

Product Notice #0410



CRMX Module Component Replacement for AudioCodes Mediant™ 1000B SBC and Gateway

This Product Notice is an official announcement by AudioCodes that the hardware revision of the CRMX module, which is housed in the Mediant 1000B E-SBC & Gateway, was updated due to one of its components reaching End-Of-Life (EOL) status.

The new CRMX hardware revision module can be identified by it no longer having a WAN port (which was covered by a metal plate).

This new module is compatible with existing Mediant 1000B chassis and modules, and with the following software versions (and later):

Version 7.2:

LTS: 7.20A.258.354LR: 7.20A.260.005

Version 7.4 (LR): 7.40A.002.007

Affected Date

From May 2021, the Mediant 1000B E-SBC & Gateway will be shipped with the new CRMX hardware revision.

Affected Products

Mediant 1000B E-SBC and Gateway



If you have any questions, contact us at https://www.audiocodes.com/corporate/offices-worldwide AudioCodes Ltd. | 1 Hayarden Street | Airport City | Lod | Israel | +972-3-976-4000