



Software Update for AudioCodes MediaPack™ 50x Analog Gateways

Product Notice #0584

This Product Notice announces a software update for AudioCodes MediaPack 50x Analog Gateways.

Effective immediately, all newly manufactured MediaPack 50x units (MP-504 and MP-508) will be shipped with software version **7.28A.356.277**.

Due to a component shortage that necessitated a hardware design change, these units **cannot be downgraded** to earlier versions.

Note: MediaPack 5xx series (MP-516, MP-524 and MP-532) are not affected by this change.

Effective Date

Immediate

Affected Products

- MP-504
- MP-508

Announcement Date

February 25, 2026



If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide