



# New Software Update for Live Platform UMP-365 -- Version 8.0.517.218 --

## Product Notice #0574

We are pleased to announce the release of AudioCodes Live Platform UMP-365 Patch Version 8.0.517.218!

This patch version includes a fix for Replication functionality. The patch release is implemented for both the Live Platform UMP-365 Multitenant portal used for managing multiple customers, and the Tenant level portal for individual customers.

The fix resolves an issue regarding the Edit User functionality that was rendered unusable due to a global change made by Microsoft. Another fix resolves an issue where the ExecutionError message would append other non-related messages into the same message, resulting in very large error messages containing unrelated data.

**Note:** This patch version only replaces Tenant replication components; the main components of UMP-365 remain unchanged. For any enquiries or support, please contact AudioCodes [AudioCodes Maintenance and Support](#).

## Fixed Features

- **Edit User functionality restored:** The UPN is now correctly used as the -Identity parameter in Queued Changes cmdlets.
- **Replication functionality:** Fixed issues affecting the CacheSync and CacheSrv services.
- **ExecutionError message corrected:** The system no longer appends previous error messages into the message.
- **Version display fixed:** After upgrade, the correct version number (8.0.517.218) is now displayed instead of 8.0.517.120.

## Affected Products

Live Platform UMP-365 Module for Direct Routing Versions 8.0.516 and 8.0.517 for:

- Direct Routing Hosted Essentials Plus
- Direct Routing Hosted Pro
- Operator Connect Hosted Essentials Plus
- Operator Connect Hosted Pro Tenant

## Announcement Date

September 16, 2025



If you have any questions, contact us at  
[www.audiocodes.com/corporate/offices-worldwide](http://www.audiocodes.com/corporate/offices-worldwide)