Product Notice #0393

Release of AudioCodes Routing Manager (ARM) Version 9.2 for General Availability

We are pleased to announce the release of ARM Software Version 9.2 (9.2.16) for General Availability!

This release includes many new features as well as resolved constraints from previous releases. For a full description of the release, click here to download the *AudioCodes Routing Manager Release Notes* from AudioCodes' website.

The software for this release is available for download from AudioCodes' Services Portal (for registered customers only).

Key Features

- The ARM Analytics API introduced in this version, enables customers to create self-service dashboards and reports using third-party analytic tools (e.g., Microsoft's Power BI and Splunk).

- ARM can now perform routing based on registration requests (i.e., SIP REGISTER messages) in addition to previously available routing based on SIP INVITE messages. It allows routing of registration requests coming from endpoints towards the required soft switch or other registers. The new functionality includes Routing Rules, Policy Studio, Test Routes and Statistical Enhancements for the SIP Register.

- ARM allows you to introduce ARM users from the repository file, in addition to the currently available options of Active Directory and local user definitions. Also, the overall number of supported users has now been extended to four million.

- ARM provides a centralized point for global credentials management of all SIP phones in a network, irrespective of which local SBC in the network the SIP phone/client is located. The SBC can now request the ARM to provide credentials for specific users. The credentials are stored in the ARM database.

- ARM increases flexibility in the flavors of the routing criteria by adding a new way of routing - Tag-based routing. In Policy Studio, the operator can assign a tag to users based on a User's Dictionary Attribute and route to different soft switches based on the tag's value. This feature can be applied to the routing of both Call and Registration messages.

- This ARM version is provided with the latest CentOS operating system (CentOS 8), including all the latest security updates. All ARM Configurator and Router elements are now based on CentOS 8.

Affected Products

AudioCodes Routing Manager (ARM)

If you have any questions, contact us at
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