

# **Product Notice #0259**

# Updating AudioCodes One Box 365<sup>™</sup> Pro/Enterprise Editions to HP Service Pack for ProLiant Version 2015.10.0

# **Notice Subject**

AudioCodes One Box 365 Pro and Enterprise Editions update procedure to Hewlett Packard (HP) Service Pack for ProLiant (SPP) Version 2015.10.0.

# **Notice Date**

November 18, 2015

# **Notice Effective Date**

Immediate

# **Affected Products**

- AudioCodes One Box 365 Pro Edition (based on HP servers)
- AudioCodes One Box 365 Enterprise Edition (based on HP servers)

## **Notice Details**

HP has recently announced a new Service Pack (Version 2015.10.0) for its ProLiant (SPP) line of servers, which are used by AudioCodes' One Box 365 Pro and Enterprise Editions. This Product Notice provides step-by-step instructions on how to update the One Box 365 Pro and Enterprise Edition servers with this new HP SPP version.

HP SPP is a systems software and firmware solution delivered as a bootable ISO image file. The solution uses HP Smart Update Manager (HP SUM) as the deployment tool and is tested on supported HP ProLiant servers. HP SPP Version 2015.10.0 includes several firmware fixes and server drivers' updates that improve server performance. For a full description of HP SPP Version 2015.10.0, please refer to its Release Notes at

https://ftp.hp.com/pub/softlib2/software1/doc/p1205445419/v113400/2015.10.0-SPPReleaseNotes.pdf.

AudioCodes Inc. 27 World's Fair Drive, Somerset, NJ 08873 Tel: +1-732-469-0880 Fax: +1-732-469-2298

#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040



### **Update Procedure**



**Note:** It is recommended to perform the HP SPP update after business hours as the system may require a server restart, affecting currently active traffic.

- 1. Download the new HPP SPP version from AudioCodes' Web site (you must be a registered user):
  - a. Navigate to http://www.audiocodes.com/library.
  - b. On the sidebar, click Product Documentation & Software.
  - c. From the Type drop-down list, select **Software**.
  - d. From the Product Family drop-down list, select AudioCodes One Box 365.
  - e. From the Product drop-down list, select **AudioCodes One Box 365 Pro and Enterprise Editions**; the *HP SPP 2015.10.0* link is displayed.
- 2. Click the link, accept the SLA, and then download the *\*.iso* file to a temporary folder on your PC.
- 3. Open a remote connection with the One Box 365 HP host server, using Remote Desktop.
- 4. Copy the downloaded *\*.iso* file to a temporary directory on the One Box 365 HP server.
- 5. Right-click the file, and then from the shortcut menu, choose **Mount**:



A new DVD drive opens.

#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040



6. Right-click the *launch\_hpsum.bat* file, and then from the shortcut menu, choose **Run as** administrator:

🥹 l 💽 📗 = l	Application	1 Tools	DVD Drive (G:) SPP2015100			
File Home Share	View Manag	je				~ <b>(</b> )
🍥 💮 ▽ ↑ 💽 ► Th	is PC 🔸 DVD Drive (G:) S	SPP2015100			~ ¢	Search DVD Drive (G:) SPP201 🔎
🗼 Downloads  🛆	Name	•	Date modified	Туре	Size	
🖳 Recent places	퉬 _autorun		9/21/2015 5:00 P	M File folder		
🌉 This PC	📕 compaq		9/21/2015 5:05 P	M File folder		
🖵 C on ISR1217-334	J DOD		9/21/2015 5:01 P	M File folder		
P 0 on ISR1217-334	EULA		4/28/2015 1:58 P	M File folder		
Desktop	퉬 hp		9/21/2015 5:02 P	M File folder		
Documents Downloads	🍌 hp_manifest		9/21/2015 6:25 P	M File folder		
E on ISR1217-334	🍌 hp_restful_api		9/21/2015 7:57 P	M File folder		
🖵 G on ISR1217-334	pxe		9/21/2015 8:05 P	M File folder		
Music	usb		9/21/2015 8:06 P	M File folder		
Pictures	👅 xml		9/21/2015 7:42 P	M File folder		
Windows (C)	Contents		9/21/2015 7:42 P	M HTML Document	391	I KB
Data (D:)	S launch_hpsun	Open	015 7:57 P	M Windows Batch File	1	I KB
Recovery (E:)	Iaunch_hpsun	Edit	015 7:57 P	M SH File	1	I KB
🚗 Removable Disk (	EADINE	Print	015 1.50 P	W THINE Document	,	
DVD Drive (G:) SP	6	Run as administrator				
_autorun		Send to	•			
16 items 1 item selected	39 bytes	Сору				
	-	Create shortcut				
		Properties				

A new console opens which starts copying the files:



#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040



7. After all files have been copied from the ISO file to the server operating system, Internet Explorer<sup>®</sup> launches on its own:



8. Select the Use recommended security... option, and then click OK; The following page appears:

F	http://localhost:6300	1/index.html 🔎 🗝 🖒	🧑 HP Smart Update Manager 🗙			
🥢 HP Smart Update Manager 7.4.0 ∨					2 .	
	GENERAL O	PTIONS	DEPLOYMENT TYPES			
	Home L Activity il B N N N	ocalhost Guided Update LO Federated Update Baseline Library Iodes Iode Groups	Enclosures Servers Switches VM hosts Moonshot	art Update Man	ager	^
			Virtual Connect	otion		
		123			20	
		Localhost Guided I	Update Baseline Library	Nodes	iLO Federated Update	
		Simplified deploym in three steps	ent Manage firmware and system software baselines	Manage, analyze, and deploy updates to nodes	Scalable update powered by ILO Federation	
						~
					Copyright © 200	06, 2015 Hewlett-Packard Development Company, L.P.

AudioCodes Inc. 27 World's Fair Drive, Somerset, NJ 08873 Tel: +1-732-469-0880 Fax: +1-732-469-2298

#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040



Ш

9. Select the Localhost Guided Update option; the following page appears:

Localhost Guided Update	?
	^
Select deployment mode	
Automatic mode will inventory and deploy all applicable updates without user interaction on the system running HP SUM.	
Mode	
Mode O Interactive Image Automatic	
Baseline selection	
(Optional) Select an already added baseline and/or additional package to apply to this node. The location from where HPSUM is running is used as the default.	
Current baseline selected	
Current additional package	
Assign different baseline	·
OK Ca	ancel

10. Select the **Automatic** option, and then click **OK**; the following page appears:



#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040



11. Click **OK** to confirm update process; the upgrade process starts:

le <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp	
P Smart Update Manager 7.4.0 V	<b>≜ ≜</b> ′
Localhost Guided Update	
04	
Step 1 Step 2 Step 3 Inventory Review Deployment	
Inventory of baseline and node	
Inventory of baseline	
HP Service Pack for ProLiant Inventory completed     Total components 1291	
▼ Inventory of Localhost	
localhost Inventory in Performing self inventory on cp026783.exe HP D2600/D2700 6Gb SAS Disk Enclosure for Windows.	ROM Flash Component
· •	
Abort Start Over	

When the update process finishes ("Deployment completed"), a list of all the upgraded components is displayed:

( ) ( ) http://localhost:63001/index.html#/guided-upd タマ で  し  Localhost Guided Update ×			<u> </u>
(µ) HP Smart Update Manager 7.4.0 ∨			₽ = ?
Localhost Guided Update			
			Actions 🗸
Step 1 Step 2 Step 3 Inventory Review			
Deployment			
Iocalhost Deployment completed     Deployment done.     Search			
L Component Package	Deployment status	Log	
cp020624 HP ProLiant Smart Array SAS/SATA Controller Driver for Windows Server 2012 x64 Edition	Success.	View log	
Start Over Abort Reboot			

12. Reboot the server.



#### International Headquarters

1 Hayarden Street, Airport City, Lod 7019900 P.O. Box 255, Ben Gurion Airport, Israel, 7019900 Tel: +972-3-976-4000 Fax: +972-3-976-4040