Mobile Connect Powered by Tango Networks

Mobile Connect Powered by Tango Networks for Microsoft Teams

For End-Customer IT Admins

Version 1.0





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Abbreviations and Terminology

Each abbreviation, unless widely used, is spelled out in full when first used.

Related Documentation

Document Name

Document Revision Record

LTRT	Description
31205	Initial document release.

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1 Introduction

This document is intended for the Microsoft Teams IT administrator of the subscribers belonging to the end-customer.

2 Microsoft Teams Administrator

This section describes the procedures that the Microsoft Teams administrator needs to perform. These procedures are done in the Teams Admin Center.

The Teams Admin must make sure that the following are fulfilled prior to end user onboarding of the Mobile Connect service:

- Verify user access to Microsoft SIP Gateway. The Calling Policy assigned to users must have SIP devices can be used for calls enabled.
- Verify users have Teams calling plan and DID.
- Configure access to the Tango Extend Provisioning app in Teams:
 - Ensure that the Extend app is set to **Allowed**.
 - Review app permissions and provide consent.
 - Define Permissions policies to control access to the Extend app.
 - (Optional) Setup policy to control installed and pinned apps.
- Verify that the end-user has a compatible mobile device that is carrier unlocked:
 See <u>Supported Phones Tango Networks</u> for supported devices.

2.1 Verifying User Access to Microsoft SIP Gateway

The following procedure describes how to verify that Microsoft SIP Gateway is available for your organization.

To verify user access to Microsoft SIP Gateway:

- 1. Sign into the <u>Teams admin center</u>.
- In the navigation pane, expand Teams devices and check if the SIP devices item is listed under it. If yes, the SIP Gateway service is enabled for your organization. If no, continue to Step 3 to enable SIP Gateway for Teams users.

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2.1.1 Enabling SIP Gateway for Teams Users

The following procedure describes how to enable SIP Gateway for your Teams users.

To enable SIP Gateway for Teams users:

- 1. In the navigation pane of Teams admin center, expand Voice, and then click Calling policies.
- Select Manage policies, and then select the appropriate calling policy assigned to users or, if necessary, create a new calling policy and assign it to the required users.
- 3. Click the toggle button to turn on the SIP devices that can be used for calls.
- 4. Click Save.



2.1.2 Assigning a Specific Teams Calling Policy to Users

The following procedure describes how to assign a specific Teams Calling Policy to a user.

To assign Calling Policy to Teams users:

- 1. In the navigation pane of Teams admin center, expand Users, and then click Manage users.
- 2. On the page, select the user to update.
- 3. Select the Policies tab, and then click Edit.
- 4. Select the appropriate Calling Policy, and then click **Apply**.

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2.2 Verifying Users have Teams Calling Plan and DID

Verify that users have an Operator Connect or Direct Routing number type and DID.

To verify users have Calling Plan and DID:

- 1. In the navigation pane of Teams admin center, expand Users, and then click Manage users.
- 2. On the page, select the user to update.
- **3.** Select the **Account** tab, and then verify that there is an assigned phone number and that the phone number type is one of the following:
 - Operator Connect
 - Direct Routing



2.3 Configuring Access to Tango Extend Provisioning App

2.3.1 Ensuring Extend App is "Allowed"

To ensure Extend app is "Allowed":

- 1. In the navigation pane of Teams admin center, expand **Teams apps**, and then click **Manage apps**.
- 2. In the 'Search by name' box on the right side of the page, type "Extend".
- 3. From the resultant search list, click the **Extend** app.
- 4. Verify that the 'Status' field is switched to Allowed.

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Do **NOT** install the Extend app for everyone, unless the entire organization will be using the service and there are enough resources (eSIMs) available. Instead, follow the instructions in the next section to control which users are entitled to the Extend service

2.3.2 Control Entitlement to Extend for Teams Service

You can control which users can access the Extend app, as described in the following procedure.

To control access to Extend:

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- 1. In the navigation pane of Teams admin center, expand **Teams apps**, and then click **Manage apps**.
- 2. Select the Users and groups tab.
- **3.** Under the Available To group, click the **Edit availability** button; a dialog box appears on the right pane.
- 4. From the 'Available to' drop-down list, select **Specific users and groups** to control entitlement to the Extend for Teams service.
- 5. Select the users and/or groups, and then click **Apply**.

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		No one	Specific users or groups
Everyone Everyone can install this app, including people in my organization	n, guests, and external users.	Nobody can install or	use this app.
Make this app available so users can install and use it.		Apply Cance	21

2.3.3 Consenting to Extend App Permissions

To consent to app permissions:

- 1. In the navigation pane of Teams admin center, expand **Teams apps**, and then click **Manage apps**.
- 2. In the 'Search by name' box on the right side of the page, type "Extend".
- 3. From the resultant search list, click the Extend app.
- 4. Select the **Permissions** tab.
- 5. Click the **Review permissions and consent** button.
- 6. Provide or select your Teams admin user credentials; a pop-up dialog box appears.
- 7. Review the required permissions and then click the Accept button.

App permissions	Microsoft
Receive messages and data that I provide t	mikebishop@tango-networks.com
 Access my profile information such as my i preferred language. 	Permissions requested Review for your organization
Org-wide permissions	C Extend Tango Networks 😨
This app has been granted consent for some p	This app would like to:
details.	Sign in and read user profile
As an admin you can review and accept the perm	V Read all users' full profiles
users in your organization. You would do this so i permissions for the app individually when the ap	If you accept, this app will get access to the specified resources for all users in your organization. No one else will be prompted to review these permissions.
Use the below button to grant admin consent. Le	Accepting these permissions means that you allow this app to use your data as specified in their terms of service and privacy statement. You ca change these permissions at https://myapps.microsoft.com. Show details
	Does this app look suspicious? Report it here

2.3.4 Defining Permissions Policies for Access to Extend App

To control user access to the Extend service, it is required that access to the Extend app be limited to only those users requiring the service. Therefore, use Permission policies to control access to the Extend app.

The following procedure uses an example that restricts access using the "Global (Org-wide default)" policy.

To define access permissions to Extend app:

- 1. In the navigation pane of Teams admin center, expand **Teams apps**, and then click **Permission policies**.
- 2. Select Global (Org-wide default).
- 3. From the 'Third-party apps' drop-down list, select **Block specific apps and allow all others**.
- 4. Click the **Block apps** button.
- 5. In the 'Search by name' field, type "Extend", and then click **Add**.
- 6. Click the **Block** button to confirm the app(s) to block.
- 7. Click the **Save** button.

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⊘ Allow all apps ∨	Extend Tango Networks	×
Third-party apps		
nouse which realls apps published by a third-party that can be installed by your users.		
Block specific apps and allow all others		
Add apps that you want to block.		
Block apps		
Apps list can't be empty.		
Custom anns		
Choose which custom apps can be installed by your users.		

2.3.5 Creating and Assign App Setup Policies

To create app setup policies:

- 1. Move up.
- 2. Click the Save button.

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- 3. In the navigation pane of Teams admin center, expand Users, and then click Manage users.
- 4. Select the user whose policies you need to update.
- 5. Select the **Policies** tab, and then click the **Edit** button.
- 6. Select the Teams user with e-Sim.
- 7. Click the **Apply** button.

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