audiocodes

Product Notice #0525

Component Replacement for Mediant 800B/C with FXS Interfaces

This Product Notice is an official notification by AudioCodes of a component replacement for the Mediant 800B and Mediant 800C Media Gateways and MSBR devices with FXS interfaces, due to the FXS component reaching End-of-Life.

Details

Compatible Software Versions

The Mediant 800 devices with the updated FXS component are compatible with the following software versions:

- **SBC / Gateway:** Version **7.40A.500.775** or later
- **MSBR:** Version **7.26A.356.630** or later

Notes:
- Software versions preceding the above compatible versions don't support the updated FXS component. In addition, non-compatible software versions can't be loaded to Mediant 800 devices with the new FXS component.
- The compatible software versions support both the current hardware models as well as hardware models with the updated FXS component.

Identifying Mediant 800 Devices with the Updated FXS Component

Mediant 800 devices with the updated FXS component can be identified in the device's INI file and in the output of the CLI command `show system version`. The new hardware revision is indicated by "MI" (see example below) and the current hardware revision is indicated by "XT".

```
;----- HW components -----
; Slot # : Module type : # of ports
;--------------------------------------------
;      1 : FXS (MI)      : 4
;      2 : Empty
;      3 : Empty
;--------------------------------------------
```

In addition, the hardware revision, which is shown on the printed label located on the chassis ("REV"), has been incremented.

The CPNs and corresponding hardware revisions of the Mediant 800 devices are listed in the table below:

Customer Part Number (CPN)	HW Unique Identifier	Old HW Revision (Not Affected by Change)	New HW Revision
Gateway / SBC CPNs			
M800C-V-1ET4S	GGWC00004	P14	P15
M800C-V-2ET4S	GGWC00001	P14	P15
M800C-V-3ET4S	GGWC00001	P14	P15
M800C-V-4ET4S	GGWC00001	P14	P15
M800C-V-4ET4S-TAA	GGWC00054	P01	P02
M800C-1ET-SBA-TMS-EO	GGWC00046	P01	P02
M800C-2ET-SBA-TMS-EO	GGWC00046	P01	P02

Customer Part Number (CPN)	HW Unique Identifier	Old HW Revision (Not Affected by Change)	New HW Revision
M800C-4ET-SBA-SFB-EO	GGWC00008	P15	P16
M800C-4ET-SBA-TMS-EO	GGWC00046	P01	P02
M800C-SBC-SBA-TMS-EO	GGWC00046	P01	P02
MSBR CPNs			
M800C-1ET4S	GGWC00004	P14	P15
M800C-1ET4S-GES	GGWC00044	P02	P03
M800C-1ET4S-LA	GGWC00043	P01	P02
M800C-1ET4S-LAF	GGWC00043	P01	P02
M800C-2ET4S	GGWC00001	P14	P15
M800C-2ET4S-A1GES	GGWC00002	P13	P14
M800C-2ET4S-A2GES	GGWC00003	P13	P14
M800C-2ET4S-GES	GGWC00002	P13	P14
M800C-2ET4S-LA	GGWC00043	P01	P02
M800C-2ET4S-LAF-S-X7	GGWC00024	P07	P08
M800C-2ET4S-LA-X8	GGWC00042	P02	P03
M800C-2ET4S-LE	GGWC00033	P01	P02
M800C-2ET4S-LE-GES	GGWC00033	P01	P02
M800C-2ET4S-LE-X8	GGWC00042	P02	P03
M800C-4ET4S	GGWC00001	P14	P15
M800C-4ET4S-A1GES	GGWC00002	P13	P14
M800C-4ET4S-A2GES	GGWC00003	P13	P14
M800C-4ET4S-GES	GGWC00002	P13	P14
M800C-4S-A2GES	GGWC00003	P13	P14

Effective Date

Immediate.

> **Note:** From February 2024, Mediant 800 with FXS interfaces will be manufactured with the new updated FXS component.

Affected Products

Mediant 800B and Mediant 800C models with FXS interfaces (Gateway or MSBR).

Announcement Date

January 30, 2024.