

SmartTAP 360° Enterprise Interactions Recording & Capturing Solution

Compliance, Quality Monitoring and Malicious Call Recording



Microsoft Teams



Skype for Business



SIPREC Integration

AudioCodes SmartTAP 360° is an intelligent and secure enterprise recording solution for all voice, video and IM interactions. SmartTAP 360° enables companies to capture and index all internal and customer organizational interactions.



CAPTURE ANYWHERE

Supports internal, external and mobile interactions from both remote and federated users



RECORD EVERYTHING

Full 360° capturing of enterprise voice, video and IM interactions



SIMPLIFIED MANAGEMENT

Offers cloud, hybrid and on-premise deployments with flexible management options



"AudioCodes SmartTAP ticked all boxes for a Microsoft-compatible recording solution. Interaction recording is completely seamless with no need for user intervention. The success and ease of installation have given us the confidence to continue rolling out SmartTAP across all of our global offices."

Ian Burgess, Head of Global Infrastructure at Gazprom



Advanced Key Compliance Feature Highlights



Manual Pause/Resume
for real-time
PCI compliance recording



**Integrated announcement
server** with opt-out capability
for MiFID II compliance



**Dedicated deletion and
retention policies** with local
(national) storage capabilities
for GDPR Compliance



Audit trail of user activities,
digital signatures and
encrypted media

Compliance Recording vs. Native Collaboration Features

FEATURES	SMARTTAP 360 ^o COMPLIANCE RECORDING	BUILT-IN COLLABORATION RECORDING FEATURES
Rule-based Centralized Access & Recording	✓	✗
Automatic System Recording Supports All Call Types	✓	✗
On-premise Local Storage	✓	✗
Pre-defined Retention/Editing/Deletion Policies	✓	✗
Quality Monitoring & Management With Silent Live Monitoring Support	✓	✗
Permission-based Stop Recording	✓	✗
REST API for Analytics Services	✓	✗

Compliance Regulations Supported by SmartTAP 360^o



AudioCodes Ltd. (NASDAQ, TASE: AUDC) is a leading vendor of advanced communications software, products and productivity solutions for the digital workplace. AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for unified communications, contact centers, and hosted business services. AudioCodes offers a broad range of innovative products, solutions and services that are used by large multi-national enterprises and leading tier-1 operators around the world.

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