

# Product Notice #0321



## End-of-Sale Announcement for AudioCodes 420HD 10/100 IP Phone

This Product Notice is a formal notification by AudioCodes that the 420HD 10/100Base-T for Generic and Skype for Business environments will reach End-of-Sale (EoS) status on January 1, 2018.

The Last-Time Buy (LTB) date is November 1, 2017. However, please place your LTB orders as soon as possible in order to avoid a lengthy lead time that may cause an unnecessary delay in delivery.

AudioCodes will continue providing customer support for this IP Phone model, but note that Software Version 3.0.1 for Skype for Business and Software Version 2.2.12 for Generic markets are the last software versions supported by this model.

### Product Migration or Replacement

420HD GbE (IP420HDEG, IP420HDEPSG, UC420HDEG, UC420HDEPSG) and 405 10/100 (IP405E, IP405EPS) remain part of AudioCodes' portfolio of IP phones

### Affected Part Numbers [CPN]

- IP420HDE (420HD IP-Phone PoE Black)
- IP420HDEW (420HD IP-Phone PoE White)
- IP420HDEPS (420HD IP-Phone PoE and external power supply Black)
- IP420HDPS (420HD IP-Phone non PoE with external power supply Black)
- IP420HDEPSW (420HD IP-Phone PoE and external power supply White)
- UC420HDE (SfB 420HD IP-Phone PoE Black)
- UC420HDEW (SfB 420HD IP-Phone PoE White)
- UC420HDEPS (SfB 420HD IP-Phone PoE and external power supply Black)
- UC420HDEPSW (SfB 420HD IP-Phone PoE and external power supply White)

Related software and documentation can be downloaded from AudioCodes' Website at <http://www.audiocodes.com/downloads>.

Software updates are available for download free of charge to customers who have purchased AudioCodes support packages that include software updates (i.e., ACTS, CHAMPS, and Enhanced Support) for the relevant products.



If you have any questions, please use the  
**Support Inquiries Form**