

Product Notice #0507



One-Way Voice on BRI Interfaces for Specific MSBR Devices Running GA Version 7.26A.356.174

This Product Notice is a **critical** announcement by AudioCodes to Customers using specific Multi-Service Business Routers (MSBRs) devices with BRI interfaces and installed with GA Version 7.26A.356.174.

AudioCodes has recently discovered an issue causing **one-way voice** on Mediant 500, Mediant 500L, Mediant 800B and Mediant 800C MSBR devices with BRI interfaces and running GA Version 7.26A.356.174. The issue is related to memory allocation during device initialization.

Customers are advised to skip this version and upgrade their devices to version 7.26A.356.180 or later.

Effective Date

Immediate

Affected Products

- Mediant 500 MSBR
- Mediant 500L MSBR
- Mediant 800B MSBR
- Mediant 800C MSBR

Announcement Date

July 23, 2023



If you have any questions, contact us at
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