

# AudioCodes Quick Reference Guide

## Fax Server and Auto Attendant License

### Background:

License for the Fax Server and Auto Attendant determines the capacity and bandwidth of the application. For example with Fax Server, license key defines the number of fax ports that can be available for faxing. The license is associated with a serial number generated when the software product is installed in a server.

### When do I need to generate license for Fax Server and Auto Attendant?

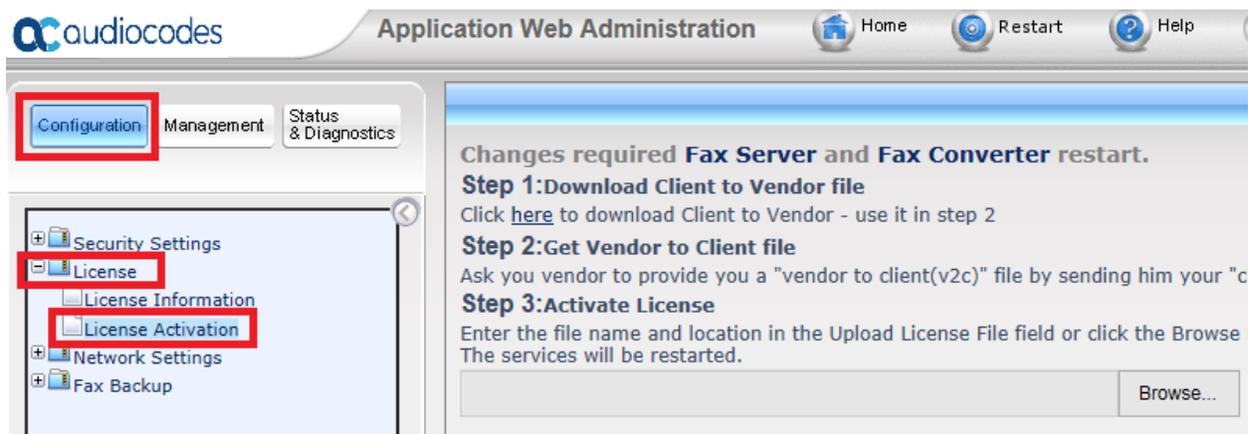
When you have temporary license for product evaluation:	If you have a temporary license, it will only be active for 90 days for 2 ports. After 90 days, you will need to generate the permanent license which was purchased with your Fax Server and Auto Attendant.
When you have to move the installed software application to a different Virtual Machine (VM) instance:	If you have to move the software application to a different Virtual Machine (VM) instance, you will need to get a new license key. The old license key will not work if the system is cloned to another VM.

## What is the process of requesting and activating a new license?



## License Activation Page:

In the web interface, go to Configuration > License > License Activation Page.



## For any further questions regarding this topic or other technical topics:

- Contact your AudioCodes Sales Engineer
- Visit our AudioCodes Services and support page at <https://www.audiocodes.com/services-support>
- Access our technical documentation library at <https://www.audiocodes.com/library/technical-documents>
- Access to AudioCodes Management Utilities is available at [https://services.audiocodes.com/app/answers/detail/a\\_id/20](https://services.audiocodes.com/app/answers/detail/a_id/20)
- Contact Technical Support to submit a support ticket at <https://services.audiocodes.com>