

Multilingual Intelligence for Immigration and Asylum Interviews

Real-time bidirectional voice translation and transcription enable clear multilingual interviews and secure, traceable records, all within the authority's environment.



Understand Every Participant

Case officers and applicants speak and hear the conversation in their preferred languages.



Follow Every Word

Live speech-to-text transcription lets authorized participants follow the interview in their selected language.



Create a Traceable Interview Record

Recordings, speaker-attributed transcripts, translations and summaries are retained for review and follow-up.

• LIVE INTERVIEW



Case Officer
English



CAN YOU TELL ME THE MAIN REASON FOR LEAVING YOUR COUNTRY?



Applicant
Spanish



¿PUEDE DECIRME CUÁL ES LA RAZÓN PRINCIPAL POR LA QUE DEJÓ SU PAÍS?

I WAS IN DANGER BECAUSE OF MY POLITICAL OPINIONS AND RECEIVED THREATS.



ESTABA EN PELIGRO POR MIS OPINIONES POLÍTICAS Y RECIBÍ AMENAZAS.



One interview • Multiple languages
One secure, traceable record

Support the Entire Multilingual Interview Workflow

Secure, consistent and traceable, from the first question to the final record.

Interview Workflow

01

Start the Interview

Create the Record

02

Capture Every Speaker

Record and identify each participant

03

Translate in Real Time

Live voice translation and transcription

04

Create the Interview Record

Transcription, translation and structured summary

05

Review and Retain

Edit, approve, export and retain

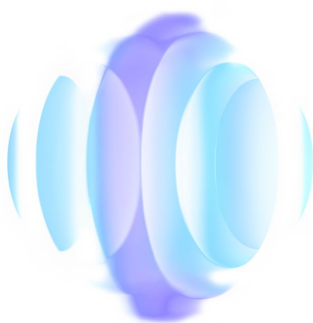
Operational Value

Increase Case Processing Efficiency

Reduce waiting, manual handoffs and repetitive documentation.

Generate Consistent, Review-Ready Records

Structured outputs support quality review and case follow-up.



Eliminate Language Barriers

Case officers and applicants follow the conversation in their preferred languages.

Cover All Interview Scenarios

Unified controlled workflow for in-person and remote sessions

Customizable Keyword and Phrase Alerts

Notify authorized users when predefined procedural, safeguarding or case-specific terms are detected.



Legal representation



Language assistance



Urgent medical needs



Trafficking or exploitation

Clear communication • Consistent records • Customer-controlled data

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