# Product Notice No. 0179

## End-of-Support Announcement for SmartTAP Software Version 1.8.x

**Notice Subject:**

End-of-Support (EoS) announcement for AudioCodes SmartTAP Software Version 1.8.x.

**Notice Date:**

June 19, 2013

**Notice Effective Date:**

June 19, 2013

**Affected Product Family and Part Numbers:**

■ SmartTAP 1.8.x Call Recording software

**Notice Details:**

This Product Notice is a formal notification by AudioCodes that **SmartTAP Software Version 1.8.x** has reached End-of-Support (EoS) stage. Thus, no further scheduled maintenance releases or fixes will be provided for this version.

Customers with a valid support agreement are encouraged to upgrade (for free) to SmartTAP Version 2.2.0 or later. This migration to the latest version will ensure continued support and access to the latest feature enhancements and bug fixes. Customers should contact Technical Support to schedule migration to a supported platform.

AudioCodes software releases are normally supported during two (2) subsequent releases of software versions and for a minimum of two (2) years from the initial release date. Additional software support may be provided to specific customers, based on sales agreements, on a case-by-case basis.

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