

Product Notice #356



Support for Jabra Devices and Renamed IP Phone Manager Product Suite

AudioCodes is glad to announce support for Jabra devices such as speakers and headsets that are connected to a laptop or PC in an OVOC deployment. The new support includes comprehensive device management features such as status and alarms, Zero-touch or on demand configuration updates and single or mass online software upgrades.

Details

Together with the new Jabra support, customers can fully manage Jabra headsets and speakers, which are connected to PCs and laptops. Upon installation of the Jabra Integration Service agent from the Jabra Web site, Jabra devices will be automatically viewed in the Device Status screen, displaying all the device-related information and statuses. Upon initial connection to the Device Manager, Jabra devices can be automatically provisioned according to pre-defined configuration templates. Single and mass operations, such as configuration updates and firmware upgrades are fully supported. Due to the added support for Jabra device management, the product suite name "IP Phone Manager" has been updated to "Device Manager" as follows:

- OVOC IP Phone Manager Pro changed to "OVOC Device Manager Pro"
- IP Phone Manager Express changed to "Device Manager Express"
- "IP Phone Manager for CloudBond 365" changed to "Device Manager for CloudBond 365"

The Product naming change will be implemented for the following materials:

- Marketing collateral
- Product Web landing pages
- OVOC Web interfaces
- Technical documentation
- Price book ("SW/OVOC/IPP" changed to "SW/OVOC/DM")

Note: Menu items in the EMS Server Manager utility referring to "IP Phone Manager" will be updated in a future version.

Affected Products

- OVOC Version 7.6.1000 and later
- IP Phone Manager Express Version 7.6.4 and later
- CloudBond 365 Version 7.8 and later

Effective Date

- March 31st 2019

