audiocodes

Product Notice #0470

Release of AudioCodes VoiceAI Connect Enterprise Edition Version 3.6 for General Availability

AudioCodes is pleased to announce the release of **VoiceAI Connect Enterprise** Version 3.6 for General Availability (GA).

This version includes many new and exciting features. Some of the key features are listed below. For a full description of this release, refer to the VoiceAI Connect Release Notes.

Key Features

- Filtering profanity in transcription (mask, remove or keep)
- Sharing bot metadata with Call Centers using SIP INFO messages
- Retrieving conversation flow through REST API
- Support for Uniphore speech-to-text cognitive provider
- Changing speech provider (speech-to-text or text-to-speech) dynamically by bot
- Filtering CDRs and transcripts by Conversation ID in Web interface

Resources

For the VoiceAI Connect web page, click here.

For VoiceAI Connect online documentation, click here.

Affected Products

VoiceAI Connect Enterprise edition