

Product Notice #0209

End-of-Life Announcement for SmartTAP™ Servers

Notice Subject

AudioCodes[™] announces End-of-Life (EOL) for its' SmartTAP servers.

Notice Date

April 13, 2014.

Notice Effective Date

May 1, 2014.

Affected Products

SmartTAP Call Recording Solution

Notice Details

This Product Notice is a formal notification by AudioCodes that the servers for its' SmartTAP Call Recording solution are now considered EOL. SmartTAP will continue to be offered as a software solution. Customers with active support agreements are not affected by this notice.

The Last-Time Buy (LTB) date is August 30, 2014. In other words, customers can still order these products until this specified date. However, please place your LTB order as soon as possible in order to avoid a lengthy lead time causing unnecessary delay in delivery.

Product Migration or Replacement

To align with our customers' buying preferences, the SmartTAP software solution can be deployed on commercial off-the-shelf (COTS) servers or on AudioCodes Open Solution Network (OSN) server integrated in certain AudioCodes Mediant product series. Pre-installation on AudioCodes supplied commercial servers is being discontinued in recognition of customers' need to select a server that conforms to their existing infrastructure.

International Headquarters

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Affected Part Numbers

This EOL applies to the following catalog part numbers (CPN):

CPN	Description
930-0002-005	XPRESS SERVER
930-0002-001	SMB SERVER
930-0002-002	SME SERVER
930-0002-003	ENT SERVER
930-0001-004	EXP CHASSIS
940-0001-001	NFR SmartTAP Technical training kit (IP Only)
940-0001-003	NFR SmartTAP Technical training kit (Hybrid)



Note: All other SmartTAP CPNs, including those bundled with AudioCodes Gateways, are not affected by this EOL notice.

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