

# Product Notice No. : 0193

## Activating Session Experience Manager (SEM) License Key

### Notice Subject:

Starting from SEM Version **6.6.193** for Mediant and MediaPack **1xx** products from firmware Version **6.60A.241.011**, SEM licensing will no longer be activated on the device level, but instead be activated on the SEM server.

### Affected Products:

- SEM
- Mediant 4000 E-SBC
- Mediant 3000
- Mediant 2600 E-SBC
- Mediant 2000
- Mediant 1000
- Mediant 1000 Gateway and E-SBC
- Mediant 1000 MSBR
- Mediant 850 MSBR
- Mediant 800 MSBR
- Mediant 800 Gateway and E-SBC
- MediaPack Media Gateways MP-112 (FXS), MP-114 (FXS and FXO), MP-118 (FXS and FXO), MP-124 (FXS)

### Notice Date:

December, 2013

### Notice Effective Date:

December, 2013

## Notice Details:

Starting from SEM Version 6.6.193 for Mediant and MediaPack 1xx products from firmware Version 6.60A.241.011, SEM licensing is now activated on the SEM server, instead of on the device.

For each new SEM purchase, a SEM Licensing Key Activation form will be attached to the order acknowledgement e-mail or can be downloaded from the AudioCodes Web site Services and Support web page <http://www.audiocodes.com/filehandler.ashx?fileid=4207724>. This form must be filled in by the customer and sent back to AudioCodes. AudioCodes will then send the customer a SEM License key file according to the information provided in the form.

This notice is relevant for customers who order the following catalog part numbers:

| Licensing Type          | Catalog P/N         |
|-------------------------|---------------------|
| Server Level Licensing  | SEM/SERVER          |
|                         | SEM/VMWARE          |
| Probe Level Licensing   | SW/SEM/PROBES/100   |
|                         | SW/SEM/PROBES/500   |
|                         | SW/SEM/PROBES/1000  |
|                         | SW/SEM/PROBES/5000  |
| Session Level Licensing | SW/SEM/CS/500       |
|                         | SW/SEM/CS/1000      |
|                         | SW/SEM/CS/2000      |
|                         | SW/SEM/CS/4000      |
|                         | SW/SEM/CS/10000     |
|                         | SW/SEM/CS/25000     |
| Migration Packs         | EMS/UPG/SEM-EMS/SRV |
|                         | EMS/UPG/SEM-EMS/VMW |

Full description of the SEM part numbers can be found in the Price Book Version 4.6.11 and later.



**Note:** Backward Compatibility: Mediant and MediaPack 1xx devices which currently use a device level SEM Feature Key, will still be able to integrate with SEM server using SEM Version 6.6.193 or later. This compatibility also includes scenarios where Mediant and MediaPack 1xx devices are upgraded to a later firmware version.