



End-of-Life for SmartWORKS™ NGX PCI and NGX PCIe

Product Notice #0566

This Product Notice is a formal announcement by AudioCodes that the below listed SmartWORKS NGX PCI and NGX PCI Express (PCIe) call recording boards have reached End-of-Life (EOL) status.

Effective Date

December 31, 2025.

Last-Time Buy

- The **Last Time Buy** (LTB) is October 31, 2025, or until inventory is depleted (whichever occurs first).
- The **Last delivery date of orders** is January 30, 2026. However, please place your LTB orders as soon as possible to avoid lengthy lead times, causing unnecessary delays in delivery.

Software Support

AudioCodes will support the last applicable major version release for these products for two years from the effective date of this EOL announcement. This software support is limited to workarounds and bug fixes only.

Affected Products

SmartWORKS NGX PCI and NGX PCIe call recording boards:

Item	Description
910-0314-001	NGX800
910-0314-002	NGX1600
910-0314-003	NGX2400
910-0315-001	MX80
910-0700-001	NGX800-eh
910-0700-002	NGX1600-eh
910-0700-003	NGX2400-eh
910-1315-001	MX80A

Announcement Date

June 3, 2025



If you have any questions, contact us at www.audiocodes.com/corporate/offices-worldwide