

Regulatory Information

310HD and 320HD IP Phones

Thank you for Choosing AudioCodes!

This important product information includes Regulatory and Safety information.

Before you start using this product, please read the Safety Instructions provided. These Instructions can also be downloaded from the AudioCodes Website at <http://www.audiocodes.com/library>. This document, the Installation Manual and User's Manual (as well as software files and other documentation) can be downloaded from the AudioCodes Website at <http://www.audiocodes.com/downloads>. Check that all items as listed in the Installation Manual are supplied in the shipped package. If any items are missing or if you have any queries, contact your AudioCodes sales representative. If your product was purchased directly from AudioCodes, then contact support@audiocodes.com. If the product was purchased from AudioCodes' Distributors, Partners, or Resellers, then use the contact details provided by these sellers.

Warning

If operated from AC mains, the device will be inoperable when the mains power fails.

For Customers in Canada

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Safety Notice

The unit must be powered only by power limited Class 2 certified power adapter:

<u>Ports</u>	<u>Safety Status</u>
Ethernet (100Base-TX) / PoE	SELV
DC port	SELV, Power limited source

Notice de Sécurité

L'unité ne peut être alimentée que par un adaptateur à puissance limitée certifié Classe 2.

<u>Ports</u>	<u>Statut de sécurité</u>
Ethernet (100Base-TX) / PoE	SELV
Port DC	SELV, source à puissance limitée

Document #: LTRT-48505

Warnings for Power Adapter

This unit is intended to operate from a 12V DC 1A power adapter.

To prevent fire and electric shock hazards, use a power adapter which is Class 2 LPS and complies with country local electric code regulations.

Do not use the power adapter if it is broken.

The unit and the power adapter must be used only indoors.

Avertissements concernant l'adaptateur de courant

Cette unité est destinée à fonctionner à partir d'un adaptateur de courant 12V DC 1A.

Pour prévenir les risques d'incendie et d'électrocution, utilisez un adaptateur de courant de Classe 2 LPS conforme à la réglementation du code électrique local du pays.

Ne pas utiliser l'adaptateur de courant s'il est cassé.

L'unité et l'adaptateur de courant ne peuvent être utilisés qu'en intérieur.

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone. To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20cm (8 inches) or more. This Class B digital apparatus complies with Canadian ICES-003.

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AudioCodes Inc.

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Contact

www.audiocodes.com/contact
Website
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310HD/320HD FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format **US:6npIPNAN420HDG**. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ45 jack should normally be used for connecting to a single line. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up
- Perform such activities in off-peak hours, such as early morning or late evening

If trouble is experienced with this equipment, for repair or warranty information, please contact AudioCodes Inc. or call +1-732-469-0880. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

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RoHS Declaration of Conformity

Application of Council Directives	Standards to which Conformity is Declared	Manufacturer's Name	Manufacturer's Address	Model Numbers
Directive 2011/65/EU	EN 50581	AudioCodes Ltd.	1 Hayarden Street, Airport City, Lod 70151, Israel	310HD, 320HD

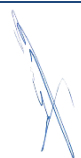
I, the undersigned, hereby declare that this declaration of conformity is issued under the sole responsibility of AudioCodes Ltd and that the products listed above conforms to Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

This declaration refers to all commercial configurations of the product identified in the Model Numbers column above.

For more information, refer to <http://www.audiocodes.com/products-lobby>.

The following are the relevant harmonised standards:

- Decision No. 768/2008/EC
- EN 50581

	17 th -January-2017	Airport City, Lod, Israel
Signature	Date (Day/Month/Year)	Location

Y. Sokolovsky

VP Engineering, Quality and Production

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