



Live Platform Direct Routing Service

– Update Required for Automatic DNS Provisioning –

Product Notice #0596

This Product Notice announces an important update that affects the onboarding of new Live Platform Direct Routing services and new SIP Connections when creating DNS entries using the **Automatic DNS Provisioning** option.

As a result of recent Microsoft Graph permission enforcement changes, the permission **LicenseAssignment.ReadWrite.All** must now be configured as an **Application** permission for the App Registration used to secure the connection between Live Platform and UMP-365 for Onboarding and synchronization. This permission is enforced when the Automatic DNS provisioning option is run during the Onboarding wizard.

AudioCodes has provided a temporary workaround consisting of an update to the msal.json file. The permanent implementation of this update will be incorporated into the Automatic DNS provisioning script in **UMP-365 version 8.0.517 Service Pack 4**.



Do not manually add this permission to the Microsoft Entra ID App Registration on the customer tenant.

Configuration

1. Connect to the UMP-365 server machine.
2. Open the **msal.json** file located at **C:\acs\config\msal.json**.
3. Edit the file as follows:

```
{
  "ConnectionStrings": {
    "SqlTenant": "Server=localhost\\SQLSYSADMIN;initial catalog=SysAdminTenant;integrated security=true;",
    "SqlLiteConnection": "Data Source=AspIdUsers.db;"
  },
  "Scopes": {
    "GraphScopes": [ "AppCatalog.ReadWrite.All", "User.Read.All",
"Directory.AccessAsUser.All", "Group.ReadWrite.All", "LicenseAssignment.ReadWrite.All" ],
    "TeamsScopes": [ "48ac35b8-9aa8-4d74-927d-1f4a14a0b239/user_impersonation" ]
  }
}
```

4. Save and close the file.
5. Restart the IIS service.

Affected Products

AudioCodes Live Platform Direct Routing service with Hosted Essentials Plus or Hosted Pro licenses.

Announcement Date

August 23, 2026



If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide