



End-of-Sale for OVOC on a

Dedicated Hardware Server

Product Notice #0547

This Product Notice is a formal announcement by AudioCodes that its One Voice Operations Center (OVOC) on a dedicated Hardware Server will reach End-of-Sale (EOS) status on April 1, 2025.

After this date, this product will transition to the General Service (GS) stage. Please refer to <u>AudioCodes Life Cycle Policy</u> for more details.

OVOC will continue to be available on Virtual (VMware and Hyper-V) and Cloud (Azure and AWS) platforms.

Live Cycle Milestones

- End of Product Sale notification date: October 10, 2024
- End of Product Sale and Last-Time Buy (LTB) date: April 1, 2025
- Last Time Shipment date: June 1, 2025
- End of Software Support Date: Currently not planned

Product Migration

- To replace OVOC deployed on a dedicated Hardware Server, you can install the OVOC software on one of the supported Virtual (VMware and Hyper-V) or Cloud (Azure and AWS) platforms.
- The OVOC license (with all the original features) remains valid and can be re-created for the new OVOC Server, using <u>AudioCodes Services Portal</u> (registered Customers only).
- Data transfer can be performed using the backup-and-restore procedure, as described in the OVOC IOM manual.

Affected Products

OVOC on dedicated Hardware Server

Announcement Date

October 20, 2024



If you have any questions, contact us at www.audiocodes.com/corporate/offices-worldwide