



Component Replacement for AudioCodes MediaPack™ 50x Analog Gateways

Product Notice #0584

This Product Notice is an official notification by AudioCodes of a component replacement for the MediaPack 50x (MP-504 and MP-508) Media Gateways due to the End-of-Life (EOL) of the component.

As a result of this component replacement, the software version of the MP-50x and the hardware revision were updated.

Effective immediately, all newly manufactured MediaPack 50x units will be shipped with software version **7.28A.356.277** or later.

Note: MediaPack 5xx series (MP-516, MP-524 and MP-532) are not affected by this change.

Updated Hardware Revision

MP-504 and MP-508 devices with the updated hardware revision can be identified using the following table:

CPN	Previous HW Revision	New HW Revision
MP504/2S/SIP	GGWP00007	GGWP00020
MP504/2S/SIP/RS		
MP504/4S/SIP		
MP504/4S/SIP/RS		
MP504/2S/SIP-NO-PS		
MP504/4S/SIP-NO-PS		
MP504/2S/SIP/TAA	GGWP00009	GGWP00038
MP504/4S/SIP/TAA		
MP504/2S/SIP/NU	GGWP00029	GGWP00041
MP504/4S/SIP/NU		
MP508/8S/SIP	GGWP00003	GGWP00019
MP508/8S/SIP/RS		
MP508/8S/SIP/TAA	GGWP00008	GGWP00039
MP508/8S/SIP/NU	GGWP00030	GGWP00040

Effective Date

Immediate

Affected Products

- MP-504
- MP-508

Announcement Date

March 3, 2026



If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide