

AudioCodes Software Version Policy for Session Border Controllers (SBC) and Media Gateways

For the SBC and media gateway product family, AudioCodes supports two major software versions – latest major version (denoted N) with two supported releases, and the latest release of the previous major version (denoted $N-1$):

- **Latest major version** includes two software releases:
 - **Latest Release (LR):** This release provides new features. Customers are advised to use this release only for deployments that require new features and capabilities introduced in this release. LRs are typically released every 4 months.
 - **Long Term Support (LTS):** This is the most updated stable release of the current major version. This release provides bug fixes and security-related fixes only (i.e. no new features) with stability being the prime goal. LTS versions are based on LR versions and typically released every 12 to 15 months and updated approximately every 2 months. New and existing customers are encouraged to use the LTS release.
- **Previous major version** is available only as an LTS ($N-1$) release and includes bug fixes without security updates.

Notwithstanding the above, each major version will be supported for at least two years from its date of release. In addition:

- a) In the event of AudioCodes declaring that the software of a specific product is no longer being developed, AudioCodes will support only the LTS of that product.
- b) In the event of AudioCodes declaring that a specific product has reached End-of-Life (EOL), AudioCodes will support the LTS of that product, for two years from the effective date of such an announcement.
- c) In the cases of a) and b) above, such software support is limited to material bug fixes only.

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