

# Product Notice #0509



## Android 9.0-Based AudioCodes C450HD and C448HD Native Teams Devices -- Maintenance Period and Migration Options --

This Product Notice is a formal announcement by AudioCodes that its C450HD and C448HD Native Microsoft Teams devices running software version 1.19 and based on Android 9.0 operating system (OS) are now entering the Maintenance period, which will last until end of year 2024. This is a continuation of the End-of-Sale (EOS) notice in December 2022. During the Maintenance period, AudioCodes will provide software support for these devices.

The C450HD and C448HD devices, which are Microsoft Teams certified, won't be upgraded beyond Software Version 1.19 with Android 9. However, AudioCodes will continue to provide software support for these devices until the end of 2024. From January 2025, no further software support by AudioCodes will be provided.

Note that the C450HD and C448HD devices will still be able to sign in and operate as Microsoft Native Teams devices beyond January 2025.

With regards to the entire AudioCodes Native Teams devices portfolio, a new Software Version 2.1 with Android 12, including the latest security patches, will soon be released for newer devices such as C470HD, C455HD and C435HD.

### Effective Date

Immediate.

### Migration Options

Customers are encouraged to contact their local, regional resellers to discuss possible migration to AudioCodes Native Teams best-selling devices -- C470HD, C455HD, and C435HD (CAP) – based on Android 12 with its latest security patches. Customers upgrading their existing AudioCodes Native Teams devices deployment base will be eligible for a special discount pricing.

Existing deployed C450HD and C448HD Native Teams devices can also be migrated using a generic SIP software flavor that allows these models to connect to Teams using Microsoft SIP Gateway solution. This migration option offers a more limited feature set compared to Native Teams devices which is most suitable to common area devices (CAP). For instructions on migrating to Microsoft SIP Gateway, refer to the [Device Manager Pro Administrator's Manual](#).

### Affected Products

- TEAMS-C450HD
- TEAMS-C450HD-BW
- TEAMS-C450HD-DBW
- TEAMS-C448HD

### Announcement Date

August 7, 2023



If you have any questions, contact us at  
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