Product Notice No. 0199

AudioCodes Releases a New SCOM 2012 Management Pack for AudioCodes Devices

Notice Subject:

Release by AudioCodes of new Management Pack Version 1.0.2.3 for Microsoft System Center Operation Manager (SCOM) 2012.

Notice Date:

February 4th, 2014

Notice Effective Date:

Immediate

Affected Products

- Mediant 4000 SBC
- Mediant 3000 Gateway and E-SBC
- Mediant 2600 E-SBC
- Mediant 2000 Media Gateway
- Mediant 1000 Media Gateway
- Mediant 1000B Gateway and E-SBC
- Mediant 1000B MSBR
- Mediant 800 MSBR
- Mediant 800B Gateway and E-SBC
- MediaPack Media Gateways MP-124 (FXS)
- MediaPack Media Gateways MP-118 (FXS and FXO)
- MediaPack Media Gateways MP-114 (FXS and FXO)
- MediaPack Media Gateways MP-112 (FXS)

Notice Details:

AudioCodes has released a new Management Pack for Microsoft System Center Operation Manger (SCOM) 2012. The new Management Pack for SCOM 2012 can be installed on both the Window server 2008 and Window server 2012 platforms. The Management Pack allows the SCOM to monitor AudioCodes devices through SNMP. The functionality provided through the Management Pack includes discovery, health states, alerts, performance monitoring counters and run tasks.

The new Management Pack and the updated User's Guide (*AudioCodes SCOM Management Pack User's Guide Ver. 1.0.2.x*) can be downloaded from the AudioCodes website (free of charge for registered users) at http://www.audiocodes.com/solutions/microsoft/management-tools.

The new Management Pack includes the following features:

- Support for the Mediant 2600 E-SBC
- Improved auto-discovery options
- New supported performance monitoring counters
- New supported SNMP traps
- New configuration guidelines for optimizing the SCOM server load for AudioCodes Management Pack-related functional items (Discoveries, Monitors and Rules)