

# Product Notice #0503



## Mutual TLS Authentication (mTLS) Support for AudioCodes Redirect Service

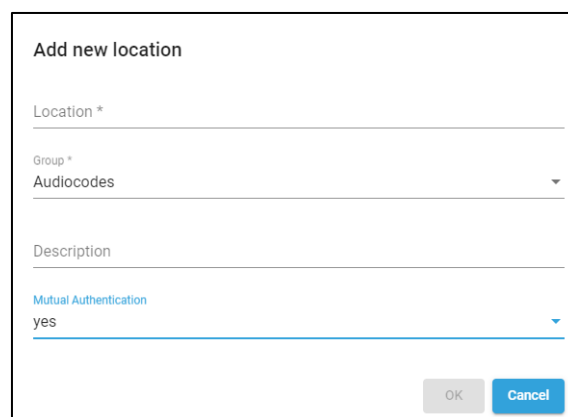
This Product Notice announces the support of Mutual TLS Authentication (mTLS) for AudioCodes Redirect Service.

mTLS ensures that both the Redirect server and the device (client) authenticate each other's identities before establishing a connection. This additional layer of authentication safeguards against unauthorized access, strengthening the overall security of AudioCodes Redirect Service.

**Note:** By default, mTLS is disabled, allowing currently deployed devices that may not possess the appropriate certificates to continue accessing and using the Redirect Service. However, we recommend that Customers enable mTLS.

### Enabling Mutual Authentication

mTLS is enabled per location, by configuring the new parameter 'Mutual Authentication' to **yes** when adding or editing a location (**Groups > Locations**), as shown below:



The screenshot shows a form titled "Add new location". It contains the following fields: "Location \*" (text input), "Group \*" (dropdown menu with "Audiocodes" selected), "Description" (text input), and "Mutual Authentication" (dropdown menu with "yes" selected). At the bottom right, there are "OK" and "Cancel" buttons.

### Affected Products

- MP-20x
- MSBR series
- MediaPack 50x
- MediaPack 11x with relevant SKU
- MediaPack 12x with relevant SKU
- 4xx IP Phone series
- MTR devices (Android-based only)

### Announcement Date

July 12, 2023



If you have any questions, at <https://www.audiocodes.com/corporate/offices-worldwide>

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