audiocodes

Release of One Voice Operations Center (OVOC) Version 8.4.3566 for General Availability

Product Notice #0583

AudioCodes is pleased to announce the release of OVOC Software Version 8.4.3564 (8.4.3500) for General Availability (GA)!

For a full description of this release, click here to download the OVOC *Release Notes* from AudioCodes website.

The software for this release is available for download from AudioCodes Services Portal at https://services.audiocodes.com (registered customers only).

Main Features

- **New OVOC Bare Metal Appliance (HP Gen12):** OVOC is now available as a dedicated bare-metal appliance, based on HPE Gen12 hardware.
  - **Why it matters:** This platform delivers large-capacity, high-performance monitoring and management for service-provider-scale environments, with performance comparable to our Service Provider single-server SKU. Ideal for high CPS/CAPS environments and large, multi-site SBC fleet.
  - **Support policy:** Delivered as an AudioCodes-approved appliance.
- **Enhanced Alarm Forwarding Capabilities and Filtering:**
  - Filtering multiple sources instead of a single source.
  - Forwarding journal records to Syslog.
- **Support for SBC Version 7.6.300 and New SBC Devices:** Ensures parity with the latest AudioCodes SBC software.
- **Calls List Filter Enhancements:** Faster troubleshooting with expanded filtering and usability updates.
- **Password Complexity and Security Updates:** Hardened defaults and enterprise policy alignment.
- **Device Manager Enhancements:**
  - New templates and UI improvements.
  - Support for RXV200 bundle with touch screen.

Affected Products

One Voice Operations Center (OVOC)

Announcement Date

January 6, 2026