

Product Notice 0479



Migrating Skype for Business (3PIP) AudioCodes IP Phones to Microsoft Teams SIP Gateway

This Product Notice provides step-by-step instructions on how to migrate your Skype for Business (3PIP) AudioCodes IP Phone to Microsoft Teams SIP Gateway.

SIP Gateway is a recommended approach for Customers to continue using Skype for Business (3PIP) phones to connect and work with Teams. AudioCodes advises its 3PIP phones Customers to start planning their migration process to SIP Gateway.

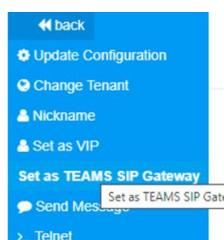
- To find out what Microsoft Teams SIP Gateway can do for your organization and what hardware, software, and licenses your organization needs, go to <https://docs.microsoft.com/en-us/microsoftteams/sip-gateway-plan>.
- For general information on Teams SIP Gateway requirements and configuration, go to <https://docs.microsoft.com/en-us/microsoftteams/sip-gateway-configure>.
- For supported phone features on Teams SIP Gateway, go to <https://docs.microsoft.com/en-us/microsoftteams/sip-gateway-plan#benefits-of-sip-gateway>.
- For the list of AudioCodes phones that support Teams SIP Gateway, go to <https://online.audiocodes.com/supported-audiocodes-ip-phones-models-and-table-of-features>.

Note: During the migration process, AudioCodes IP Phones automatically switch to Generic SIP (i.e., non-Skype for Business) version and restore to default settings.

Migrating to Teams SIP Gateway using AudioCodes Device Manager

You can use AudioCodes Device Manager 8.2 or later to migrate your phone to Teams SIP Gateway:

2. Define the SIP Gateway, as described in [Configuring Microsoft Teams SIP Gateway URL](#).
3. On the Monitor page, click **Actions** corresponding to the phone that you want to migrate, and then from the drop-down menu, click **More**, and then choose **Set as TEAMS SIP Gateway**:



For more information, see [Converting a Phone to a Microsoft Teams Phone](#) in the *OVOC Device Manager Pro Administrator's Manual*.

Migrating to Teams SIP Gateway through DHCP

You can use DHCP to migrate your phone to Teams SIP Gateway.

Web Interface:

1. Open the Automatic Provisioning page (**Management > Automatic Update > Automatic Provisioning**).
2. From the 'Provisioning Method' drop-down list, select **DHCP Options (Dynamic URL)**:

Automatic Provisioning

Firmware Version : UC_3.0.1.63.214

Provisioning Method : DHCP Options (Dynamic URL)

Dynamic Firmware URL : http://10.62.0.40/450HD.img

Dynamic Configuration URL : http://10.62.0.40/00908f614022.cfg

DHCP Option Value : 160

Check Period : Daily

Every day at : 00:00

Random Provisioning Time : 120 minutes

Check Now

Check Now

Configuration File:

`provisioning/method=dynamic`

For DHCP server configuration, go to <https://docs.microsoft.com/en-us/microsoftteams/sip-gateway-configure#using-dhcp>.

Migrating to Teams SIP Gateway Manually

You can migrate your phone to Teams SIP Gateway manually, by configuring the phone with the URL of the provisioning server from where it can obtain the required configuration. The URL depends on your location:

- **EMEA:** <http://emea.ipp.sdg.teams.microsoft.com>
- **Americas:** <http://noam.ipp.sdg.teams.microsoft.com>
- **APAC:** <http://apac.ipp.sdg.teams.microsoft.com>

Web Interface:

1. Open the Automatic Provisioning page (**Management > Automatic Update > Automatic Provisioning**).
2. From the 'Provisioning Method' drop-down list, select **Static URL**.
3. In the 'Configuration URL' field, enter the URL of the provisioning server.

Automatic Provisioning

Firmware Version : UC_3.4.6.604.14

Provisioning Method : Static URL

Firmware URL :

Configuration URL : http://noam.ipp.sdg.teams.microsoft.com

Check Period : Weekly

Every : Sunday at 00:00

Random Provisioning Time : 300 minutes

Configuration File:

`provisioning/method=STATIC`

`provisioning/configuration/url=<URL>`

Affected Products

AudioCodes Skype for Business (3PIP) IP Phones:

- UC405HDEG / UC405HDEPSG
- UC430HDEG / UC430HDEPSG
- UC440HDEG / UC440HDEPSG
- UC445HDEG / UC445HDEPSG
- UC450HDEG / UC450HDEPSG
- UC-C450HDEG / UC-C450HDEPSG
- UC-RX50



If you have any questions, contact us at
<https://www.audiocodes.com/corporate/offices-worldwide>

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