Product Notice #0400

GA Release of AudioCodes SmartTAP 360º Live Recording Solution
-- Version 5.3 --

AudioCodes is pleased to announce the release of Version 5.3 for SmartTAP 360º Live recording solution.

This update includes many new and exciting features. Some of the key features are listed below. For a full description of this release, you can download the Release Notes from AudioCodes website.

SmartTAP 360º Live is officially certified as an on-premises call recording or customer AZURE subscription solution for Microsoft Teams customers. The solution has been tested and verified to provide the quality, compatibility, and reliability that organizations and customers expect from Microsoft solutions, backed by best-in-class product maintenance, service operations, and support.

Certified for Microsoft Teams

Key Features

- Microsoft Teams video call recording support has been added to SmartTAP 360° Live. It's now possible to record peer-to-peer and group video calls as well as video calls with screen sharing.

- SmartTAP 360° Live now records Instant Messaging for Microsoft Teams users (Beta version of the feature by Microsoft).

- SmartTAP 360° Live can be added to Microsoft Teams clients as a Teams App that includes On-demand recording buttons and an access tab to the full application with user Single Sign-on (SSO).

- Low capacity specifications for the SmartTAP Server and Teams Bot cluster are now available for managing recordings in deployments consisting of a small number of Microsoft Teams users and concurrent calls.

Affected Products

SmartTAP 360º Live

End-of-Service (EOS)

- This Product Notice is also a formal notification that SmartTAP 360° Version 4.1.1 will reach EOS on 30 June 2021, and Version 4.2 will reach EOS on 31 December 2021.

- Adobe Flash player is no longer supported; SmartTAP Live Call Monitoring player has been updated to HTML5 starting from Version 5.x.

Software Updates and Installations

SmartTAP 360º Live installation and upgrades must be performed only by AudioCodes Services Team or AudioCodes Certified Partners. Please contact your Sales Account Manager or AudioCodes Support for more information at https://www.audiocodes.com/services-support/maintenance-and-support.

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You can subscribe for notifications on SmartTAP 360º software updates in the AudioCodes Services Portal https://services.audiocodes.com. To subscribe to notifications, under "My Profile" settings for your support account, select the "Manage Update Subscriptions" field.