

Product Notice #0254

Mediant 9000 and Mediant SE/VE SBC Upgrade Procedure from Version 6.8 to 7.0

Notice Subject

Instructions for upgrading AudioCodes' Mediant 9000 and Mediant SE/VE family of Session Border Controllers (SBC) from Version 6.8 to Version 7.0.

Notice Date

September 16, 2015

Notice Effective Date

September 16, 2015

Affected Product Family / Part Numbers

- Mediant Server Edition (SE) SBC
- Mediant Virtual Edition (VE) SBC
- Mediant 9000 SBC

Notice Details

This Product Notice provides important instructions for Customers wishing to upgrade their AudioCodes product (see Affected Product Family above) from Version 6.8 to Version 7.0.

Due to enhanced security support introduced in Version 7.0, the size of the Software Version file (.cmp) was increased compared to that of Version 6.8. To enable products running Version 6.8 to process this large file when upgrading to Version 7.0, a special upgrade procedure must be done in order to accommodate for this file size:

To upgrade from Version 6.8 to Version 7.0:

1. Configure the device to allow the handling of large .cmp file sizes:
 - a. Create an ini file that contains the following two lines:

```
BSPMAXCMPFILESIZE = 150
initialshellcommand = 'HideAndNotBurn; RunOnTheFly; ForceRunAll;
*/ResetWebServer RESET'
```
 - b. In the Web interface, open the Load Auxiliary Files page (**Maintenance** tab > **Software Update** menu > **Load Auxiliary Files**).
 - c. Click the **Browse** button corresponding to the ini file type, navigate to the folder in which the file is located, select the ini file, and then click **Open**.
 - d. Click the **Load File** button to upload the file to the device.
2. Upgrade the device according to the software version currently running on the device:
 - **Software Version earlier than 6.80A.285:**
 - i. Upgrade the device to Version 6.80A.285.
 - ii. Upgrade the device to Version 7.00A.029.503 or later.
 - **Software Version 6.80A.285 or later:**
 - i. Upgrade the device to Version 7.00A.029.503 or later.



Note: The procedure is applicable to devices in Standalone or High-Availability (HA) mode.

Software version files can be downloaded from AudioCodes Web site at <http://www.audiocodes.com/downloads>.