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Product Notice #0342

Hardware Change for
MediaPack™ MP-112 and MP-114

This Product Notice is an official announcement by AudioCodes notifying of an updated hardware revision for the SIP-based MP-112 and MP-114 media gateways due to components End-of-Life (EOL).

From December 2018, new orders of the affected products will be shipped with the updated hardware (HW) revision. Customers wishing to purchase MP-112 or MP-114 with the previous HW revision, must place their orders before December 2018.

MP-112 and MP-114 devices with the updated HW revision can be identified using the following methods:

Method		Previous HW Revision	Updated HW Revision
Command Shell Command **GetHwVersions**		"HW Ver: 0x6"	"HW Ver: 0x7"
Product Label (bottom of device)	**MP112/2S/SIP**	GGWV00281	GGWV00678
	MP114/4S/SIP	GGWV00289	GGWV00679
	MP114/4O/SIP	GGWV00287	GGWV00680
	MP114/2S/2O/SIP	GGWV00288	GGWV00681

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Note:

- The updated HW revision is compatible with Software Version 6.60A.349.003 and later.
- Software versions earlier than 6.60A.349.003 must **not** be loaded to devices with the updated HW revision. (In any case, the device blocks this if loaded through the Web interface or Auto-Update mechanism.)
- MP-112 and MP-114 that are based on the previous HW revision support all software versions.
- The updated HW revision supports the same feature set as the previous HW revision, with the exception of 3-way conference capacity. The updated MP-112 supports a single 3-way conference call and the updated MP-114 supports two 3-way conference calls. In addition, each established conference call disables one of the device's FXS ports.

Affective Date

December 2018

Affected Products

- MP-112 FXS (SIP)
- MP-114 FXS (SIP)
- MP-114 FXO (SIP)
- MP-114 FXS/FXO (SIP)

If you have any questions, contact us at
https://www.audiocodes.com/corporate/offices-worldwide
AudioCodes Ltd. | 1 Hayarden Street | Airport City | Lod | Israel | +972-3-976-4000

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