



# SBC Capacity Update for Mediant 800C MSBR

## Product Notice #0588

This Product Notice is an official notification by AudioCodes of a Session Border Controller (SBC) capacity update for the Mediant 800C MSBR. This update was a result of a component replacement due to End-of-Life status.

### Capacity Update

SBC capacity for Mediant 800C MSBR has been updated as follows:

- Maximum number of SBC sessions is now 150 (instead of 200).
- Maximum number of SRTP-based SBC sessions is now 100 (instead of 200).

All other capacity figures are unaffected.

### Details

#### Compatible Software Versions

This capacity change doesn't affect Mediant 800C MSBR software. All supported software versions are compatible with the modified Mediant 800C MSBR devices.

#### Identifying Mediant 800C MSBR Devices with the Updated Component

The hardware revision, which appears on the printed label located on the chassis ("REV") has been incremented. The CPNs and corresponding hardware revisions of the affected Mediant 800C MSBR devices are listed below:

Customer Part Number (CPN)	Hardware Unique Identifier	Old Hardware Revision (Not Affected by Change)	New Hardware Revision
M800C-2ET4S-A2GES	GGWC00003	P14	P15
M800C-4ET4S-A2GES	GGWC00003	P14	P15
M800C-2ET4S-AIGES	GGWC00002	P14	P15
M800C-4ET4S-AIGES	GGWC00002	P14	P15
M800C-2ET4S-A2GES-DT	GGWC00012	P10	P11
M800C-4ET4S-DTE	GGWC00018	P09	P10
M800C-4ET4S-TN	GGWC00020	P02	P03
M800C-3E-VFS	GGWC00059	P03	P04
M800C-4E-VFS	GGWC00059	P03	P04
M800C-2ET4S-A2GES-VF	GGWC00018	P09	P10
M800C-4ET4S-A2GES-VF	GGWC00018	P09	P10
M800C-4L-GE-VF	GGWC00056	P02	P03
M800C-4L-GE-JP	GGWC00032	P03	P04



From April 2026, Mediant 800C MSBR will be manufactured with the new updated component.

### Effective Date

Immediate

### Affected Product

Mediant 800C MSBR

### Announcement Date

March 24, 2026



If you have any questions, contact us at [www.audiocodes.com/corporate/offices-worldwide](http://www.audiocodes.com/corporate/offices-worldwide)