



Hardware Configuration Update for Mediant 800 with 2 E1/T1 Interfaces

Product Notice #0577

This Product Notice is an official notification by AudioCodes regarding a hardware configuration change for Mediant 800 Media Gateways ordered with two E1/T1 interfaces.

Effective **immediately**, Mediant 800 units with two E1/T1 interfaces will no longer include the option to upgrade to four E1/T1 interfaces. This update is due to a shortage of a critical hardware component required for the four E1/T1 upgrade option.

Customers who require a Mediant 800 with two E1/T1 interfaces that can later be expanded to four E1/T1 interfaces are advised to contact their AudioCodes sales representative for further assistance.

Note: Mediant 800 units with four E1/T1 interfaces are not affected by this change.

Effective Date

Immediate

Affected Products

This change affects the following Customer Part Numbers (CPNs):

- M800C-V-2ET4S
- M800C-2ET4S
- M800C-2ET4S-AIGES
- M800C-2ET4S-A2GES

Announcement Date

November 6, 2025



If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide