

Product Notice #0533



Live Platform UMP Module Version 8.0.515 for Direct Routing and Operator Connect

This Product Notice is a formal announcement of the release of AudioCodes Live Platform UMP Version 8.0.515.

This release includes many new and exciting features for both the Direct Routing and Operator Connect Services. Functionality has been implemented for both Web UI and REST API interfaces. The release includes new features for both the Live UMP Multitenant portal used for managing multiple customers and the Tenant level portal for individual customers. For detailed information, refer to the [Release Notes](#) and user’s manuals:

- [End Customer User's Manual](#)
- [Channel User's Manual](#)
- [Service Provider User's Manual](#)

Note: Live Platform Monitoring Portal, which is used, for example, for alarms, voice quality and call monitoring, will be released separately.

For any enquiries or support, please contact AudioCodes [Maintenance and Support](#).

New Features

- REST API enhancements for both Direct Routing and Operator Connect functionality (see [Release Notes](#) for more information).
- **Direct Routing main features:**
 - Reordering of Tenant management menu.
 - Support for User Type Resource account in User grid for auto attendants or call queues, and the ability to assign telephone numbers to this account.
 - Live Essentials End Customers can now access Live Portal using their Microsoft Tenant ID.
 - New licenses count for Essentials Customers, using their E164 prefixes on the Site Locations page.
 - Easy onboarding of new sites (SIP connections) using scripts to create Voice routes and IP Groups using new 'site name'.
 - Enhanced Teams Users data export to Excel / CSV capabilities in the Customer Portal Users page. For example, you can export a list of users with a specific filter. This feature complements the Teams Migration process using 'Lifecycle management'.
 - Email Invitation Settings. This template can be used to design the Invitation email that is sent to the Customer Admin, including the link to the Token Invitation wizard.The User License menu is now visible for End Customers in Live Portal (read-only).
- **Operator Connect main features:**
 - Service Providers or Channel Operators can create Consentless leads for end customers. This method can be used instead of the customer consenting to their desired partner operator via the Operator connect Marketplace in their Teams Admin Center.
 - Service Providers can assign leads to channels. When the channel operator logs into the Live Portal, only leads that are assigned to them are displayed.
 - Channel Operators can create leads, create customers from the leads, and then upload numbers to these customers.
 - During 'Number Upload', Additional Usages for 'FirstPartyAppAssignment', when Usage is configured to 'CallingUserAssignment'.Improved method for releasing numbers ('unassigning numbers') from customer tenant users. This method removes the need to ask customers.

Effective Date

May 16, 2024

Affected Products

Live Platform UMP Module for Direct Routing and Operator Connect

Announcement Date

May 16, 2024



If you have any questions, contact us at
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