audiocodes

Product Notice #0513

End-of-Support (EOS) for SmartTAP 360° Version 5.2

This Product Notice is a formal announcement by AudioCodes that SmartTAP 360° Version 5.2 has reached End-of-Support (EOS) status.

No further scheduled maintenance releases or fixes will be provided for this version. For major software versions later than 5.2, AudioCodes will continue providing bug fixes and new features. To benefit from these bug fixes and new features, Customers are encouraged to upgrade their SmartTAP 360° software to the latest software version. Software updates for SmartTAP 360° are available to Customers who have valid AudioCodes support coverage (e.g., ACTS).

Note: SmartTAP 360° installation and upgrades must be performed only by AudioCodes Services Team or AudioCodes Certified Partners. Please contact your Sales Account Manager or AudioCodes Support for more information.

Effective Date

December 1, 2023

Affected Products

SmartTAP 360°

Subscribe for Notifications on SmartTAP 360° Software Updates

If you have AudioCodes support coverage, you can subscribe for notifications on SmartTAP 360° software updates in AudioCodes Services Portal at https://services.audiocodes.com.

To subscribe, log in to the Services Portal, from your user account name (top-right corner), choose My Profile, and then click Manage Update Subscriptions. To download software, select the Software Downloads tab, and then search for the required SmartTAP 360° software.

Announcement Date

October 12, 2023.