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Product Notice #0462

Release of User Management Pack 365 Service Provider (SP) Edition Version 8.0.300

AudioCodes is pleased to announce the release of UMP-365 SP Version 8.0.300.

This update includes many new and exciting features. Some of the key features are listed below. For a full description of this release, you can download the Release Notes from AudioCodes website.

Key Features

- When assigning a phone number in the Users screen, its possible configure the OnlineVoiceRouting Policy from the right-click menu for the phone number.
- Support for the configuration of DNS sub-domains for connecting Customer sites to their DNS Hosting provider.
- Ability to apply dial plans of specific site SBC devices. This enables the customization of specific calling features for different site locations such as call forwarding, clip no screening, blocking numbers and routing calls to the Fax server. Customers can be added seamlessly to Live Cloud for Teams by applying a specific dial plan without the need to perform any configuration on SBC and Teams sides.
- Assign the same PSTN Gateway (Derived Trunk FQDN) to multiple site locations for a specific Customer. For example, Customers may dedicate one trunk for local calls and another for international calls made from remote sites.
- Phone Number Assignment using new Teams PowerShell module cmdlets. In addition, several older cmdlets have been deprecated.
- Updates to Onboarding script templates for Dial Plan functionality.
- New Script comparison feature in the Scripts Template page for comparing scripts for this version and the previous script versions.
- A new token mechanism for the UMP Background Application registration eliminates the need to assign API permissions to the registration.
- A template file containing a list of User URI entries and corresponding phone numbers for tenant-managed users can be uploaded to the Multitenant interface from an external CSV file.
- Hosted Essentials Customers can be upgraded to Hosted Essentials+ and Hosted Pro in the Multitenant interface Tenants screen.

Affected Products

User Management Pack 365 Version 8.0.300.

Upgrade Issues

- Template script scenarios have been updated as described above and the differences can be viewed using a Compare tool in the Script Templates screen.
- As a result of the new token mechanism for the UMP App registration for Background Replication, Customers upgrading from Versions 1.0.200 and 1.0.220 must remove the API permissions from the registration. See Section "Remove Token Registration Permissions" in the UMP-365 Installation and Administration Manual.

End-of-Support (EOS) for UMP-365 Enterprise Edition (UMP-EE) Hybrid Mode

This Product Notice is also a formal notification by AudioCodes that effective immediately, User Management Pack 365 Enterprise Edition (UMP-EE) versions 7.6.0.2465 and 8.0.0.518, deployed as a Standalone product with CloudBond in environments running Skype for Business Server and Microsoft 365 (Hybrid mode) has reached EOS. Effective immediately, AudioCodes will cease supporting UMP 365 EE in this Hybrid mode. The UMP-EE products can now only be used to manage On-premises Skype for Business server environments. Microsoft Teams environments are only supported by the UMP Multitenant product with multiple Customers or as a Standalone enterprise product consisting of a single tenant.

This decision has been made in response to Microsoft's recent announcement "MC337300" for the automatic upgrade of Skype for Business users to Teams; the core communications client in Microsoft 365 since the announcement of the retiring (End-of-Life) for Skype for Business Online on July 31st , 2021. Consequently, PSTN connectivity with your On-premises environment either through Skype for Business Server or Cloud Connector Edition and Skype for Business Online is no longer supported by Microsoft.

Hybrid organizations can only consist of two basic types of users:

- On-premises users (who may or may not use Microsoft Teams)
- Teams-only users

If you have any questions, contact us at
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