ATSOC-161 | Web Session expiration provides an error, should bring user to login page. |
| ATSOC-201 | Adding “back” button to tenant management screen. |
| ATSPC-192 | STT language direction in proofing editor should be determined by the text |
| ATSWT-98 | Punctuation language provided incorrectly |
| ATSWT-116 | Permission denied when writing “last_alert_time.json” file |
| ATSOC-203 | Lowering the task highlight when clicking in the middle of the row does not work properly. |
| ATSPC-200 | Error downloading transcription of a meeting: 504 Gateway time-out |

2.2 Version 2.2

This version is the first released version based on task format and includes new features and resolved constraints.

2.2.1 New Features

This section describes the new features introduced in this version.

2.2.1.1 User authentication and authorization

- Support multiple tenants per deployment.
- Supports multi-user authentication and 3 user role authorization:
 - Admin
 - Operator
 - Monitor
- Solution based on Keycloak server which manages the authentication and authorization and allows multiple 3d parties integrations.
- Supports user storage on local system or integrated with Active directory via federation.
- Support of Kerberos SSO.

2.2.1.2 UI/UX improvements

- New UI/UX with new styling and allowing dark and bright mode.
- Administrative pages.
 - Tenant creation.
 - User creation/deletion and role management.
 - Load docx template per tenant.
- Same design across all clients (Offline, Recording, Dictation and proofing)

2.2.1.3 Supported installation environments

- Supports docker deployment using docker compose.
- Support OpenShift deployment including dynamic allocation of STT/SRD/NLP resources.

2.2.1.4 License support

- The Meeting Insights On-Prem supports 2 types of license management:
 - Gemalto license server for the Transcription services.
 - Meeting Insights On-Prem license server defines active supported dates and amount of transcription hours.
 - ◆ Upload new license per system
 - ◆ Showing license status on Admin pages.
 - ◆ Mail alerts on license expiration.

2.2.1.5 Improved proofing client

- Pagination support for improved handling of long transcription data,
- Multi channel support of task model.
- Support renaming speakers.

2.2.1.6 Improved Dictation client

- Voice commands support.

2.2.2 Resolved Constraints

This section lists resolved constraints.

Table 2: Resolved Constraints in Version 2.2.0

| Incident | Description |
|-----------|---|
| ATSPC-131 | No warnings for no stt connection in dictation. |
| ATSPC-127 | In Proofing client – document was not downloaded. |
| ATSWT-10 | Handle STT license error. |
| ATSWT-12 | Status of transcription is not shown correctly in meetings list. |
| ATSRC-34 | Recording client does not produce supervisor. |
| ATSPC-70 | Separation of speakers in dictation when there is more than one speaker |
| ATSPC-87 | Dictation client – transcription is not saved after page refresh |

2.3 Version 2.0.

This version includes new features only.

2.3.1 New Features

This section describes the new features introduced in this version.

2.3.1.1 Offline transcoding via web ui

- Allow to upload multiple audio files in multiple formats to be transcribed offline by the Meeting Insights On-Prem.

2.3.1.2 One user authentication

- Allow to one user only login to the Meeting Insights On-Prem and get a list of transcriptions created via recording client or via agent-assist bot or offline.

2.3.1.3 Dictation support

- Client that will record audio and will provide transcription online allowing the user to see the transcription and edit it.
- Dictation and voice commands in Proofing client and Dictation client.

International Headquarters

Naimi Park
6 Ofra Haza Street
Or Yehuda, 6032303, Israel
Tel: +972-3-976-4000
Fax: +972-3-976-4040

AudioCodes Inc.

80 Kingsbridge Rd
Piscataway, NJ 08854, USA
Tel: +1-732-469-0880
Fax: +1-732-469-2298

Contact us: <https://www.audiocodes.com/corporate/offices-worldwide>

Website: <https://www.audiocodes.com>

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