audiocodes

Product Notice #0485

End-of-Support for AudioCodes SmartTAP 360° Live in Microsoft Lync 2013 Environments

This Product Notice is a formal announcement by AudioCodes that SmartTAP 360° Live deployed in Microsoft Lync 2013 (all editions – SDK and Standard) environments has reached End-of-Support (EOS) status.

Effective Date

April 11, 2023 (aligned with Microsoft's End Support Date for Lync 2013). Integration specific support is limited to workarounds, if possible.

Product Migration

Customers are encouraged to integrate their SmartTAP 360° solution into a Microsoft Teams or Skype for Business 2019 environment (SmartTAP Teams, SmartTAP SIPRec, or SmartTAP Skype for Business), which offers enriched features, scalability, simplified integrations, managed services, and a more reliable experience to end users.

For more information, please contact your local sales representative.

Affected Products

- SmartTAP 360° Live in Microsoft Lync 2013 Environments

Announcement Date

December 5, 2022