audiocodes

Product Notice #330

Memory Enhancement for OVOC Server Low Profile Virtual Machine

This Product Notice announces an enhancement to the memory specification for an OVOC Virtual machine with Low Profile.

From version 7.4.2000, the memory specification for the OVOC server Virtual machine with a Low Profile has been increased from 8 GB to 16 GB.

Corrective Action

Customers who are upgrading to OVOC Server Version 7.4.2000 on a Virtual platform (both VMware and Hyper-V) are required to change the Memory parameter for the Hardware Configuration on their virtual machine before performing the software upgrade.

On the VMware machine:

- In the VMware vSphere Web client, right-click the OVOC Virtual machine that you are upgrading, select **Edit** > **Settings** and then configure the **Memory** settings under the **Virtual Hardware** tab.

On the Hyper-V machine:

- In the Hyper-V Manager, right-click the OVOC Virtual machine that you are upgrading, select **Settings** and then in the Navigation tree, configure **Memory** under the Hardware folder.