

Regulatory Information

C470HD IP Phone

Warning

If operated from AC mains, the device will be inoperable when the mains power fails.

Safety Notice

The unit must be powered only by power limited Class 2 certified power adapter:

Ports	Safety Status
Ethernet / PoE /USB	ES1, PS1
DC port	ES1, PS2

Notice de Sécurité

L'unité ne peut être alimentée que par un adaptateur à puissance limitée certifié Classe 2.

Ports	Statut de sécurité
Ethernet / PoE/USB	ES1, PS1
Port DC	ES1, PS2

Warnings for Power Adapter

This unit is intended to operate from a 12V DC 2A power adapter.

To prevent fire and electric shock hazards, use a power adapter which is Class 2 LPS and complies with country local electric code regulations.

Do not use the power adapter if it is broken.

The unit and the power adapter must be used only indoors.

Avertissements concernant l'adaptateur de courant

Cette unité est destinée à fonctionner à partir d'un adaptateur de courant 12V DC 2A.

Pour prévenir les risques d'incendie et d'électrocution, utilisez un adaptateur de courant de Classe 2 LPS conforme à la réglementation du code électrique local du pays.

Ne pas utiliser l'adaptateur de courant s'il est cassé.

L'unité et l'adaptateur de courant ne peuvent être utilisés qu'en intérieur.

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Warning

- **FCC Guidelines for Human Exposure** This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.
- This product does not contain any user serviceable components and is to be used with approved antennas only. Any product changes or modifications will invalidate all applicable regulatory certifications and approvals.
- We, AudioCodes Ltd., 6 Ofra Haza Street, Or Yehuda, Israel, declare under our sole responsibility that the C470HD IP phone complies with Part 15 Subpart B of FCC CFR47 Rules. Operation is subject to the following two conditions:
 - This device may not cause harmful interference, and
 - This device must accept any interference received, including interference that may cause undesired operation
- For any questions or problems, please contact AudioCodes support at <https://www.audiocodes.com/services-support/maintenance-and-support>.

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format **US:6npiPNAN470HD**. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ45 jack should normally be used for connecting to a single line. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up
- Perform such activities in off-peak hours, such as early morning or late evening

If trouble is experienced with this equipment, for repair or warranty information, please contact AudioCodes Inc. or call +1-732-469-0880. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.


この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

Europe-EU Declaration of Conformity



Application of Council Directives	Standards to which Conformity is Declared	Manufacturer's Name	Manufacturer's Address	Type of Equipment	Model
2014/53/EU 2014/30/EU 2014/35/EU 2009/125/EC	EN 301489-1 V2.2.0, EN 301 489-17 V3.1.1 EN 300328 V2.2.2 EN 300440 V2.2.1 EN 301893 V2.1.1 EN 62311:2008 EN 55032:2015 + A11:2020 EN 55035:2017 + A11:2020 EN 61000-3-2:2014 EN 61000-3-3:2013 EN 62368:2014	AudioCodes Ltd.	Naimi Park, 6 Ofra Haza Street, Or Yehuda, 6032303, Israel	IP Phone	C470HD

I, the undersigned, hereby declare that the equipment specified above conforms to the above Directives and Standards.

	17/09/2024	Naimi Park, 6 Ofra Haza Street, Or Yehuda, Israel
Signature	Date (Day/Month/Year)	Location

Y. Sokolovsky | VP Engineering, Quality and Production


Czech	AudioCodes Ltd tímto prohlašuje, že tento C470HD je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Danish	Undertegnede AudioCodes Ltd erklærer herved, at følgende udstyr C470HD overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Dutch	Hierbij verklaart AudioCodes Ltd dat het toestel C470HD in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
English	Hereby, AudioCodes Ltd, declares that this C470HD is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Estonian	Käesolevaga kinnitab AudioCodes Ltd seadme C470HD vastavust direktiivi 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC, põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
Finnish	AudioCodes Ltd vakuuttaa täten että C470HD tyyppinen laite on direktiivin 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC, oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
French	Par la présente AudioCodes Ltd déclare que l'appareil C470HD est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
German	Hiermit erklärt AudioCodes Ltd, dass sich dieser/diese/dieses C470HD in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC, befindet.
Greek	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ AudioCodes Ltd ΔΗΛΩΝΕΙ ΟΤΙ C470HD ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Hungarian	Alulírott, AudioCodes Ltd nyilatkozom, hogy a C470HD megfelel a vonatkozó alapvető követelményeknek és 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC, irányelv egyéb előírásainak.
Icelandic	æki þetta er í samræmi við tilskipun Evrópusambandsins 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Italian	Con la presente AudioCodes Ltd dichiara che questo C750HD è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Latvian	Ar šo AudioCodes Ltd deklarē, ka C470HD atbilst Direktīvas 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lithuanian	AudioCodes Ltd deklaruoja, kad irenginys C470HD tenkina 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC Direktyvos esminius reikalavimus ir kitas sios direktyvos nuostatas.
Maltese	Hawnhekk, AudioCodes Ltd, jiddikjara li dan C470HD jikkonforma mal-htigijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Direttiva 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Norwegian	Dette produktet er i samhörighet med det Europeiske Direktiv 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Polish	AudioCodes Ltd, deklarujemy z pełną odpowiedzialnością, że wyrób C470HD spełnia podstawowe wymagania i odpowiada warunkom zawartym w dyrektywie 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Portuguese	AudioCodes Ltd declara que este C470HD está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Slovak	AudioCodes Ltd týmto vyhlasuje, že C470HD spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Slovene	Šiuo AudioCodes Ltd deklaruojā, kad šis C470HD atitinka esminius reikalavimus ir kitas 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC, Direktyvos nuostatas.
Spanish	Por medio de la presente AudioCodes Ltd declara que el C470HD cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.
Swedish	Härmed intygar AudioCodes Ltd att denna C470HD står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU, 2014/30/EU, 2014/35/EU, 2009/125/EC.

UK Declaration of Conformity



Relevant UK Statutory Instruments and their Amendments	Standards to which Conformity is Declared	Manufacturer's Name	Manufacturer's Address	Type of Equipment	Model Numbers
2016 No 1101 (The Electrical Equipment Safety Regulations 2016) 2016 No 1091 (The Electromagnetic Compatibility Regulations 2016) 2019 No. 539 (The Ecodesign for Energy-Related Products and Energy Information)	EN 301489-1 V2.2.0, EN 301 489-17 V3.1.1 EN 300328 V2.2.2 EN 300440 V2.2.1 EN 301893 V2.1.1 EN 62311:2008 EN 55032:2015 + A11:2020 EN 55035:2017 + A11:2020 EN 61000-3-2:2014 EN 61000-3-3:2013 EN 62368:2014	AudioCodes Ltd.	Naimi Park, 6 Ofra Haza Street, Or Yehuda, 6032303, Israel	VoIP System	C470HD

I, the undersigned, hereby declare that the equipment specified above conforms to the above standards.

	17/09/2024	Naimi Park, 6 Ofra Haza Street, Or Yehuda, Israel
<i>Signature</i>	<i>Date (Day/Month/Year)</i>	<i>Location</i>


Y. Sokolovsky | VP Engineering, Quality and Production

Europe-EU RoHS Declaration of Conformity

Application of Council Directives	Standards to which Conformity is Declared	Manufacturer's Name	Manufacturer's Address	Model
2011/65/EU 2015/863/EU	EN IEC 63000:2018	AudioCodes Ltd.	Naimi Park, 6 Ofra Haza Street, Or Yehuda, 6032303, Israel	C470HD

I, the undersigned, hereby declare that this declaration of conformity is issued under the sole responsibility of AudioCodes Ltd and that the products listed above conforms to Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment and its amendments.

This declaration refers to all commercial configurations of the product identified in the Model Numbers column above.

	17/09/2024	Naimi Park, 6 Ofra Haza Street, Or Yehuda, Israel
<i>Signature</i>	<i>Date (Day/Month/Year)</i>	<i>Location</i>

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UK RoHS Declaration of Conformity



UK Statutory Instrument	Standards to which Conformity is Declared	Manufacturer's Name	Manufacturer's Address	Model Numbers
2012 No. 3032	EN IEC 63000:2018	AudioCodes Ltd.	Naimi Park, 6 Ofra Haza Street, Or Yehuda, 6032303, Israel	C470HD

I, the undersigned, hereby declare that this declaration of conformity is issued under the sole responsibility of AudioCodes Ltd. and that the products listed above conforms to the UK S.I. Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and its amendments.

This declaration refers to all commercial configurations of the product identified in the Model Numbers column above.

	17/09/2024	Naimi Park, 6 Ofra Haza Street, Or Yehuda, Israel
<i>Signature</i>	<i>Date (Day/Month/Year)</i>	<i>Location</i>

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