



AudioCodes Live Express

Offer Customers Direct Routing as-a-Service for Microsoft Teams

AudioCodes Live Express is a SaaS solution that enables partners to onboard business customers to Microsoft Teams Phone System seamlessly and efficiently. This unique solution can dramatically expand Partners' cloud communication offerings by leveraging Microsoft Teams market growth.

With AudioCodes Live Express, partners enjoy quick Time-to-Service without the need to outsource Microsoft PowerShell or other tech specialists. Live Express delivers high-quality voice and video collaborations, optimizing cost on a per-user per-month subscription basis, reduces partners' TCO and allows businesses to focus their efforts on their offerings and customer onboarding strategy.

AudioCodes Live Express Plans

Hosted Essentials+

Direct Routing for PSTN connectivity using AudioCodes cloud SBCs

Partner self-service portal to connect customer SIP trunks to Microsoft Teams

Onboarding and management automation, software updates and dedicated monitoring

Resiliency and data recovery via Microsoft's cloud policy

Hosted Pro

Enjoy all the benefits of Hosted Essentials+, with the addition of:

Lifecycle management and an advanced portal that controls user calling policies, as well as automation management tools to help streamline business processes

Proactive monitoring, management & Quality of Experience (QoE) reporting for all users

Support for legacy PBX and other existing voice solutions*

* Secured SIP access from the Internet is required

AudioCodes Live Express Highlights



Simplify Teams Phone System Delivery

The Live Express service assures a seamless migration to a pure Teams phone system, eliminating the development process and providing easy Direct Routing integration. There are no hardware and software costs or hidden one-time fees.



Automated Processes for Customer Onboarding

Live Express provides a SaaS solution which allows partners to amplify their offerings and provide Direct Routing services. This fully automated solution accelerates new market opportunities to onboard customers instantly and seamlessly, giving customers the flexibility to scale up their deployment as required.



End-User Management Portal

Day-to-day operations and management are critical for overall customer success. Live Express boasts a powerful user portal containing a set of management tools for user templates, corporate policies, DIDs, dial plans, number normalization rules, Active Directory security groups and voice allowing the customer manage users and calling policy easily routing. All this is backed up with a journal of changes and rollbacks to a previous state option for a smooth and effective operation.



Simple Pricing Model

A simple and clear pricing model based on a per-user per-month subscription plan, which means partners know exactly what they are getting and how much it will cost. This model limits the CapEx spend and reduces TCO. Moreover, there are no hardware and software hidden costs.



Optimize Onboarding Investments

Live Express represents a quick Time to Service SaaS solution that covers all these issues at once. Therefore, no considerable development efforts, involving design skills and PowerShell, are required.

On top of that, partners also need to think about how they will provide the necessary multi-tenant management systems for customer onboarding, as well as user management portals, operations and support.

Increase End User Productivity with DaaS and SaaS Enhancements

A wide range of subscription based DaaS and SaaS options complement the AudioCodes Live Express offering, enhancing the end customers' Microsoft Teams experience even further.

Desk Phones and Meeting Room Solutions

The AudioCodes 400HD series of IP phones and the AudioCodes Room Experience (RX) suite are easy-to-use, feature-rich products and solutions for boosting your workplace productivity by ensuring a superior Microsoft Teams experience from any location.



C470HD IP Phone

RXV Cam50

International Headquarters

1 Hayarden Street,
Airport City
Lod 7019900, Israel
Tel: +972-3-976-4000
Fax: +972-3-976-4040

AudioCodes Inc.

200 Cottontail Lane,
Suite A101E,
Somerset, NJ 08873
Tel:+1-732-469-0880
Fax:+1-732-469-2298

Contact us: www.audiocodes.com/contact
Website: www.audiocodes.com

©2022 AudioCodes Ltd. All rights reserved. AudioCodes, AC, HD VoIP, HD VoIP Sounds Better, IPmedia, Mediant, MediaPack, What's Inside Matters, OSN, SmartTAP, User Management Pack, VMAS, VolPerfect, VolPerfectHD, Your Gateway To VoIP, 3GX, VocaNom, AudioCodes One Voice, AudioCodes Meeting Insights, AudioCodes Room Experience and CloudBond are trademarks or registered trademarks of AudioCodes Limited. All other products or trademarks are property of their respective owners. Product specifications are subject to change without notice.

03/22